

WEBVTT

NOTE duration: "01:00:10.965"

NOTE Confidence: 0.977585

00:00:08.480 --> 00:00:09.619 Okay. Hi, everybody.

NOTE Confidence: 0.97808874

00:00:11.519 --> 00:00:13.039 I'm Anna Reisman, director of

NOTE Confidence: 0.97808874

00:00:13.039 --> 00:00:14.400 the program for humanities in

NOTE Confidence: 0.97808874

00:00:14.400 --> 00:00:14.900 medicine.

NOTE Confidence: 0.98161316

00:00:15.855 --> 00:00:17.295 Welcome to the twenty twenty

NOTE Confidence: 0.98161316

00:00:17.295 --> 00:00:18.595 six Barwick Lecture.

NOTE Confidence: 0.9965374

00:00:19.295 --> 00:00:20.814 The Kenneth and Georgia Barwick

NOTE Confidence: 0.9965374

00:00:20.814 --> 00:00:22.494 Endowment Fund was established by

NOTE Confidence: 0.9965374

00:00:22.494 --> 00:00:23.935 friends and former colleagues of

NOTE Confidence: 0.9965374

00:00:23.935 --> 00:00:25.314 Kenneth and Georgia Barwick.

NOTE Confidence: 0.99149823

00:00:26.255 --> 00:00:27.615 Doctor Kenneth Barwick, who died

NOTE Confidence: 0.99149823

00:00:27.615 --> 00:00:28.575 in two thousand one, was

NOTE Confidence: 0.99149823

00:00:28.575 --> 00:00:29.715 a GI pathologist

NOTE Confidence: 0.997266

00:00:30.449 --> 00:00:31.730 on faculty here at Yale

NOTE Confidence: 0.997266

00:00:31.730 --> 00:00:33.329 Medical School, in the seventies
NOTE Confidence: 0.997266

00:00:33.329 --> 00:00:34.070 and eighties.
NOTE Confidence: 0.99312353

00:00:34.610 --> 00:00:36.050 He was known for his
NOTE Confidence: 0.99312353

00:00:36.050 --> 00:00:37.409 commitment to sharing the value
NOTE Confidence: 0.99312353

00:00:37.409 --> 00:00:39.250 and importance of humanities in
NOTE Confidence: 0.99312353

00:00:39.250 --> 00:00:39.750 medicine,
NOTE Confidence: 0.97427535

00:00:40.290 --> 00:00:41.409 and he received the Leah
NOTE Confidence: 0.97427535

00:00:41.409 --> 00:00:43.090 Lowenstein award in nineteen eighty
NOTE Confidence: 0.97427535

00:00:43.090 --> 00:00:44.704 six for promoting humane and
NOTE Confidence: 0.97427535

00:00:44.704 --> 00:00:46.405 egalitarian medical education.
NOTE Confidence: 0.9874887

00:00:48.784 --> 00:00:50.465 I'm so glad that, as
NOTE Confidence: 0.9874887

00:00:50.465 --> 00:00:53.024 usual, Georgia Barwick has made
NOTE Confidence: 0.9874887

00:00:53.024 --> 00:00:54.324 the long journey from
NOTE Confidence: 0.99386877

00:00:56.170 --> 00:00:57.470 Kentucky. Thank you.
NOTE Confidence: 0.9695038

00:00:59.450 --> 00:01:02.010 So welcome, Georgia. And Georgia
NOTE Confidence: 0.9695038

00:01:02.010 --> 00:01:04.170 is, for whom the award

NOTE Confidence: 0.9695038

00:01:04.170 --> 00:01:05.450 is named, also is a

NOTE Confidence: 0.9695038

00:01:05.450 --> 00:01:07.050 fellow humanist, a retired health

NOTE Confidence: 0.9695038

00:01:07.050 --> 00:01:08.569 care professional who has a

NOTE Confidence: 0.9695038

00:01:08.569 --> 00:01:09.450 deep regard for how the

NOTE Confidence: 0.9695038

00:01:09.450 --> 00:01:10.810 humanities are a natural and

NOTE Confidence: 0.9695038

00:01:10.810 --> 00:01:12.165 necessary part of the health

NOTE Confidence: 0.9695038

00:01:12.165 --> 00:01:12.665 professions.

NOTE Confidence: 0.9873319

00:01:13.444 --> 00:01:14.985 So welcome back, Georgia.

NOTE Confidence: 0.9782867

00:01:15.444 --> 00:01:15.944 Welcome

NOTE Confidence: 0.9557548

00:01:16.325 --> 00:01:18.165 to Georgia's daughter, Sarah, and

NOTE Confidence: 0.9557548

00:01:18.165 --> 00:01:19.284 her two sons who are

NOTE Confidence: 0.9557548

00:01:19.284 --> 00:01:20.505 here also from

NOTE Confidence: 0.95693

00:01:21.845 --> 00:01:25.145 Cincinnati area. And, welcome to

NOTE Confidence: 0.93203

00:01:25.619 --> 00:01:27.299 Linda, who is here. Linda

NOTE Confidence: 0.93203

00:01:27.299 --> 00:01:28.579 West, who is also part

NOTE Confidence: 0.93203

00:01:28.579 --> 00:01:30.039 of the Barwick committee. And
NOTE Confidence: 0.972351

00:01:30.659 --> 00:01:31.780 apologies if there are any
NOTE Confidence: 0.972351

00:01:31.780 --> 00:01:33.140 other Barwick friends or family
NOTE Confidence: 0.972351

00:01:33.140 --> 00:01:34.340 in the audience, but you
NOTE Confidence: 0.972351

00:01:34.340 --> 00:01:35.459 are we're so glad you're
NOTE Confidence: 0.972351

00:01:35.459 --> 00:01:36.119 all here,
NOTE Confidence: 0.99982977

00:01:37.060 --> 00:01:38.759 and we appreciate your enthusiasm
NOTE Confidence: 0.99982977

00:01:38.819 --> 00:01:40.200 and support over the years.
NOTE Confidence: 0.85816354

00:01:41.205 --> 00:01:42.725 This year's Borwick lecture is
NOTE Confidence: 0.85816354

00:01:42.725 --> 00:01:43.784 Susan Burton.
NOTE Confidence: 0.9356141

00:01:44.725 --> 00:01:45.845 Susan Burton is the host
NOTE Confidence: 0.9356141

00:01:45.845 --> 00:01:47.445 of the Peabody award winning
NOTE Confidence: 0.9356141

00:01:47.445 --> 00:01:49.845 podcast, the retrievals from serial
NOTE Confidence: 0.9356141

00:01:49.845 --> 00:01:50.965 productions in the New York
NOTE Confidence: 0.9356141

00:01:50.965 --> 00:01:51.465 Times.
NOTE Confidence: 0.9988526

00:01:51.845 --> 00:01:53.125 And both of these seasons

NOTE Confidence: 0.9988526
00:01:53.125 --> 00:01:54.905 focused on Susan's topic
NOTE Confidence: 0.9792335
00:01:55.229 --> 00:01:56.509 today, the stories we tell
NOTE Confidence: 0.9792335
00:01:56.509 --> 00:01:58.030 about pain. And I'm sure
NOTE Confidence: 0.9792335
00:01:58.030 --> 00:01:58.990 she's gonna go into a
NOTE Confidence: 0.9792335
00:01:58.990 --> 00:02:00.850 lot of detail, but season
NOTE Confidence: 0.9792335
00:02:00.909 --> 00:02:02.590 one focused on untreated pain
NOTE Confidence: 0.9792335
00:02:02.590 --> 00:02:04.430 and IVF egg retrievals, and
NOTE Confidence: 0.9792335
00:02:04.430 --> 00:02:05.409 season two
NOTE Confidence: 0.9752034
00:02:05.710 --> 00:02:07.549 on pain in c sections
NOTE Confidence: 0.9752034
00:02:07.549 --> 00:02:08.370 that was untreated.
NOTE Confidence: 0.9987366
00:02:08.989 --> 00:02:10.525 And if you haven't
NOTE Confidence: 0.96167797
00:02:10.985 --> 00:02:12.425 heard either podcast or if
NOTE Confidence: 0.96167797
00:02:12.425 --> 00:02:13.544 you've only heard one, listen
NOTE Confidence: 0.96167797
00:02:13.544 --> 00:02:14.745 to the other. They're really
NOTE Confidence: 0.96167797
00:02:14.745 --> 00:02:16.525 in utterly engaging and
NOTE Confidence: 0.9784244

00:02:16.985 --> 00:02:19.145 really harrowing and, and also
NOTE Confidence: 0.9784244

00:02:19.145 --> 00:02:19.645 inspiring.
NOTE Confidence: 0.96001166

00:02:21.225 --> 00:02:22.905 Susan is also the author
NOTE Confidence: 0.96001166

00:02:22.905 --> 00:02:24.180 of the memoir, Empty, which
NOTE Confidence: 0.96001166

00:02:24.180 --> 00:02:24.980 tells the story of the
NOTE Confidence: 0.96001166

00:02:24.980 --> 00:02:26.500 eating disorder she kept secret
NOTE Confidence: 0.96001166

00:02:26.500 --> 00:02:28.099 for decades. And her writing
NOTE Confidence: 0.96001166

00:02:28.099 --> 00:02:29.139 has appeared in The New
NOTE Confidence: 0.96001166

00:02:29.139 --> 00:02:30.419 York Times Magazine, The New
NOTE Confidence: 0.96001166

00:02:30.419 --> 00:02:32.260 Yorker, New York Magazine, and
NOTE Confidence: 0.96001166

00:02:32.260 --> 00:02:33.239 many other places.
NOTE Confidence: 0.99781907

00:02:33.700 --> 00:02:34.739 She was a producer at
NOTE Confidence: 0.99781907

00:02:34.739 --> 00:02:36.579 This American Life, and she
NOTE Confidence: 0.99781907

00:02:36.579 --> 00:02:37.700 began her career as an
NOTE Confidence: 0.99781907

00:02:37.700 --> 00:02:38.680 editor at Harper's.
NOTE Confidence: 0.93645644

00:02:39.625 --> 00:02:40.905 I am also delighted to

NOTE Confidence: 0.93645644

00:02:40.905 --> 00:02:42.585 introduce Randy Hutter Epstein, who

NOTE Confidence: 0.93645644

00:02:42.585 --> 00:02:43.785 is our writer in residence

NOTE Confidence: 0.93645644

00:02:43.785 --> 00:02:45.385 and director of the writing

NOTE Confidence: 0.93645644

00:02:45.385 --> 00:02:46.285 for the public

NOTE Confidence: 0.9984291

00:02:46.585 --> 00:02:47.085 concentration

NOTE Confidence: 0.99747026

00:02:47.385 --> 00:02:49.165 track, in the medical humanities

NOTE Confidence: 0.99747026

00:02:49.305 --> 00:02:50.905 concentration. Welcome to all of

NOTE Confidence: 0.99747026

00:02:50.905 --> 00:02:51.405 you

NOTE Confidence: 0.9750457

00:02:52.050 --> 00:02:53.330 medical student writers who I

NOTE Confidence: 0.9750457

00:02:53.330 --> 00:02:53.990 see here.

NOTE Confidence: 0.97819704

00:02:54.370 --> 00:02:55.570 And I am very, very

NOTE Confidence: 0.97819704

00:02:55.570 --> 00:02:57.090 grateful to Randy for moderating

NOTE Confidence: 0.97819704

00:02:57.090 --> 00:02:58.290 the discussion today and also

NOTE Confidence: 0.97819704

00:02:58.290 --> 00:03:00.050 for bringing Susan here, as

NOTE Confidence: 0.97819704

00:03:00.050 --> 00:03:00.710 a guest.

NOTE Confidence: 0.9316528

00:03:01.490 --> 00:03:02.930 Thanks to Karen Kolb, our
NOTE Confidence: 0.9316528

00:03:02.930 --> 00:03:04.370 manager of the humanities of
NOTE Confidence: 0.9316528

00:03:04.370 --> 00:03:05.810 medicine program for all the
NOTE Confidence: 0.9316528

00:03:05.810 --> 00:03:07.030 behind the scenes work.
NOTE Confidence: 0.991228

00:03:07.514 --> 00:03:08.475 And if you wanna join
NOTE Confidence: 0.991228

00:03:08.475 --> 00:03:09.355 our mailing list and you're
NOTE Confidence: 0.991228

00:03:09.355 --> 00:03:10.235 not on it, send an
NOTE Confidence: 0.991228

00:03:10.235 --> 00:03:12.315 email to karen dot kolb,
NOTE Confidence: 0.991228

00:03:12.315 --> 00:03:13.595 k o l b, at
NOTE Confidence: 0.991228

00:03:13.595 --> 00:03:14.815 yale dot e d u.
NOTE Confidence: 0.96603495

00:03:15.355 --> 00:03:16.555 And with that, I will
NOTE Confidence: 0.96603495

00:03:16.555 --> 00:03:18.315 turn things over to Susan,
NOTE Confidence: 0.96603495

00:03:18.315 --> 00:03:19.355 and I think Randy will
NOTE Confidence: 0.96603495

00:03:19.355 --> 00:03:20.014 then join
NOTE Confidence: 0.9358625

00:03:20.540 --> 00:03:22.000 a little bit later. Or
NOTE Confidence: 0.9358625

00:03:22.139 --> 00:03:23.200 she's standing up.

NOTE Confidence: 0.99835694
00:03:23.580 --> 00:03:24.080 Okay.
NOTE Confidence: 0.9948101
00:03:25.020 --> 00:03:25.520 Okay.
NOTE Confidence: 0.9728203
00:03:40.425 --> 00:03:41.785 One two one two. It's
NOTE Confidence: 0.9728203
00:03:41.785 --> 00:03:44.185 always, a little embarrassing. I'm
NOTE Confidence: 0.9728203
00:03:44.185 --> 00:03:45.785 an audio person, but I
NOTE Confidence: 0.9728203
00:03:45.785 --> 00:03:47.065 do always struggle with the
NOTE Confidence: 0.9728203
00:03:47.065 --> 00:03:48.825 microphones in settings like this.
NOTE Confidence: 0.9728203
00:03:48.825 --> 00:03:49.680 So this one seems to
NOTE Confidence: 0.9728203
00:03:49.680 --> 00:03:51.040 be working okay. So thank
NOTE Confidence: 0.9728203
00:03:51.040 --> 00:03:52.000 you so much for that
NOTE Confidence: 0.9728203
00:03:52.000 --> 00:03:53.680 lovely introduction, and I'm I'm
NOTE Confidence: 0.9728203
00:03:53.680 --> 00:03:55.120 really honored to to be
NOTE Confidence: 0.9728203
00:03:55.120 --> 00:03:56.400 here speaking with all of
NOTE Confidence: 0.9728203
00:03:56.400 --> 00:03:56.900 you.
NOTE Confidence: 0.99380857
00:03:57.200 --> 00:03:58.080 Let's see. So I'm going
NOTE Confidence: 0.99380857

00:03:58.080 --> 00:03:59.519 to try and run these,
NOTE Confidence: 0.9746709

00:04:00.000 --> 00:04:00.959 slides. There we go. So
NOTE Confidence: 0.9746709

00:04:00.959 --> 00:04:02.000 they're over there and over
NOTE Confidence: 0.9746709

00:04:02.000 --> 00:04:03.200 there, but not right here.
NOTE Confidence: 0.9746709

00:04:03.200 --> 00:04:04.819 But so yes. So
NOTE Confidence: 0.96593344

00:04:05.175 --> 00:04:06.475 Randy and I are going
NOTE Confidence: 0.8726897

00:04:06.935 --> 00:04:08.315 to primarily be in conversation
NOTE Confidence: 0.8726897

00:04:08.455 --> 00:04:09.575 this evening, but I'm I'm
NOTE Confidence: 0.8726897

00:04:09.575 --> 00:04:10.935 going you too. You're gonna
NOTE Confidence: 0.8726897

00:04:10.935 --> 00:04:13.095 chime in. With questions. Thank
NOTE Confidence: 0.8726897

00:04:13.095 --> 00:04:13.595 you.
NOTE Confidence: 0.99815667

00:04:14.535 --> 00:04:15.815 I'm gonna start with a
NOTE Confidence: 0.99815667

00:04:15.815 --> 00:04:17.595 little bit of an introduction,
NOTE Confidence: 0.9800658

00:04:18.535 --> 00:04:19.980 before we we get going.
NOTE Confidence: 0.9800658

00:04:20.300 --> 00:04:20.800 So,
NOTE Confidence: 0.99855787

00:04:23.100 --> 00:04:24.240 here we go. So

NOTE Confidence: 0.98393106
00:04:24.940 --> 00:04:26.060 when people ask what kind
NOTE Confidence: 0.98393106
00:04:26.060 --> 00:04:27.740 of reporting I do, sometimes
NOTE Confidence: 0.98393106
00:04:27.740 --> 00:04:29.339 I say vaguely women's health
NOTE Confidence: 0.98393106
00:04:29.339 --> 00:04:30.940 care. That's enough for some
NOTE Confidence: 0.98393106
00:04:30.940 --> 00:04:31.440 people.
NOTE Confidence: 0.9944799
00:04:31.820 --> 00:04:33.315 Others are curious and wanna
NOTE Confidence: 0.9944799
00:04:33.315 --> 00:04:34.675 go a layer deeper. What
NOTE Confidence: 0.9944799
00:04:34.675 --> 00:04:36.275 kind of reporting? What aspect
NOTE Confidence: 0.9944799
00:04:36.275 --> 00:04:37.335 of women's health?
NOTE Confidence: 0.9572967
00:04:37.714 --> 00:04:39.395 Well, I would say, one
NOTE Confidence: 0.9572967
00:04:39.395 --> 00:04:40.595 of my interests is in
NOTE Confidence: 0.9572967
00:04:40.595 --> 00:04:42.995 pain, another in not being
NOTE Confidence: 0.9572967
00:04:42.995 --> 00:04:43.974 listened to.
NOTE Confidence: 0.9781721
00:04:44.354 --> 00:04:45.474 Often, it's about where these
NOTE Confidence: 0.9781721
00:04:45.474 --> 00:04:46.535 two things intersect.
NOTE Confidence: 0.95354146

00:04:47.410 --> 00:04:48.850 Sometimes the person I'm talking
NOTE Confidence: 0.95354146

00:04:48.850 --> 00:04:50.050 to lights up. Oh my
NOTE Confidence: 0.95354146

00:04:50.050 --> 00:04:52.150 god. It's an immediately recognizable
NOTE Confidence: 0.99951077

00:04:52.610 --> 00:04:53.830 experience to them.
NOTE Confidence: 0.9757309

00:04:54.450 --> 00:04:55.730 Have you always been interested
NOTE Confidence: 0.9757309

00:04:55.730 --> 00:04:56.870 in this? They'll ask.
NOTE Confidence: 0.97941947

00:04:57.490 --> 00:04:59.010 I've always been interested in
NOTE Confidence: 0.97941947

00:04:59.010 --> 00:05:01.010 telling intimate stories about women's
NOTE Confidence: 0.97941947

00:05:01.010 --> 00:05:02.150 lives, I'll say,
NOTE Confidence: 0.97182065

00:05:02.615 --> 00:05:03.575 But I came to this
NOTE Confidence: 0.97182065

00:05:03.575 --> 00:05:05.575 specific subject matter through a
NOTE Confidence: 0.97182065

00:05:05.575 --> 00:05:06.615 story that at first seemed
NOTE Confidence: 0.97182065

00:05:06.615 --> 00:05:07.575 to me to be about
NOTE Confidence: 0.97182065

00:05:07.575 --> 00:05:08.395 something else.
NOTE Confidence: 0.9991629

00:05:09.415 --> 00:05:10.555 Here's how it happened.
NOTE Confidence: 0.9802323

00:05:11.335 --> 00:05:13.095 One evening in November twenty

NOTE Confidence: 0.9802323

00:05:13.095 --> 00:05:14.214 twenty one, I was on

NOTE Confidence: 0.9802323

00:05:14.214 --> 00:05:15.680 the couch scrolling my phone

NOTE Confidence: 0.9802323

00:05:15.820 --> 00:05:17.260 when I paused, raising my

NOTE Confidence: 0.9802323

00:05:17.260 --> 00:05:18.240 thumb just slightly,

NOTE Confidence: 0.9226468

00:05:18.700 --> 00:05:19.900 taking a second look at

NOTE Confidence: 0.9226468

00:05:19.900 --> 00:05:20.480 a headline.

NOTE Confidence: 0.9885443

00:05:21.260 --> 00:05:23.520 Women sue Yale over fentanyl

NOTE Confidence: 0.9885443

00:05:23.580 --> 00:05:25.279 switch up at fertility clinic.

NOTE Confidence: 0.9905478

00:05:26.220 --> 00:05:27.100 I clicked on the link,

NOTE Confidence: 0.9905478

00:05:27.100 --> 00:05:28.140 which was to a short

NOTE Confidence: 0.9905478

00:05:28.140 --> 00:05:29.580 newspaper article by a local

NOTE Confidence: 0.9905478

00:05:29.580 --> 00:05:30.080 reporter.

NOTE Confidence: 0.99162173

00:05:31.035 --> 00:05:32.074 The article said that for

NOTE Confidence: 0.99162173

00:05:32.074 --> 00:05:33.755 months, a Yale fertility nurse

NOTE Confidence: 0.99162173

00:05:33.755 --> 00:05:35.514 had stolen fentanyl and replaced

NOTE Confidence: 0.99162173

00:05:35.514 --> 00:05:36.335 it with saline.

NOTE Confidence: 0.997866

00:05:37.115 --> 00:05:38.735 The women bringing the lawsuit

NOTE Confidence: 0.9689499

00:05:39.035 --> 00:05:40.815 said that during surgical procedures,

NOTE Confidence: 0.9689499

00:05:40.875 --> 00:05:42.475 they'd received saline when they

NOTE Confidence: 0.9689499

00:05:42.475 --> 00:05:43.775 should have received fentanyl,

NOTE Confidence: 0.99977165

00:05:44.235 --> 00:05:46.175 causing them excruciating pain.

NOTE Confidence: 0.9906423

00:05:47.730 --> 00:05:48.529 There weren't a lot of

NOTE Confidence: 0.9906423

00:05:48.529 --> 00:05:50.450 details, but immediately, I began

NOTE Confidence: 0.9906423

00:05:50.450 --> 00:05:51.670 trying to fill them in.

NOTE Confidence: 0.9906423

00:05:51.730 --> 00:05:52.610 I read the article on

NOTE Confidence: 0.9906423

00:05:52.610 --> 00:05:53.570 a Friday night, and by

NOTE Confidence: 0.9906423

00:05:53.570 --> 00:05:55.089 Saturday morning, I'd already started

NOTE Confidence: 0.9906423

00:05:55.089 --> 00:05:55.589 reporting.

NOTE Confidence: 0.9674845

00:05:56.210 --> 00:05:57.169 I wanted to know who

NOTE Confidence: 0.9674845

00:05:57.169 --> 00:05:58.290 was this nurse and who

NOTE Confidence: 0.9674845

00:05:58.290 --> 00:05:59.270 were these patients.

NOTE Confidence: 0.9969793

00:05:59.695 --> 00:06:00.815 I wanted to know what

NOTE Confidence: 0.9969793

00:06:00.815 --> 00:06:02.255 happened and how it felt

NOTE Confidence: 0.9969793

00:06:02.255 --> 00:06:03.075 to all involved.

NOTE Confidence: 0.9515193

00:06:04.335 --> 00:06:05.775 Within days, I'd pitch the

NOTE Confidence: 0.9515193

00:06:05.775 --> 00:06:06.895 story to my colleagues at

NOTE Confidence: 0.9515193

00:06:06.895 --> 00:06:08.175 This American Life where I

NOTE Confidence: 0.9515193

00:06:08.175 --> 00:06:09.135 was then working as a

NOTE Confidence: 0.9515193

00:06:09.135 --> 00:06:09.635 producer.

NOTE Confidence: 0.9652771

00:06:10.415 --> 00:06:11.215 I thought it would be

NOTE Confidence: 0.9652771

00:06:11.215 --> 00:06:12.895 one segment, maybe a full

NOTE Confidence: 0.9652771

00:06:12.895 --> 00:06:14.195 hour of our show,

NOTE Confidence: 0.99715

00:06:15.200 --> 00:06:16.160 And I thought the focus

NOTE Confidence: 0.99715

00:06:16.160 --> 00:06:17.380 might be on addiction,

NOTE Confidence: 0.9668214

00:06:18.000 --> 00:06:19.120 on the collision of the

NOTE Confidence: 0.9668214

00:06:19.120 --> 00:06:20.800 nurses' need with the patient's

NOTE Confidence: 0.9668214

00:06:20.800 --> 00:06:22.240 need, on her need for
NOTE Confidence: 0.9668214

00:06:22.240 --> 00:06:23.920 the drug, with their longing
NOTE Confidence: 0.9668214

00:06:23.920 --> 00:06:24.900 to have a child.
NOTE Confidence: 0.9995627

00:06:26.640 --> 00:06:27.920 Not long after that pitch,
NOTE Confidence: 0.9995627

00:06:27.920 --> 00:06:29.620 I started interviewing patients.
NOTE Confidence: 0.9631236

00:06:30.605 --> 00:06:31.805 Immediately, I was struck by
NOTE Confidence: 0.9631236

00:06:31.805 --> 00:06:33.265 the echoes in their stories.
NOTE Confidence: 0.96934134

00:06:34.125 --> 00:06:35.565 Patient after patient said they
NOTE Confidence: 0.96934134

00:06:35.565 --> 00:06:36.765 told their doctors they were
NOTE Confidence: 0.96934134

00:06:36.765 --> 00:06:37.505 in pain,
NOTE Confidence: 0.9875196

00:06:37.964 --> 00:06:39.245 screamed so loudly they were
NOTE Confidence: 0.9875196

00:06:39.245 --> 00:06:40.525 overheard in the clinic waiting
NOTE Confidence: 0.9875196

00:06:40.525 --> 00:06:42.205 room, or insisted to the
NOTE Confidence: 0.9875196

00:06:42.205 --> 00:06:44.065 care team, I feel everything.
NOTE Confidence: 0.9875196

00:06:44.365 --> 00:06:45.645 I can feel everything you're
NOTE Confidence: 0.9875196

00:06:45.645 --> 00:06:46.080 doing.

NOTE Confidence: 0.9849251
00:06:46.960 --> 00:06:48.259 They said they'd been ignored,
NOTE Confidence: 0.9849251
00:06:48.319 --> 00:06:48.819 dismissed,
NOTE Confidence: 0.9846847
00:06:49.120 --> 00:06:49.860 not believed.
NOTE Confidence: 0.99671334
00:06:51.439 --> 00:06:52.800 And there was another echo
NOTE Confidence: 0.99671334
00:06:52.800 --> 00:06:53.300 too.
NOTE Confidence: 0.99906516
00:06:54.080 --> 00:06:55.199 So many of the women
NOTE Confidence: 0.99906516
00:06:55.199 --> 00:06:56.719 had blamed themselves for the
NOTE Confidence: 0.99906516
00:06:56.719 --> 00:06:57.219 pain.
NOTE Confidence: 0.92832285
00:06:57.759 --> 00:06:59.120 They thought their bodies weren't
NOTE Confidence: 0.92832285
00:06:59.120 --> 00:07:00.419 sensitive to fentanyl,
NOTE Confidence: 0.9776944
00:07:01.055 --> 00:07:02.335 or that, like conceiving a
NOTE Confidence: 0.9776944
00:07:02.335 --> 00:07:03.695 child, this was just another
NOTE Confidence: 0.9776944
00:07:03.695 --> 00:07:05.315 thing their bodies couldn't do,
NOTE Confidence: 0.9931496
00:07:05.695 --> 00:07:06.815 that this was just what
NOTE Confidence: 0.9931496
00:07:06.815 --> 00:07:07.855 they had to put up
NOTE Confidence: 0.9931496

00:07:07.855 --> 00:07:09.615 with, just what women go
NOTE Confidence: 0.9931496

00:07:09.615 --> 00:07:10.115 through.
NOTE Confidence: 0.98266906

00:07:11.775 --> 00:07:13.535 Through these conversations, a new
NOTE Confidence: 0.98266906

00:07:13.535 --> 00:07:14.675 theme was emerging,
NOTE Confidence: 0.9276984

00:07:15.190 --> 00:07:16.389 one that to me felt
NOTE Confidence: 0.9276984

00:07:16.389 --> 00:07:16.889 profound.
NOTE Confidence: 0.9934433

00:07:17.750 --> 00:07:19.270 The way women's pain is
NOTE Confidence: 0.9934433

00:07:19.270 --> 00:07:20.870 treated and the way women
NOTE Confidence: 0.9934433

00:07:20.870 --> 00:07:22.250 think about pain themselves.
NOTE Confidence: 0.97801435

00:07:23.270 --> 00:07:24.550 The story needed a deeper
NOTE Confidence: 0.97801435

00:07:24.550 --> 00:07:26.230 treatment than just one segment
NOTE Confidence: 0.97801435

00:07:26.230 --> 00:07:27.530 on this American life.
NOTE Confidence: 0.91431224

00:07:28.205 --> 00:07:29.645 I proposed a series to
NOTE Confidence: 0.91431224

00:07:29.645 --> 00:07:31.405 my colleagues at Serial Productions
NOTE Confidence: 0.91431224

00:07:31.405 --> 00:07:32.545 in The New York Times.
NOTE Confidence: 0.9666002

00:07:33.405 --> 00:07:34.765 This became season one of

NOTE Confidence: 0.9666002
00:07:34.765 --> 00:07:36.145 my podcast, The Retrievals.
NOTE Confidence: 0.98792857
00:07:37.005 --> 00:07:38.365 And I'm gonna play the
NOTE Confidence: 0.98792857
00:07:38.365 --> 00:07:38.865 trailer
NOTE Confidence: 0.95012367
00:07:39.245 --> 00:07:40.445 so you can hear the
NOTE Confidence: 0.95012367
00:07:40.445 --> 00:07:41.345 patient's voices
NOTE Confidence: 0.994664
00:07:41.725 --> 00:07:43.190 and get a sense of
NOTE Confidence: 0.994664
00:07:43.190 --> 00:07:44.790 the style and texture of
NOTE Confidence: 0.994664
00:07:44.790 --> 00:07:45.990 the podcast, which I think
NOTE Confidence: 0.994664
00:07:45.990 --> 00:07:47.610 will help ground the conversation
NOTE Confidence: 0.994664
00:07:47.750 --> 00:07:49.050 that we're going to have.
NOTE Confidence: 0.9984106
00:07:49.430 --> 00:07:49.930 So
NOTE Confidence: 0.99233437
00:07:51.350 --> 00:07:53.370 so this is the trailer,
NOTE Confidence: 0.99233437
00:07:53.510 --> 00:07:55.110 and it's about three minutes
NOTE Confidence: 0.99233437
00:07:55.110 --> 00:07:55.610 long.
NOTE Confidence: 0.9994236
00:07:58.735 --> 00:08:00.415 The women are seeking fertility
NOTE Confidence: 0.9994236

00:08:00.415 --> 00:08:01.935 treatment for a variety of
NOTE Confidence: 0.9994236

00:08:01.935 --> 00:08:02.435 reasons.
NOTE Confidence: 0.9818325

00:08:03.215 --> 00:08:04.515 They've had a couple miscarriages,
NOTE Confidence: 0.9818325

00:08:04.735 --> 00:08:05.955 and they're pushing forty.
NOTE Confidence: 0.98643947

00:08:06.335 --> 00:08:08.035 They don't have fallopian tubes,
NOTE Confidence: 0.98643947

00:08:08.095 --> 00:08:09.315 or they need sperm.
NOTE Confidence: 0.9986418

00:08:10.335 --> 00:08:11.375 All of them wind up
NOTE Confidence: 0.9986418

00:08:11.375 --> 00:08:12.930 at the fertility clinic at
NOTE Confidence: 0.9986418

00:08:12.930 --> 00:08:13.430 Yale
NOTE Confidence: 0.9957588

00:08:14.250 --> 00:08:14.750 University.
NOTE Confidence: 0.9720812

00:08:15.570 --> 00:08:17.190 Their doctors get the info,
NOTE Confidence: 0.9720812

00:08:17.490 --> 00:08:19.030 start giving themselves the shots,
NOTE Confidence: 0.9651709

00:08:19.810 --> 00:08:20.930 and eventually, they get to
NOTE Confidence: 0.9651709

00:08:20.930 --> 00:08:21.890 the day they've been waiting
NOTE Confidence: 0.9651709

00:08:21.890 --> 00:08:22.390 for,
NOTE Confidence: 0.9994834

00:08:22.850 --> 00:08:23.730 the day of the first

NOTE Confidence: 0.9994834

00:08:23.730 --> 00:08:24.470 egg retrieval.

NOTE Confidence: 0.9639769

00:08:25.805 --> 00:08:26.685 The day of the retrieval,

NOTE Confidence: 0.9639769

00:08:26.685 --> 00:08:27.645 the women arrive at the

NOTE Confidence: 0.9639769

00:08:27.645 --> 00:08:28.145 clinic.

NOTE Confidence: 0.9453644

00:08:28.764 --> 00:08:30.384 They check-in on different mornings,

NOTE Confidence: 0.9453644

00:08:30.444 --> 00:08:32.045 in different months, and calendar

NOTE Confidence: 0.9453644

00:08:32.045 --> 00:08:32.545 years.

NOTE Confidence: 0.99932086

00:08:33.725 --> 00:08:34.605 None of them are here

NOTE Confidence: 0.99932086

00:08:34.605 --> 00:08:36.125 on the same day, but

NOTE Confidence: 0.99932086

00:08:36.125 --> 00:08:36.925 they will come out of

NOTE Confidence: 0.99932086

00:08:36.925 --> 00:08:37.804 the day with the same

NOTE Confidence: 0.99932086

00:08:37.804 --> 00:08:38.304 story.

NOTE Confidence: 0.9584823

00:08:39.900 --> 00:08:42.000 They started the procedure,

NOTE Confidence: 0.9903721

00:08:43.179 --> 00:08:44.220 and, you know, I was

NOTE Confidence: 0.9903721

00:08:44.220 --> 00:08:46.140 just sort of taken by

NOTE Confidence: 0.9903721

00:08:46.140 --> 00:08:46.640 surprise,
NOTE Confidence: 0.99982536
00:08:47.100 --> 00:08:47.920 not expecting
NOTE Confidence: 0.99924576
00:08:48.940 --> 00:08:49.679 the excruciating
NOTE Confidence: 0.9991302
00:08:50.059 --> 00:08:50.559 pain.
NOTE Confidence: 0.9995115
00:08:50.940 --> 00:08:52.000 My blood pressure
NOTE Confidence: 0.99807924
00:08:52.460 --> 00:08:54.045 started going up. I was
NOTE Confidence: 0.99807924
00:08:54.045 --> 00:08:55.105 sweating profusely
NOTE Confidence: 0.9804004
00:08:55.804 --> 00:08:57.005 and telling them I was
NOTE Confidence: 0.9804004
00:08:57.005 --> 00:08:58.205 just in in too much
NOTE Confidence: 0.9804004
00:08:58.205 --> 00:08:59.245 pain, that they had to
NOTE Confidence: 0.9804004
00:08:59.245 --> 00:08:59.745 stop.
NOTE Confidence: 0.9988973
00:09:00.605 --> 00:09:01.965 At that point, I remember
NOTE Confidence: 0.9988973
00:09:01.965 --> 00:09:03.105 them giving me
NOTE Confidence: 0.9113862
00:09:04.205 --> 00:09:05.405 more more of the pain
NOTE Confidence: 0.9113862
00:09:05.405 --> 00:09:05.905 medication
NOTE Confidence: 0.97636425
00:09:06.365 --> 00:09:07.645 and me saying, you know,

NOTE Confidence: 0.97636425

00:09:07.645 --> 00:09:09.105 it's not making a difference.

NOTE Confidence: 0.9414603

00:09:09.610 --> 00:09:11.130 I remember yelling or kind

NOTE Confidence: 0.9414603

00:09:11.130 --> 00:09:11.950 of making like,

NOTE Confidence: 0.9437423

00:09:13.450 --> 00:09:14.890 and really like looking in

NOTE Confidence: 0.9437423

00:09:14.890 --> 00:09:16.730 confusion at my nurse, the

NOTE Confidence: 0.9437423

00:09:16.730 --> 00:09:18.350 attending nurse, and her saying,

NOTE Confidence: 0.9437423

00:09:18.410 --> 00:09:19.210 you know, I'm giving you

NOTE Confidence: 0.9437423

00:09:19.210 --> 00:09:20.250 the most I can legally

NOTE Confidence: 0.9437423

00:09:20.250 --> 00:09:20.910 give you.

NOTE Confidence: 0.99030066

00:09:21.545 --> 00:09:22.665 She said that that's the

NOTE Confidence: 0.99030066

00:09:22.665 --> 00:09:23.865 maximum that she's allowed to

NOTE Confidence: 0.99030066

00:09:23.865 --> 00:09:24.985 give me, so she couldn't

NOTE Confidence: 0.99030066

00:09:24.985 --> 00:09:26.205 give me anything else.

NOTE Confidence: 0.96797705

00:09:26.585 --> 00:09:27.545 At one point, they did

NOTE Confidence: 0.96797705

00:09:27.545 --> 00:09:28.425 say that I had maxed

NOTE Confidence: 0.96797705

00:09:28.425 --> 00:09:29.305 out. I couldn't have any
NOTE Confidence: 0.96797705

00:09:29.305 --> 00:09:30.605 more fentanyl or Versed.
NOTE Confidence: 0.96429485

00:09:30.985 --> 00:09:32.045 And I was like,
NOTE Confidence: 0.97433

00:09:32.665 --> 00:09:33.945 how is this possible? Like
NOTE Confidence: 0.97433

00:09:34.025 --> 00:09:34.905 How is that even like,
NOTE Confidence: 0.97433

00:09:34.905 --> 00:09:35.945 how am I feeling? How
NOTE Confidence: 0.97433

00:09:35.945 --> 00:09:37.290 do people go through this?
NOTE Confidence: 0.97433

00:09:37.529 --> 00:09:39.929 I remember, like, thrusting my
NOTE Confidence: 0.97433

00:09:39.929 --> 00:09:41.050 hips up saying, I feel
NOTE Confidence: 0.97433

00:09:41.050 --> 00:09:41.550 everything.
NOTE Confidence: 0.9624033

00:09:43.050 --> 00:09:44.410 I don't know. But what
NOTE Confidence: 0.9624033

00:09:44.410 --> 00:09:45.130 are you gonna do? I,
NOTE Confidence: 0.9624033

00:09:45.130 --> 00:09:46.089 you know, I wanted the
NOTE Confidence: 0.9624033

00:09:46.089 --> 00:09:47.610 procedure done. I just let
NOTE Confidence: 0.9624033

00:09:47.610 --> 00:09:48.809 it happen, and I was
NOTE Confidence: 0.9624033

00:09:48.809 --> 00:09:49.309 like,

NOTE Confidence: 0.9621095
00:09:50.089 --> 00:09:50.829 I'm awake.
NOTE Confidence: 0.9385518
00:09:51.130 --> 00:09:51.630 So
NOTE Confidence: 0.9979036
00:09:56.445 --> 00:09:57.644 The patients didn't know why
NOTE Confidence: 0.9979036
00:09:57.644 --> 00:09:58.704 they were in pain.
NOTE Confidence: 0.98312837
00:09:59.485 --> 00:10:01.184 Their doctors didn't know either.
NOTE Confidence: 0.99919903
00:10:01.565 --> 00:10:02.764 And in the absence of
NOTE Confidence: 0.99919903
00:10:02.764 --> 00:10:04.764 information about the pain, people
NOTE Confidence: 0.99919903
00:10:04.764 --> 00:10:05.885 came up with stories to
NOTE Confidence: 0.99919903
00:10:05.885 --> 00:10:06.785 explain it.
NOTE Confidence: 0.9955111
00:10:07.250 --> 00:10:08.950 The patients constructed stories.
NOTE Confidence: 0.97409844
00:10:09.570 --> 00:10:10.610 Staffers at the clinic came
NOTE Confidence: 0.97409844
00:10:10.610 --> 00:10:11.910 up with theories too.
NOTE Confidence: 0.9793581
00:10:12.610 --> 00:10:13.809 Eventually, a nurse would tell
NOTE Confidence: 0.9793581
00:10:13.809 --> 00:10:14.929 her own story about the
NOTE Confidence: 0.9793581
00:10:14.929 --> 00:10:15.429 pain,
NOTE Confidence: 0.909877

00:10:16.209 --> 00:10:17.970 as would Yale. The Yale
NOTE Confidence: 0.909877

00:10:17.970 --> 00:10:19.649 Fertility Clinic is not one
NOTE Confidence: 0.909877

00:10:19.649 --> 00:10:20.700 doctor in a back alley.
NOTE Confidence: 0.909877

00:10:20.700 --> 00:10:20.753 This is an entire institution
NOTE Confidence: 0.909877

00:10:20.753 --> 00:10:20.807 that's behind it. It's not
NOTE Confidence: 0.909877

00:10:20.807 --> 00:10:21.350 this reputation. How do they
NOTE Confidence: 0.910782

00:10:21.730 --> 00:10:22.230 not
NOTE Confidence: 0.8510142

00:10:24.225 --> 00:10:25.665 It's got this reputation. How
NOTE Confidence: 0.8510142

00:10:25.665 --> 00:10:26.651 do they not see that
NOTE Confidence: 0.8510142

00:10:26.651 --> 00:10:27.285 this is happening?
NOTE Confidence: 0.93522346

00:10:28.304 --> 00:10:29.445 Am I being difficult?
NOTE Confidence: 0.94820887

00:10:30.065 --> 00:10:31.105 I mean, you just you
NOTE Confidence: 0.94820887

00:10:31.105 --> 00:10:31.764 just question,
NOTE Confidence: 0.92415476

00:10:32.704 --> 00:10:34.165 your your sense of self.
NOTE Confidence: 0.9924702

00:10:36.290 --> 00:10:38.129 You are treated like a
NOTE Confidence: 0.9924702

00:10:38.129 --> 00:10:38.629 hysterical

NOTE Confidence: 0.9995499
00:10:38.929 --> 00:10:39.429 woman
NOTE Confidence: 0.89543843
00:10:39.970 --> 00:10:41.089 from the second you walk
NOTE Confidence: 0.89543843
00:10:41.089 --> 00:10:42.529 in there. Like nobody believed
NOTE Confidence: 0.89543843
00:10:42.529 --> 00:10:43.670 me. I felt
NOTE Confidence: 0.99734914
00:10:44.129 --> 00:10:44.629 crazy.
NOTE Confidence: 0.87843734
00:10:48.075 --> 00:10:49.375 In fertility treatment,
NOTE Confidence: 0.9907398
00:10:49.835 --> 00:10:51.595 you evaluate the outcome by
NOTE Confidence: 0.9907398
00:10:51.595 --> 00:10:52.554 whether you wind up with
NOTE Confidence: 0.9907398
00:10:52.554 --> 00:10:53.215 a baby.
NOTE Confidence: 0.99823844
00:10:54.155 --> 00:10:55.355 The outcomes here are a
NOTE Confidence: 0.99823844
00:10:55.355 --> 00:10:56.415 lot more complicated
NOTE Confidence: 0.97286534
00:10:57.434 --> 00:10:58.175 for everyone.
NOTE Confidence: 0.9155048
00:10:58.554 --> 00:10:59.915 Are you kidding me? That's
NOTE Confidence: 0.9155048
00:10:59.915 --> 00:11:01.115 when I lost it. I
NOTE Confidence: 0.9155048
00:11:01.115 --> 00:11:02.315 can almost feel, like, the
NOTE Confidence: 0.9155048

00:11:02.315 --> 00:11:03.215 bomb drop.
NOTE Confidence: 0.98463464

00:11:03.579 --> 00:11:05.500 Bullshit. No harm done. There's
NOTE Confidence: 0.98463464

00:11:05.500 --> 00:11:06.860 no way I can ever
NOTE Confidence: 0.98463464

00:11:06.860 --> 00:11:07.899 look at this lady the
NOTE Confidence: 0.98463464

00:11:07.899 --> 00:11:08.639 same way.
NOTE Confidence: 0.8951089

00:11:09.660 --> 00:11:11.339 From Serial Productions and The
NOTE Confidence: 0.8951089

00:11:11.339 --> 00:11:13.019 New York Times, I'm Susan
NOTE Confidence: 0.8951089

00:11:13.019 --> 00:11:14.620 Burton Law. This is The
NOTE Confidence: 0.8951089

00:11:14.620 --> 00:11:15.120 Retrievals.
NOTE Confidence: 0.94679

00:11:19.215 --> 00:11:20.675 So that's the trailer.
NOTE Confidence: 0.965686

00:11:22.175 --> 00:11:23.535 And, honestly, if you haven't
NOTE Confidence: 0.965686

00:11:23.535 --> 00:11:24.735 listened to it, it is
NOTE Confidence: 0.965686

00:11:24.735 --> 00:11:26.415 so gripping. So I have
NOTE Confidence: 0.965686

00:11:26.415 --> 00:11:28.495 a lot of questions, not
NOTE Confidence: 0.965686

00:11:28.495 --> 00:11:30.175 just about the content, but
NOTE Confidence: 0.965686

00:11:30.175 --> 00:11:31.875 also the craft because you're

NOTE Confidence: 0.965686

00:11:31.934 --> 00:11:33.315 a wonderful storyteller.

NOTE Confidence: 0.91609514

00:11:34.759 --> 00:11:35.959 And but I do wanna

NOTE Confidence: 0.91609514

00:11:35.959 --> 00:11:37.319 save room for other people

NOTE Confidence: 0.91609514

00:11:37.319 --> 00:11:38.679 to ask too. But I

NOTE Confidence: 0.91609514

00:11:38.679 --> 00:11:39.800 guess my first question is,

NOTE Confidence: 0.91609514

00:11:39.800 --> 00:11:41.000 and you touched the touch

NOTE Confidence: 0.91609514

00:11:41.000 --> 00:11:41.720 on this a little bit

NOTE Confidence: 0.91609514

00:11:41.720 --> 00:11:42.620 in your intro.

NOTE Confidence: 0.9673231

00:11:43.559 --> 00:11:44.779 You read this story.

NOTE Confidence: 0.9900836

00:11:45.399 --> 00:11:46.939 It's like eight paragraphs

NOTE Confidence: 0.80879533

00:11:47.720 --> 00:11:48.459 that you

NOTE Confidence: 0.9755809

00:11:49.115 --> 00:11:50.315 what part of you thought,

NOTE Confidence: 0.9755809

00:11:50.315 --> 00:11:51.274 oh, I can make I

NOTE Confidence: 0.9755809

00:11:51.274 --> 00:11:51.915 know you thought it would

NOTE Confidence: 0.9755809

00:11:51.915 --> 00:11:52.954 be one piece. You didn't

NOTE Confidence: 0.9755809

00:11:52.954 --> 00:11:54.154 realize it was going to
NOTE Confidence: 0.9755809

00:11:54.154 --> 00:11:54.975 be a series.
NOTE Confidence: 0.9995885

00:11:55.755 --> 00:11:56.954 What was it that you
NOTE Confidence: 0.9995885

00:11:56.954 --> 00:11:57.454 thought
NOTE Confidence: 0.9252263

00:11:57.755 --> 00:11:58.714 you were going to write
NOTE Confidence: 0.9252263

00:11:58.714 --> 00:11:59.834 about? Because it was a
NOTE Confidence: 0.9252263

00:11:59.834 --> 00:12:00.334 lawsuit.
NOTE Confidence: 0.99656177

00:12:01.675 --> 00:12:02.815 And then how did
NOTE Confidence: 0.9753685

00:12:03.670 --> 00:12:05.130 how did then it evolve
NOTE Confidence: 0.9753685

00:12:05.190 --> 00:12:07.510 into something very different? Or
NOTE Confidence: 0.9753685

00:12:07.510 --> 00:12:08.710 did you always think, oh,
NOTE Confidence: 0.9753685

00:12:08.710 --> 00:12:10.330 this is gonna be about
NOTE Confidence: 0.9753685

00:12:10.390 --> 00:12:11.610 women being dismissed?
NOTE Confidence: 0.9879225

00:12:12.790 --> 00:12:13.990 I didn't I didn't know
NOTE Confidence: 0.9879225

00:12:13.990 --> 00:12:15.450 that exactly at the beginning.
NOTE Confidence: 0.9948886

00:12:15.990 --> 00:12:17.270 So I did really think

NOTE Confidence: 0.9948886

00:12:17.270 --> 00:12:19.154 that addiction would be at

NOTE Confidence: 0.9948886

00:12:19.154 --> 00:12:21.095 the core of the storytelling.

NOTE Confidence: 0.99621934

00:12:22.274 --> 00:12:22.995 You know, I was I

NOTE Confidence: 0.99621934

00:12:22.995 --> 00:12:24.035 was drawn to this for

NOTE Confidence: 0.99621934

00:12:24.035 --> 00:12:25.154 a number of reasons. Right?

NOTE Confidence: 0.99621934

00:12:25.154 --> 00:12:26.934 It wasn't just the scandalous

NOTE Confidence: 0.99621934

00:12:27.074 --> 00:12:27.574 facts.

NOTE Confidence: 0.9976957

00:12:28.434 --> 00:12:29.554 Like I said, I've long

NOTE Confidence: 0.9976957

00:12:29.554 --> 00:12:31.255 had an interest in telling

NOTE Confidence: 0.9976957

00:12:31.315 --> 00:12:33.255 intimate stories about women, particularly

NOTE Confidence: 0.9976957

00:12:33.315 --> 00:12:34.214 women's bodies.

NOTE Confidence: 0.88392353

00:12:34.630 --> 00:12:35.769 I went to Yale,

NOTE Confidence: 0.9748235

00:12:36.630 --> 00:12:38.230 it interested me that these

NOTE Confidence: 0.9748235

00:12:38.230 --> 00:12:40.230 events had taken place here.

NOTE Confidence: 0.9748235

00:12:40.230 --> 00:12:41.429 You know, Yale has a

NOTE Confidence: 0.9748235

00:12:41.429 --> 00:12:44.070 lot of power, both in
NOTE Confidence: 0.9748235

00:12:44.070 --> 00:12:45.690 reality and symbolically.
NOTE Confidence: 0.92844164

00:12:46.630 --> 00:12:48.304 So so I was I
NOTE Confidence: 0.92844164

00:12:48.304 --> 00:12:49.304 I didn't I guess I
NOTE Confidence: 0.92844164

00:12:49.304 --> 00:12:50.825 didn't know exactly where it
NOTE Confidence: 0.92844164

00:12:50.825 --> 00:12:52.105 was going. And that's that's
NOTE Confidence: 0.92844164

00:12:52.105 --> 00:12:54.184 usually the case, right? When,
NOTE Confidence: 0.9812979

00:12:54.904 --> 00:12:56.184 when I begin a story
NOTE Confidence: 0.9812979

00:12:56.184 --> 00:12:57.065 and I have some kind
NOTE Confidence: 0.9812979

00:12:57.065 --> 00:12:58.045 of hypothesis
NOTE Confidence: 0.97283226

00:12:58.425 --> 00:12:59.865 about where it's going, but
NOTE Confidence: 0.97283226

00:12:59.865 --> 00:13:01.620 it's not until I start
NOTE Confidence: 0.97283226

00:13:01.779 --> 00:13:03.300 talking to people that I
NOTE Confidence: 0.97283226

00:13:03.300 --> 00:13:04.820 discover, like, oh, this is
NOTE Confidence: 0.97283226

00:13:04.820 --> 00:13:05.940 what the story is really
NOTE Confidence: 0.97283226

00:13:05.940 --> 00:13:07.540 about. So in this case,

NOTE Confidence: 0.97283226
00:13:07.540 --> 00:13:09.000 I started having these conversations
NOTE Confidence: 0.97283226
00:13:09.059 --> 00:13:09.720 with patients,
NOTE Confidence: 0.9522776
00:13:10.100 --> 00:13:11.640 and I was so struck
NOTE Confidence: 0.9522776
00:13:11.700 --> 00:13:13.220 by these echoes in their
NOTE Confidence: 0.9522776
00:13:13.220 --> 00:13:13.635 stories.
NOTE Confidence: 0.96387887
00:13:14.035 --> 00:13:15.235 And that's when I was
NOTE Confidence: 0.96387887
00:13:15.235 --> 00:13:16.275 like, okay, so the story
NOTE Confidence: 0.96387887
00:13:16.275 --> 00:13:17.155 is still about all these
NOTE Confidence: 0.96387887
00:13:17.155 --> 00:13:18.275 other things I thought it
NOTE Confidence: 0.96387887
00:13:18.275 --> 00:13:19.635 was about. Addiction is still
NOTE Confidence: 0.96387887
00:13:19.635 --> 00:13:20.615 a piece of this.
NOTE Confidence: 0.95061094
00:13:21.235 --> 00:13:23.155 The power of institutions, that's
NOTE Confidence: 0.95061094
00:13:23.155 --> 00:13:24.755 still their women's experiences of
NOTE Confidence: 0.95061094
00:13:24.755 --> 00:13:26.434 their own bodies, but really
NOTE Confidence: 0.95061094
00:13:26.434 --> 00:13:26.934 pain
NOTE Confidence: 0.9880293

00:13:27.635 --> 00:13:28.934 is at the heart of
NOTE Confidence: 0.9235692

00:13:29.690 --> 00:13:31.050 this piece. And,
NOTE Confidence: 0.92784995

00:13:31.450 --> 00:13:32.649 it it needed sort of
NOTE Confidence: 0.92784995

00:13:32.649 --> 00:13:34.170 a, you know, a more
NOTE Confidence: 0.92784995

00:13:34.170 --> 00:13:36.250 extensive treatment than than I
NOTE Confidence: 0.92784995

00:13:36.250 --> 00:13:37.529 could do in, like, a
NOTE Confidence: 0.92784995

00:13:37.529 --> 00:13:38.970 a twenty minute This American
NOTE Confidence: 0.92784995

00:13:38.970 --> 00:13:39.790 Life story.
NOTE Confidence: 0.99538654

00:13:40.730 --> 00:13:41.230 And
NOTE Confidence: 0.99558616

00:13:42.285 --> 00:13:43.725 when you started looking into
NOTE Confidence: 0.99558616

00:13:43.725 --> 00:13:44.785 it, I'm assuming
NOTE Confidence: 0.9128914

00:13:45.085 --> 00:13:45.985 as a journalist
NOTE Confidence: 0.9060725

00:13:46.925 --> 00:13:48.304 and you're a very compassionate
NOTE Confidence: 0.9060725

00:13:48.445 --> 00:13:49.645 person, I know that because
NOTE Confidence: 0.9060725

00:13:49.645 --> 00:13:50.845 we know each other, that
NOTE Confidence: 0.9060725

00:13:50.845 --> 00:13:51.904 you were like, okay.

NOTE Confidence: 0.99836576

00:13:52.445 --> 00:13:53.725 This isn't just gonna be

NOTE Confidence: 0.99836576

00:13:53.725 --> 00:13:54.464 these women

NOTE Confidence: 0.9843595

00:13:55.260 --> 00:13:56.780 about talking about what happened

NOTE Confidence: 0.9843595

00:13:56.780 --> 00:13:58.540 to them. I'm gonna hear

NOTE Confidence: 0.9843595

00:13:58.540 --> 00:13:59.580 what the doctors have to

NOTE Confidence: 0.9843595

00:13:59.580 --> 00:14:00.380 say. I'm gonna hear what

NOTE Confidence: 0.9843595

00:14:00.380 --> 00:14:01.179 the nurses have to say.

NOTE Confidence: 0.9843595

00:14:01.179 --> 00:14:02.380 I'm gonna hear what Donna

NOTE Confidence: 0.9843595

00:14:02.380 --> 00:14:03.280 has to say,

NOTE Confidence: 0.9960307

00:14:03.820 --> 00:14:05.020 and then I'm gonna mull

NOTE Confidence: 0.9960307

00:14:05.020 --> 00:14:06.460 over all this stuff and

NOTE Confidence: 0.9960307

00:14:06.460 --> 00:14:08.240 come up with this wonderful

NOTE Confidence: 0.8471743

00:14:08.940 --> 00:14:09.440 series.

NOTE Confidence: 0.967242

00:14:10.175 --> 00:14:11.054 But a lot of people

NOTE Confidence: 0.967242

00:14:11.054 --> 00:14:12.495 refused to speak. So were

NOTE Confidence: 0.967242

00:14:12.495 --> 00:14:13.694 there a time that you
NOTE Confidence: 0.967242

00:14:13.694 --> 00:14:14.894 thought, oh, now I actually
NOTE Confidence: 0.967242

00:14:14.894 --> 00:14:16.334 don't have a story. Now
NOTE Confidence: 0.967242

00:14:16.334 --> 00:14:17.934 what do I do? Yes.
NOTE Confidence: 0.967242

00:14:17.934 --> 00:14:19.375 Can you explain who spoke
NOTE Confidence: 0.967242

00:14:19.375 --> 00:14:20.274 and who didn't?
NOTE Confidence: 0.94898385

00:14:20.894 --> 00:14:22.495 Yeah. So, I mean yes.
NOTE Confidence: 0.94898385

00:14:22.495 --> 00:14:22.975 So the,
NOTE Confidence: 0.9787844

00:14:23.990 --> 00:14:25.350 I had all the patient
NOTE Confidence: 0.97628534

00:14:26.070 --> 00:14:26.870 I mean, I didn't have
NOTE Confidence: 0.97628534

00:14:26.870 --> 00:14:28.149 every single interview I needed
NOTE Confidence: 0.97628534

00:14:28.149 --> 00:14:29.510 from the patients early on,
NOTE Confidence: 0.97628534

00:14:29.510 --> 00:14:30.550 but but I knew that
NOTE Confidence: 0.97628534

00:14:30.550 --> 00:14:32.470 I had, a critical mass
NOTE Confidence: 0.97628534

00:14:32.470 --> 00:14:33.830 of of patients on board
NOTE Confidence: 0.97628534

00:14:33.830 --> 00:14:34.649 early on.

NOTE Confidence: 0.9811989
00:14:34.950 --> 00:14:36.390 But I, you know, I
NOTE Confidence: 0.9811989
00:14:36.390 --> 00:14:37.545 I sat down and I
NOTE Confidence: 0.9811989
00:14:37.545 --> 00:14:39.464 played the first draft of
NOTE Confidence: 0.9811989
00:14:39.464 --> 00:14:40.365 episode one,
NOTE Confidence: 0.98413837
00:14:40.904 --> 00:14:42.185 for my editors at at
NOTE Confidence: 0.98413837
00:14:42.185 --> 00:14:43.385 some point after several months
NOTE Confidence: 0.98413837
00:14:43.385 --> 00:14:44.985 of reporting. And after I
NOTE Confidence: 0.98413837
00:14:44.985 --> 00:14:46.425 played that draft, you know,
NOTE Confidence: 0.97405565
00:14:46.985 --> 00:14:48.425 and and that draft sounded
NOTE Confidence: 0.97405565
00:14:48.425 --> 00:14:49.385 a lot like the the
NOTE Confidence: 0.97405565
00:14:49.385 --> 00:14:50.745 actual first episode does. Like,
NOTE Confidence: 0.97405565
00:14:50.745 --> 00:14:51.545 the draft was in pretty
NOTE Confidence: 0.97405565
00:14:51.545 --> 00:14:52.745 good shape, but there was
NOTE Confidence: 0.97405565
00:14:52.745 --> 00:14:53.920 a big question in the
NOTE Confidence: 0.97405565
00:14:53.920 --> 00:14:54.720 room, which was,
NOTE Confidence: 0.9775984

00:14:56.000 --> 00:14:57.600 what what were the doctors
NOTE Confidence: 0.9775984

00:14:57.600 --> 00:14:59.120 and nurses at this clinic
NOTE Confidence: 0.9775984

00:14:59.120 --> 00:14:59.620 thinking?
NOTE Confidence: 0.9905413

00:15:00.000 --> 00:15:02.020 What happened at this clinic?
NOTE Confidence: 0.9905413

00:15:02.320 --> 00:15:04.100 And if I couldn't answer
NOTE Confidence: 0.9905413

00:15:04.160 --> 00:15:04.980 that question,
NOTE Confidence: 0.93478733

00:15:05.680 --> 00:15:06.885 this this wasn't a series.
NOTE Confidence: 0.93478733

00:15:07.045 --> 00:15:09.045 Right? Because that's the question
NOTE Confidence: 0.93478733

00:15:09.045 --> 00:15:10.005 when you hear about these
NOTE Confidence: 0.93478733

00:15:10.005 --> 00:15:12.005 events is what went on
NOTE Confidence: 0.93478733

00:15:12.005 --> 00:15:13.145 behind the scenes.
NOTE Confidence: 0.84782

00:15:13.525 --> 00:15:14.005 So,
NOTE Confidence: 0.95612174

00:15:15.605 --> 00:15:17.305 it took me a while
NOTE Confidence: 0.95612174

00:15:17.605 --> 00:15:18.105 to,
NOTE Confidence: 0.9870966

00:15:18.725 --> 00:15:20.130 to earn the trust of
NOTE Confidence: 0.9870966

00:15:20.130 --> 00:15:20.870 of staffers

NOTE Confidence: 0.9809232

00:15:21.490 --> 00:15:23.490 who'd been, at the clinic

NOTE Confidence: 0.9809232

00:15:23.490 --> 00:15:24.310 for these events.

NOTE Confidence: 0.96633714

00:15:24.930 --> 00:15:26.290 Everybody I spoke to, I

NOTE Confidence: 0.96633714

00:15:26.290 --> 00:15:28.050 spoke to on background or

NOTE Confidence: 0.96633714

00:15:28.050 --> 00:15:28.950 off the record.

NOTE Confidence: 0.99639857

00:15:29.330 --> 00:15:31.590 And these were people who,

NOTE Confidence: 0.98322046

00:15:32.584 --> 00:15:34.125 you know, were really troubled

NOTE Confidence: 0.98322046

00:15:34.264 --> 00:15:36.185 by these events and they

NOTE Confidence: 0.98322046

00:15:36.185 --> 00:15:38.345 wanted to explore what had

NOTE Confidence: 0.98322046

00:15:38.345 --> 00:15:40.024 gone on. They wanted to

NOTE Confidence: 0.98322046

00:15:40.024 --> 00:15:42.425 share information to prevent something

NOTE Confidence: 0.98322046

00:15:42.425 --> 00:15:44.345 similar from happening elsewhere, right?

NOTE Confidence: 0.98322046

00:15:44.345 --> 00:15:45.865 This happened here at Yale,

NOTE Confidence: 0.98322046

00:15:45.865 --> 00:15:46.985 but it could have happened

NOTE Confidence: 0.98322046

00:15:46.985 --> 00:15:47.485 anywhere.

NOTE Confidence: 0.9737003

00:15:49.329 --> 00:15:49.570 So
NOTE Confidence: 0.96006733

00:15:50.130 --> 00:15:50.949 but even
NOTE Confidence: 0.96376705

00:15:51.250 --> 00:15:52.529 even once I had all
NOTE Confidence: 0.96376705

00:15:52.529 --> 00:15:53.690 these sources, right? I don't
NOTE Confidence: 0.96376705

00:15:53.690 --> 00:15:54.449 I don't have them on
NOTE Confidence: 0.96376705

00:15:54.449 --> 00:15:55.730 tape. I'm making an audio
NOTE Confidence: 0.96376705

00:15:55.730 --> 00:15:57.089 podcast. So so that was
NOTE Confidence: 0.96376705

00:15:57.089 --> 00:15:58.370 an editorial question,
NOTE Confidence: 0.98794174

00:15:58.769 --> 00:15:59.970 to surmount. And, you know,
NOTE Confidence: 0.98794174

00:15:59.970 --> 00:16:00.850 we can talk a little
NOTE Confidence: 0.98794174

00:16:00.850 --> 00:16:01.730 bit more about how I
NOTE Confidence: 0.98794174

00:16:01.730 --> 00:16:03.495 did that. And then there's
NOTE Confidence: 0.98794174

00:16:03.815 --> 00:16:05.255 the nurse. Right? So,
NOTE Confidence: 0.990235

00:16:05.815 --> 00:16:06.775 so was I going to
NOTE Confidence: 0.990235

00:16:06.775 --> 00:16:08.375 be able to get this
NOTE Confidence: 0.990235

00:16:08.375 --> 00:16:10.055 nurse who stole the fentanyl

NOTE Confidence: 0.990235

00:16:10.055 --> 00:16:11.415 to speak with me? So

NOTE Confidence: 0.990235

00:16:11.415 --> 00:16:12.214 I did a lot of

NOTE Confidence: 0.990235

00:16:12.214 --> 00:16:13.654 outreach to the nurse. Her

NOTE Confidence: 0.990235

00:16:13.654 --> 00:16:14.714 name is Donna,

NOTE Confidence: 0.95591664

00:16:15.255 --> 00:16:16.855 to Donna, to people who

NOTE Confidence: 0.95591664

00:16:16.855 --> 00:16:17.915 were close to her.

NOTE Confidence: 0.9150389

00:16:18.650 --> 00:16:20.350 I didn't end up having

NOTE Confidence: 0.99213946

00:16:20.730 --> 00:16:22.910 substantial conversations with anybody

NOTE Confidence: 0.9693376

00:16:23.370 --> 00:16:24.970 in in Donna's life, and

NOTE Confidence: 0.9693376

00:16:24.970 --> 00:16:25.770 so I had to decide

NOTE Confidence: 0.9693376

00:16:25.770 --> 00:16:26.490 what to do about that

NOTE Confidence: 0.9693376

00:16:26.490 --> 00:16:28.170 too. Donna never responded to

NOTE Confidence: 0.9693376

00:16:28.170 --> 00:16:29.290 my request to speak with

NOTE Confidence: 0.9693376

00:16:29.290 --> 00:16:29.790 her.

NOTE Confidence: 0.9744757

00:16:30.410 --> 00:16:32.055 And I struggled, you know,

NOTE Confidence: 0.9744757

00:16:32.135 --> 00:16:33.654 ethically with what to do
NOTE Confidence: 0.9744757

00:16:33.654 --> 00:16:34.935 about this. So here's this
NOTE Confidence: 0.9744757

00:16:34.935 --> 00:16:36.714 person who's committed this crime.
NOTE Confidence: 0.9765781

00:16:37.335 --> 00:16:38.535 I had access to a
NOTE Confidence: 0.9765781

00:16:38.535 --> 00:16:41.035 lot of publicly available documents,
NOTE Confidence: 0.9897598

00:16:42.135 --> 00:16:43.815 generated by her criminal case,
NOTE Confidence: 0.9897598

00:16:43.815 --> 00:16:45.435 letters written on her behalf,
NOTE Confidence: 0.9761146

00:16:47.370 --> 00:16:49.050 you know, other legal documents,
NOTE Confidence: 0.9761146

00:16:49.050 --> 00:16:49.850 and I had to decide
NOTE Confidence: 0.9761146

00:16:49.850 --> 00:16:50.570 what to do with all
NOTE Confidence: 0.9761146

00:16:50.570 --> 00:16:51.390 of this information.
NOTE Confidence: 0.96367955

00:16:53.130 --> 00:16:54.570 Ultimately, the way I made
NOTE Confidence: 0.96367955

00:16:54.570 --> 00:16:55.630 sense of it was
NOTE Confidence: 0.9771591

00:16:56.410 --> 00:16:57.930 these patients I was reporting
NOTE Confidence: 0.9771591

00:16:57.930 --> 00:16:59.050 on had a lot of
NOTE Confidence: 0.9771591

00:16:59.050 --> 00:16:59.550 questions

NOTE Confidence: 0.9764773

00:16:59.850 --> 00:17:02.030 about Donna, who was she,

NOTE Confidence: 0.9764773

00:17:02.165 --> 00:17:03.605 what were her motivations, what

NOTE Confidence: 0.9764773

00:17:03.605 --> 00:17:05.205 was she thinking? And they

NOTE Confidence: 0.9764773

00:17:05.205 --> 00:17:06.645 had to sort of construct

NOTE Confidence: 0.9764773

00:17:06.645 --> 00:17:07.925 her, they had to invent

NOTE Confidence: 0.9764773

00:17:07.925 --> 00:17:09.845 her. So it was organic

NOTE Confidence: 0.9764773

00:17:09.845 --> 00:17:11.445 to the storytelling to say,

NOTE Confidence: 0.9764773

00:17:11.445 --> 00:17:13.045 here is this person whose

NOTE Confidence: 0.9764773

00:17:13.045 --> 00:17:14.645 actions are somehow at the

NOTE Confidence: 0.9764773

00:17:14.645 --> 00:17:15.925 center of this thing, but

NOTE Confidence: 0.9764773

00:17:15.925 --> 00:17:17.945 we don't really have answers,

NOTE Confidence: 0.9764773

00:17:18.220 --> 00:17:19.260 you know, about it, but

NOTE Confidence: 0.9764773

00:17:19.260 --> 00:17:21.020 we can wrestle with that

NOTE Confidence: 0.9764773

00:17:21.020 --> 00:17:22.380 as as part of the

NOTE Confidence: 0.9764773

00:17:22.380 --> 00:17:24.140 the storytelling. So just as

NOTE Confidence: 0.9764773

00:17:24.140 --> 00:17:25.920 the patients had to construct

NOTE Confidence: 0.9764773

00:17:25.980 --> 00:17:27.020 Donna, you know, I had

NOTE Confidence: 0.9764773

00:17:27.020 --> 00:17:28.700 to construct Donna too as

NOTE Confidence: 0.9764773

00:17:28.700 --> 00:17:30.000 a storyteller. And

NOTE Confidence: 0.99469167

00:17:30.405 --> 00:17:32.005 Donna is her real name,

NOTE Confidence: 0.99469167

00:17:32.005 --> 00:17:33.205 but you also made the

NOTE Confidence: 0.99469167

00:17:33.205 --> 00:17:33.705 decision

NOTE Confidence: 0.97636414

00:17:34.965 --> 00:17:36.565 not to use her last

NOTE Confidence: 0.97636414

00:17:36.565 --> 00:17:37.065 name.

NOTE Confidence: 0.97890115

00:17:37.445 --> 00:17:38.965 But anyone can Google it.

NOTE Confidence: 0.97890115

00:17:38.965 --> 00:17:40.505 So can you explain,

NOTE Confidence: 0.9981687

00:17:40.805 --> 00:17:42.085 like, why you made that

NOTE Confidence: 0.9981687

00:17:42.085 --> 00:17:43.830 decision? Sure. So some of

NOTE Confidence: 0.9981687

00:17:43.830 --> 00:17:44.789 it some of it was

NOTE Confidence: 0.9981687

00:17:44.789 --> 00:17:46.390 a stylistic convention. So if

NOTE Confidence: 0.9981687

00:17:46.390 --> 00:17:47.429 you listen to the podcast,

NOTE Confidence: 0.9981687
00:17:47.429 --> 00:17:48.730 you'll hear that the patients,
NOTE Confidence: 0.9958468
00:17:49.190 --> 00:17:50.230 you know, the the patients
NOTE Confidence: 0.9958468
00:17:50.230 --> 00:17:51.429 are all referred to by
NOTE Confidence: 0.9958468
00:17:51.429 --> 00:17:52.410 by first names.
NOTE Confidence: 0.9882576
00:17:53.590 --> 00:17:55.210 And with Donna,
NOTE Confidence: 0.9985154
00:17:56.075 --> 00:17:57.195 you know, there's there's a
NOTE Confidence: 0.9985154
00:17:57.195 --> 00:17:58.175 certain layer
NOTE Confidence: 0.8984607
00:17:59.035 --> 00:18:01.035 of distance. So Donna at
NOTE Confidence: 0.8984607
00:18:01.035 --> 00:18:02.815 the time this published,
NOTE Confidence: 0.9813256
00:18:03.195 --> 00:18:04.715 she had children who were
NOTE Confidence: 0.9813256
00:18:04.715 --> 00:18:06.155 then, you know, maybe ranging
NOTE Confidence: 0.9813256
00:18:06.155 --> 00:18:07.355 in age from middle to
NOTE Confidence: 0.9813256
00:18:07.355 --> 00:18:09.740 high school. There's some distance
NOTE Confidence: 0.9813256
00:18:09.880 --> 00:18:11.960 it puts between those kids.
NOTE Confidence: 0.9813256
00:18:11.960 --> 00:18:13.820 If somebody Googles them someday,
NOTE Confidence: 0.9813256

00:18:13.880 --> 00:18:15.420 you know, maybe this podcast
NOTE Confidence: 0.9813256

00:18:15.480 --> 00:18:17.080 won't be the first hit,
NOTE Confidence: 0.9813256

00:18:17.080 --> 00:18:18.119 you know, maybe it doesn't
NOTE Confidence: 0.9813256

00:18:18.119 --> 00:18:19.240 come up in association with
NOTE Confidence: 0.9813256

00:18:19.240 --> 00:18:19.740 them.
NOTE Confidence: 0.90659845

00:18:20.615 --> 00:18:21.275 Who knows?
NOTE Confidence: 0.9412811

00:18:22.055 --> 00:18:23.494 But but part of it
NOTE Confidence: 0.9412811

00:18:23.494 --> 00:18:24.135 part of it was a
NOTE Confidence: 0.9412811

00:18:24.135 --> 00:18:26.235 stylistic convention. And there's actually
NOTE Confidence: 0.9412811

00:18:26.495 --> 00:18:28.235 a little piece of tape
NOTE Confidence: 0.9412811

00:18:28.455 --> 00:18:29.735 we may touch on tonight
NOTE Confidence: 0.9412811

00:18:29.735 --> 00:18:30.235 where
NOTE Confidence: 0.98027265

00:18:30.695 --> 00:18:31.994 her last name is,
NOTE Confidence: 0.9844795

00:18:32.295 --> 00:18:33.195 sort of incidentally
NOTE Confidence: 0.9180873

00:18:33.655 --> 00:18:35.369 inserted into the podcast. So
NOTE Confidence: 0.9180873

00:18:35.369 --> 00:18:36.650 there there is one moment

NOTE Confidence: 0.9180873

00:18:36.650 --> 00:18:37.950 where I full name. Yeah.

NOTE Confidence: 0.9180873

00:18:38.010 --> 00:18:38.810 But I do like the

NOTE Confidence: 0.9180873

00:18:38.810 --> 00:18:39.690 fact that you were thinking

NOTE Confidence: 0.9180873

00:18:39.690 --> 00:18:40.970 about her kids in it

NOTE Confidence: 0.9180873

00:18:40.970 --> 00:18:42.570 too when you thought, like,

NOTE Confidence: 0.9180873

00:18:42.570 --> 00:18:44.010 you're not gonna go someone's

NOTE Confidence: 0.9180873

00:18:44.010 --> 00:18:44.670 not gonna

NOTE Confidence: 0.9061105

00:18:44.970 --> 00:18:46.410 look up their kids for

NOTE Confidence: 0.9061105

00:18:46.410 --> 00:18:47.850 another reason and see, oh

NOTE Confidence: 0.9061105

00:18:47.850 --> 00:18:49.150 my god, but their mom

NOTE Confidence: 0.616539

00:18:49.645 --> 00:18:50.785 to take this, you know,

NOTE Confidence: 0.9090358

00:18:51.484 --> 00:18:53.085 which was a compassionate decision

NOTE Confidence: 0.9090358

00:18:53.085 --> 00:18:54.445 on your report. It's they're

NOTE Confidence: 0.9090358

00:18:54.445 --> 00:18:55.825 not part of the story,

NOTE Confidence: 0.9090358

00:18:55.965 --> 00:18:57.265 but they kind of are.

NOTE Confidence: 0.9952935

00:18:59.244 --> 00:19:00.845 Speaking of style, one of
NOTE Confidence: 0.9952935

00:19:00.845 --> 00:19:01.905 the things that
NOTE Confidence: 0.8554185

00:19:02.320 --> 00:19:04.020 is on no. Oh, yeah.
NOTE Confidence: 0.90854996

00:19:04.400 --> 00:19:05.619 Speaking of style,
NOTE Confidence: 0.9934386

00:19:06.000 --> 00:19:06.720 we have a lot of
NOTE Confidence: 0.9934386

00:19:06.720 --> 00:19:07.619 writers here,
NOTE Confidence: 0.9646757

00:19:07.920 --> 00:19:09.119 and I'm more comfortable with
NOTE Confidence: 0.9646757

00:19:09.119 --> 00:19:10.560 print. But there are things
NOTE Confidence: 0.9646757

00:19:10.560 --> 00:19:12.000 I just found fascinating that
NOTE Confidence: 0.9646757

00:19:12.000 --> 00:19:12.800 I think you could do
NOTE Confidence: 0.9646757

00:19:12.800 --> 00:19:14.240 in a podcast but not
NOTE Confidence: 0.9646757

00:19:14.240 --> 00:19:15.520 print in terms of,
NOTE Confidence: 0.9925881

00:19:17.275 --> 00:19:18.015 for instance,
NOTE Confidence: 0.95941985

00:19:18.715 --> 00:19:19.994 when the women start talking
NOTE Confidence: 0.95941985

00:19:19.994 --> 00:19:20.895 about trust,
NOTE Confidence: 0.90482366

00:19:21.275 --> 00:19:22.315 and maybe we can hear

NOTE Confidence: 0.90482366

00:19:22.315 --> 00:19:23.215 that flick.

NOTE Confidence: 0.9968408

00:19:23.675 --> 00:19:25.755 We hear the same oh,

NOTE Confidence: 0.9968408

00:19:25.755 --> 00:19:26.255 thanks.

NOTE Confidence: 0.8681533

00:19:26.955 --> 00:19:27.855 Let's go ahead.

NOTE Confidence: 0.9549899

00:19:28.715 --> 00:19:30.080 I think it's on. Was

NOTE Confidence: 0.9549899

00:19:30.080 --> 00:19:30.880 peep I think I was

NOTE Confidence: 0.9549899

00:19:30.880 --> 00:19:32.480 talking louder. Did everyone hear

NOTE Confidence: 0.9549899

00:19:32.480 --> 00:19:33.300 me anyhow?

NOTE Confidence: 0.988457

00:19:34.000 --> 00:19:35.220 Okay. Thank you.

NOTE Confidence: 0.95467806

00:19:35.840 --> 00:19:37.220 Okay. And I'm loud.

NOTE Confidence: 0.98095655

00:19:38.240 --> 00:19:39.520 But we hear now I'm

NOTE Confidence: 0.98095655

00:19:39.520 --> 00:19:41.380 really gonna come loud. So

NOTE Confidence: 0.9769358

00:19:41.994 --> 00:19:42.875 one of the things we

NOTE Confidence: 0.9769358

00:19:42.875 --> 00:19:44.494 wouldn't do in print is,

NOTE Confidence: 0.9769358

00:19:44.794 --> 00:19:46.475 like, different people were almost

NOTE Confidence: 0.9769358

00:19:46.475 --> 00:19:47.914 saying the same quote over
NOTE Confidence: 0.9769358

00:19:47.914 --> 00:19:49.115 and over. And I think
NOTE Confidence: 0.9769358

00:19:49.115 --> 00:19:50.315 if you're writing in print,
NOTE Confidence: 0.9769358

00:19:50.315 --> 00:19:51.515 you're not gonna have the
NOTE Confidence: 0.9769358

00:19:51.515 --> 00:19:53.755 same quote from different people
NOTE Confidence: 0.9769358

00:19:53.755 --> 00:19:54.635 over and over. You're just
NOTE Confidence: 0.9769358

00:19:54.635 --> 00:19:55.755 gonna say it once and
NOTE Confidence: 0.9769358

00:19:55.755 --> 00:19:57.619 then say, everyone else echoed
NOTE Confidence: 0.9769358

00:19:57.619 --> 00:19:58.119 that.
NOTE Confidence: 0.9619992

00:19:58.820 --> 00:19:59.779 But you have the same
NOTE Confidence: 0.9619992

00:19:59.779 --> 00:20:00.659 quote over and over. And
NOTE Confidence: 0.9619992

00:20:00.659 --> 00:20:01.539 let's just listen because I
NOTE Confidence: 0.9619992

00:20:01.539 --> 00:20:02.659 just think it works so
NOTE Confidence: 0.9619992

00:20:02.659 --> 00:20:03.159 wonderfully
NOTE Confidence: 0.9923118

00:20:04.019 --> 00:20:05.940 in audio. Sure. So so
NOTE Confidence: 0.9923118

00:20:05.940 --> 00:20:06.440 the

NOTE Confidence: 0.9977298
00:20:06.899 --> 00:20:07.940 the tape I'm about to
NOTE Confidence: 0.9977298
00:20:07.940 --> 00:20:08.440 play,
NOTE Confidence: 0.98195475
00:20:09.535 --> 00:20:10.895 this comes near the end
NOTE Confidence: 0.98195475
00:20:10.895 --> 00:20:11.855 of the series. It comes
NOTE Confidence: 0.98195475
00:20:11.855 --> 00:20:13.135 in episode five, which is
NOTE Confidence: 0.98195475
00:20:13.135 --> 00:20:15.135 called outcomes, and that's exactly
NOTE Confidence: 0.98195475
00:20:15.135 --> 00:20:15.855 what it is. It's sort
NOTE Confidence: 0.98195475
00:20:15.855 --> 00:20:17.135 of describing the outcomes of
NOTE Confidence: 0.98195475
00:20:17.135 --> 00:20:18.515 of these events for everyone.
NOTE Confidence: 0.99942064
00:20:18.815 --> 00:20:19.315 And
NOTE Confidence: 0.99945015
00:20:19.695 --> 00:20:20.675 every patient
NOTE Confidence: 0.98645645
00:20:21.055 --> 00:20:22.890 said the same thing, like,
NOTE Confidence: 0.98645645
00:20:23.130 --> 00:20:23.630 spontaneously
NOTE Confidence: 0.9628639
00:20:24.090 --> 00:20:25.210 without me bringing it up
NOTE Confidence: 0.9628639
00:20:25.210 --> 00:20:27.390 themselves. And and that was
NOTE Confidence: 0.9628639

00:20:27.609 --> 00:20:28.570 that one of the outcomes

NOTE Confidence: 0.9628639

00:20:28.570 --> 00:20:29.609 for them was was loss

NOTE Confidence: 0.9628639

00:20:29.609 --> 00:20:30.810 of trust in the medical

NOTE Confidence: 0.9628639

00:20:30.810 --> 00:20:31.630 system. So,

NOTE Confidence: 0.9335082

00:20:32.330 --> 00:20:34.330 that's seeking fertility treatment for

NOTE Confidence: 0.9335082

00:20:34.330 --> 00:20:35.550 a variety of reasons.

NOTE Confidence: 0.96095526

00:20:36.125 --> 00:20:37.644 That's the context for what

NOTE Confidence: 0.96095526

00:20:37.644 --> 00:20:38.924 I'm about to play. And

NOTE Confidence: 0.96095526

00:20:38.924 --> 00:20:40.125 I'm just figuring out how

NOTE Confidence: 0.96095526

00:20:40.125 --> 00:20:41.004 do I get to the

NOTE Confidence: 0.96095526

00:20:41.004 --> 00:20:42.304 next slide without,

NOTE Confidence: 0.99838454

00:20:44.764 --> 00:20:46.445 messing up the oh, there

NOTE Confidence: 0.99838454

00:20:46.445 --> 00:20:47.484 we go. Okay. Thank you

NOTE Confidence: 0.99838454

00:20:47.484 --> 00:20:48.304 very much.

NOTE Confidence: 0.89010924

00:20:48.684 --> 00:20:50.445 I mean, it's really kind

NOTE Confidence: 0.89010924

00:20:50.445 --> 00:20:51.504 of scarred me,

NOTE Confidence: 0.9991367

00:20:52.070 --> 00:20:53.350 everything that I went through.

NOTE Confidence: 0.9991367

00:20:53.350 --> 00:20:54.570 I just don't trust

NOTE Confidence: 0.9590757

00:20:56.070 --> 00:20:57.670 I don't trust anybody anymore.

NOTE Confidence: 0.9590757

00:20:57.670 --> 00:20:58.730 You think that your

NOTE Confidence: 0.9764405

00:20:59.030 --> 00:21:00.310 doctors and nurses have your

NOTE Confidence: 0.9764405

00:21:00.310 --> 00:21:01.510 best interest at heart, and

NOTE Confidence: 0.9764405

00:21:01.510 --> 00:21:03.109 it's really hard to regain

NOTE Confidence: 0.9764405

00:21:03.109 --> 00:21:04.234 trust in a in a

NOTE Confidence: 0.9764405

00:21:04.234 --> 00:21:05.535 medical community when

NOTE Confidence: 0.99194384

00:21:05.994 --> 00:21:07.755 somebody has betrayed you like

NOTE Confidence: 0.99194384

00:21:07.755 --> 00:21:08.255 that.

NOTE Confidence: 0.99150133

00:21:08.715 --> 00:21:09.835 And I feel like that

NOTE Confidence: 0.99150133

00:21:09.835 --> 00:21:11.595 speaks volumes coming from someone

NOTE Confidence: 0.99150133

00:21:11.595 --> 00:21:13.355 who works in the medical

NOTE Confidence: 0.99150133

00:21:13.355 --> 00:21:14.255 field myself.

NOTE Confidence: 0.9167993

00:21:18.090 --> 00:21:19.710 The negative a negative downstream

NOTE Confidence: 0.9167993

00:21:19.770 --> 00:21:20.890 effect is just a,

NOTE Confidence: 0.99188334

00:21:22.810 --> 00:21:23.630 deep mistrust

NOTE Confidence: 0.9652877

00:21:24.410 --> 00:21:26.330 of the medical setting where

NOTE Confidence: 0.9652877

00:21:26.330 --> 00:21:27.630 I work, by the way.

NOTE Confidence: 0.9679721

00:21:29.534 --> 00:21:30.975 But but in you know,

NOTE Confidence: 0.9679721

00:21:30.975 --> 00:21:32.015 more generally, I mean, I

NOTE Confidence: 0.9679721

00:21:32.015 --> 00:21:32.975 I I've I was always

NOTE Confidence: 0.9679721

00:21:32.975 --> 00:21:34.335 surprised because my twin sister

NOTE Confidence: 0.9679721

00:21:34.335 --> 00:21:35.695 was, like, not super comfortable

NOTE Confidence: 0.9679721

00:21:35.695 --> 00:21:36.975 in hospitals. And I always

NOTE Confidence: 0.9679721

00:21:36.975 --> 00:21:38.095 kinda felt like, oh, I'm

NOTE Confidence: 0.9679721

00:21:38.335 --> 00:21:39.135 you know, I work in

NOTE Confidence: 0.9679721

00:21:39.135 --> 00:21:40.575 a hospital. I'm I'm extremely

NOTE Confidence: 0.9679721

00:21:40.575 --> 00:21:42.015 comfortable here going into the

NOTE Confidence: 0.9679721

00:21:42.015 --> 00:21:43.294 IVF process. Like, it just

NOTE Confidence: 0.9679721

00:21:43.294 --> 00:21:44.470 wasn't as stressful for me

NOTE Confidence: 0.9679721

00:21:44.470 --> 00:21:45.909 because I felt really comfortable,

NOTE Confidence: 0.9679721

00:21:45.909 --> 00:21:47.269 and that has really been,

NOTE Confidence: 0.9679721

00:21:47.269 --> 00:21:48.490 you know, taken away.

NOTE Confidence: 0.99362165

00:21:49.990 --> 00:21:51.130 To trust people

NOTE Confidence: 0.99383706

00:21:51.509 --> 00:21:53.750 with something as priceless as

NOTE Confidence: 0.99383706

00:21:53.750 --> 00:21:54.649 your child

NOTE Confidence: 0.92365897

00:21:54.950 --> 00:21:55.450 or

NOTE Confidence: 0.97423244

00:21:56.070 --> 00:21:57.269 whatever it is you're doing

NOTE Confidence: 0.97423244

00:21:57.269 --> 00:21:58.230 to bring a child into

NOTE Confidence: 0.97423244

00:21:58.230 --> 00:21:59.269 this world and to lose

NOTE Confidence: 0.97423244

00:21:59.269 --> 00:22:00.515 that that trust, it's not

NOTE Confidence: 0.97423244

00:22:00.515 --> 00:22:02.135 something you ever get over.

NOTE Confidence: 0.99503005

00:22:02.515 --> 00:22:04.215 When you lose that trust

NOTE Confidence: 0.9785736

00:22:05.075 --> 00:22:05.575 in

NOTE Confidence: 0.8870373

00:22:05.875 --> 00:22:07.414 health care and
NOTE Confidence: 0.9962543

00:22:07.794 --> 00:22:08.294 medical
NOTE Confidence: 0.9769727

00:22:08.755 --> 00:22:09.255 practice,
NOTE Confidence: 0.97107774

00:22:10.355 --> 00:22:12.510 I someone who never really
NOTE Confidence: 0.97107774

00:22:12.510 --> 00:22:13.330 had white
NOTE Confidence: 0.99766713

00:22:13.790 --> 00:22:14.450 coat syndrome
NOTE Confidence: 0.93115366

00:22:15.470 --> 00:22:16.290 now does.
NOTE Confidence: 0.99820256

00:22:16.750 --> 00:22:18.290 And I felt really distrustful
NOTE Confidence: 0.99820256

00:22:18.430 --> 00:22:18.930 about
NOTE Confidence: 0.99259406

00:22:19.710 --> 00:22:21.470 the other providers that I
NOTE Confidence: 0.99259406

00:22:21.470 --> 00:22:22.770 would be seeing at Yale,
NOTE Confidence: 0.982734

00:22:23.390 --> 00:22:24.270 and when it came to
NOTE Confidence: 0.982734

00:22:24.270 --> 00:22:25.950 them touching my body or
NOTE Confidence: 0.982734

00:22:25.950 --> 00:22:26.975 coming near near
NOTE Confidence: 0.9677352

00:22:27.275 --> 00:22:28.075 me. I I I don't
NOTE Confidence: 0.9677352

00:22:28.075 --> 00:22:28.794 know. I I feel like

NOTE Confidence: 0.9677352

00:22:28.794 --> 00:22:30.174 it's hard for me to

NOTE Confidence: 0.9382788

00:22:31.115 --> 00:22:33.115 trust, like, med doing a

NOTE Confidence: 0.9382788

00:22:33.115 --> 00:22:35.355 medical procedure again. Mhmm. You

NOTE Confidence: 0.9382788

00:22:35.355 --> 00:22:36.554 know, in a way, like,

NOTE Confidence: 0.9382788

00:22:36.635 --> 00:22:37.434 for the most part, I

NOTE Confidence: 0.9382788

00:22:37.434 --> 00:22:38.955 do, but it's definitely made

NOTE Confidence: 0.9382788

00:22:38.955 --> 00:22:40.155 it more challenging. Like, for

NOTE Confidence: 0.9382788

00:22:40.155 --> 00:22:40.920 instance, I

NOTE Confidence: 0.9755984

00:22:41.480 --> 00:22:42.619 had a c section,

NOTE Confidence: 0.9815244

00:22:43.640 --> 00:22:45.080 in May for my baby,

NOTE Confidence: 0.9815244

00:22:45.080 --> 00:22:45.580 and

NOTE Confidence: 0.99779296

00:22:46.119 --> 00:22:47.900 I just felt really

NOTE Confidence: 0.9381162

00:22:48.359 --> 00:22:49.400 a little bit nervous, you

NOTE Confidence: 0.9381162

00:22:49.400 --> 00:22:50.600 know, like, about, like, okay.

NOTE Confidence: 0.9381162

00:22:50.600 --> 00:22:51.480 Am I gonna feel this

NOTE Confidence: 0.9381162

00:22:51.480 --> 00:22:52.760 pain this time? You know?

NOTE Confidence: 0.9381162

00:22:52.760 --> 00:22:53.260 And

NOTE Confidence: 0.9981499

00:22:55.665 --> 00:22:56.945 So so one of the,

NOTE Confidence: 0.9981499

00:22:56.945 --> 00:22:58.065 you know, one of the

NOTE Confidence: 0.9981499

00:22:58.065 --> 00:22:58.565 reasons,

NOTE Confidence: 0.9993943

00:22:59.744 --> 00:23:00.565 I employed

NOTE Confidence: 0.9872699

00:23:00.865 --> 00:23:02.565 this style here,

NOTE Confidence: 0.99961936

00:23:04.145 --> 00:23:04.965 I wanted

NOTE Confidence: 0.99963856

00:23:05.265 --> 00:23:06.005 the listener

NOTE Confidence: 0.99985206

00:23:06.385 --> 00:23:07.045 to have

NOTE Confidence: 0.99974364

00:23:07.450 --> 00:23:08.890 the same feeling I had

NOTE Confidence: 0.99974364

00:23:08.890 --> 00:23:10.109 when I did those initial

NOTE Confidence: 0.99974364

00:23:10.170 --> 00:23:10.670 interviews

NOTE Confidence: 0.9819269

00:23:11.130 --> 00:23:12.970 and heard patients saying versions

NOTE Confidence: 0.9819269

00:23:12.970 --> 00:23:14.109 of the same thing

NOTE Confidence: 0.97314334

00:23:14.410 --> 00:23:16.410 again and again. So an

NOTE Confidence: 0.97314334

00:23:16.410 --> 00:23:17.850 advantage of the style is

NOTE Confidence: 0.97314334

00:23:17.850 --> 00:23:18.350 it

NOTE Confidence: 0.9868636

00:23:18.730 --> 00:23:20.109 it conveys volume

NOTE Confidence: 0.9842603

00:23:20.794 --> 00:23:21.455 and pattern.

NOTE Confidence: 0.98342055

00:23:22.395 --> 00:23:24.075 So there were patterns in

NOTE Confidence: 0.98342055

00:23:24.075 --> 00:23:25.215 the patient's experiences

NOTE Confidence: 0.9917345

00:23:25.515 --> 00:23:27.035 of pain, and there are

NOTE Confidence: 0.9917345

00:23:27.035 --> 00:23:29.855 patterns in the emotional consequences

NOTE Confidence: 0.9917345

00:23:30.075 --> 00:23:31.135 of that experience.

NOTE Confidence: 0.9855337

00:23:33.530 --> 00:23:35.210 The I knew pretty early

NOTE Confidence: 0.9855337

00:23:35.210 --> 00:23:36.570 on that I wanted to

NOTE Confidence: 0.9855337

00:23:36.570 --> 00:23:38.250 have all the patients telling

NOTE Confidence: 0.9855337

00:23:38.250 --> 00:23:40.109 the stories of their surgeries.

NOTE Confidence: 0.9855337

00:23:40.250 --> 00:23:41.690 I I had I could

NOTE Confidence: 0.9855337

00:23:41.690 --> 00:23:42.650 hear it in my head

NOTE Confidence: 0.9855337

00:23:42.650 --> 00:23:43.450 that I was going to
NOTE Confidence: 0.9855337

00:23:43.450 --> 00:23:45.210 intercut that. But the the
NOTE Confidence: 0.9855337

00:23:45.210 --> 00:23:46.270 thing about trust,
NOTE Confidence: 0.9708956

00:23:47.315 --> 00:23:48.675 it it actually wasn't something
NOTE Confidence: 0.9708956

00:23:48.675 --> 00:23:50.355 that was apparent to me
NOTE Confidence: 0.9708956

00:23:50.355 --> 00:23:51.395 until much later in the
NOTE Confidence: 0.9708956

00:23:51.395 --> 00:23:52.835 process when I was putting
NOTE Confidence: 0.9708956

00:23:52.835 --> 00:23:54.515 together this episode. And I
NOTE Confidence: 0.9708956

00:23:54.515 --> 00:23:55.895 went back to my transcripts
NOTE Confidence: 0.9708956

00:23:56.035 --> 00:23:57.075 thinking about, okay. Well, what
NOTE Confidence: 0.9708956

00:23:57.155 --> 00:23:58.035 you know, what did the
NOTE Confidence: 0.9708956

00:23:58.035 --> 00:23:59.510 patient say about the outcome?
NOTE Confidence: 0.9708956

00:23:59.650 --> 00:24:00.850 And I was so struck
NOTE Confidence: 0.9708956

00:24:00.850 --> 00:24:01.890 on the page. Oh my
NOTE Confidence: 0.9708956

00:24:01.890 --> 00:24:03.490 goodness. They're all saying this
NOTE Confidence: 0.9708956

00:24:03.490 --> 00:24:05.410 stuff about trust. And that's

NOTE Confidence: 0.9708956
00:24:05.410 --> 00:24:06.609 when I I went and
NOTE Confidence: 0.9708956
00:24:06.609 --> 00:24:07.650 I, you know, found all
NOTE Confidence: 0.9708956
00:24:07.650 --> 00:24:08.690 the quotes, and we listened
NOTE Confidence: 0.9708956
00:24:08.690 --> 00:24:09.490 to them and and put
NOTE Confidence: 0.9708956
00:24:09.490 --> 00:24:11.250 them together. And and I
NOTE Confidence: 0.9708956
00:24:11.250 --> 00:24:13.010 did find it, to to
NOTE Confidence: 0.9708956
00:24:13.010 --> 00:24:15.244 be quite quite quite powerful.
NOTE Confidence: 0.927066
00:24:16.425 --> 00:24:17.785 So this comes up towards
NOTE Confidence: 0.927066
00:24:17.785 --> 00:24:18.984 the end when you bring
NOTE Confidence: 0.927066
00:24:18.984 --> 00:24:19.725 up trust.
NOTE Confidence: 0.96337146
00:24:20.825 --> 00:24:22.345 And, I mean, you listen
NOTE Confidence: 0.96337146
00:24:22.345 --> 00:24:24.105 to one episode and you
NOTE Confidence: 0.96337146
00:24:24.105 --> 00:24:25.625 can't not then listen to
NOTE Confidence: 0.96337146
00:24:25.625 --> 00:24:27.085 the next one right away.
NOTE Confidence: 0.94019115
00:24:28.330 --> 00:24:29.869 Two things. One is,
NOTE Confidence: 0.9870734

00:24:30.170 --> 00:24:31.770 how did you decide to
NOTE Confidence: 0.9870734

00:24:31.770 --> 00:24:32.910 structure? Because
NOTE Confidence: 0.9812257

00:24:33.290 --> 00:24:34.730 it isn't just following a
NOTE Confidence: 0.9812257

00:24:34.730 --> 00:24:36.330 court case. It isn't just,
NOTE Confidence: 0.9812257

00:24:36.330 --> 00:24:38.570 like, who stole the drugs,
NOTE Confidence: 0.9812257

00:24:38.570 --> 00:24:40.330 then we find out. It's
NOTE Confidence: 0.9812257

00:24:40.330 --> 00:24:41.630 a much more deeper
NOTE Confidence: 0.8235769

00:24:42.090 --> 00:24:42.590 nonchronological
NOTE Confidence: 0.9723074

00:24:43.575 --> 00:24:44.375 in a I mean, it's
NOTE Confidence: 0.9723074

00:24:44.375 --> 00:24:45.894 kind of. So how did
NOTE Confidence: 0.9723074

00:24:45.894 --> 00:24:46.635 you decide
NOTE Confidence: 0.9994137

00:24:48.135 --> 00:24:49.195 to make structure
NOTE Confidence: 0.98403037

00:24:49.494 --> 00:24:50.534 out of something that has
NOTE Confidence: 0.98403037

00:24:50.534 --> 00:24:51.494 to do with pain, which
NOTE Confidence: 0.98403037

00:24:51.494 --> 00:24:53.355 isn't structure? And then
NOTE Confidence: 0.9968652

00:24:53.815 --> 00:24:55.014 how did you get like,

NOTE Confidence: 0.9968652
00:24:55.014 --> 00:24:56.294 what's your trick in terms
NOTE Confidence: 0.9968652
00:24:56.294 --> 00:24:56.794 of
NOTE Confidence: 0.94027555
00:24:57.140 --> 00:24:58.660 you end one episode and
NOTE Confidence: 0.94027555
00:24:58.660 --> 00:24:59.700 you just wanna go right?
NOTE Confidence: 0.94027555
00:24:59.700 --> 00:25:00.500 Like, I was so glad
NOTE Confidence: 0.94027555
00:25:00.500 --> 00:25:01.540 I wasn't listen when I
NOTE Confidence: 0.94027555
00:25:01.540 --> 00:25:02.580 listened this time, you just
NOTE Confidence: 0.94027555
00:25:02.580 --> 00:25:03.880 binged right through it,
NOTE Confidence: 0.9989249
00:25:04.420 --> 00:25:05.540 which is really easy to
NOTE Confidence: 0.9989249
00:25:05.540 --> 00:25:06.040 do.
NOTE Confidence: 0.97592664
00:25:06.340 --> 00:25:08.020 Yeah. I mean, so the
NOTE Confidence: 0.97592664
00:25:08.020 --> 00:25:09.220 the structure, it was it
NOTE Confidence: 0.97592664
00:25:09.220 --> 00:25:11.320 was somewhat intuitive. So I
NOTE Confidence: 0.9833165
00:25:11.780 --> 00:25:12.280 this
NOTE Confidence: 0.9585166
00:25:12.915 --> 00:25:14.595 this version of the story.
NOTE Confidence: 0.9585166

00:25:14.595 --> 00:25:15.315 Right? Because there's a lot
NOTE Confidence: 0.9585166

00:25:15.315 --> 00:25:16.435 of versions you could tell
NOTE Confidence: 0.9585166

00:25:16.435 --> 00:25:16.994 of the story. You could
NOTE Confidence: 0.9585166

00:25:16.994 --> 00:25:17.795 tell it from a doctor's
NOTE Confidence: 0.9585166

00:25:17.795 --> 00:25:19.315 perspective, a nurse's perspective, from,
NOTE Confidence: 0.9585166

00:25:19.315 --> 00:25:20.515 you know, the all different
NOTE Confidence: 0.9585166

00:25:20.515 --> 00:25:21.955 perspectives. But this this podcast
NOTE Confidence: 0.9585166

00:25:21.955 --> 00:25:23.075 really focuses on the patient
NOTE Confidence: 0.9585166

00:25:23.075 --> 00:25:24.915 perspective. So episode one is
NOTE Confidence: 0.9585166

00:25:24.915 --> 00:25:26.035 the patients are having this
NOTE Confidence: 0.9585166

00:25:26.035 --> 00:25:27.395 experience, and they know they're
NOTE Confidence: 0.9585166

00:25:27.395 --> 00:25:28.410 in pain, and they don't
NOTE Confidence: 0.9585166

00:25:28.570 --> 00:25:29.070 exactly
NOTE Confidence: 0.886236

00:25:29.450 --> 00:25:29.930 know why. And at the
NOTE Confidence: 0.886236

00:25:29.930 --> 00:25:31.667 end of the first episode,
NOTE Confidence: 0.886236

00:25:31.667 --> 00:25:32.352 they get a letter from

NOTE Confidence: 0.886236
00:25:32.352 --> 00:25:34.190 Yale, that that explains something
NOTE Confidence: 0.886236
00:25:34.250 --> 00:25:35.230 about this mysterious
NOTE Confidence: 0.96120507
00:25:35.530 --> 00:25:36.890 pain. So so now they
NOTE Confidence: 0.96120507
00:25:36.890 --> 00:25:37.850 have an answer to that
NOTE Confidence: 0.96120507
00:25:37.850 --> 00:25:39.210 question, but what they don't
NOTE Confidence: 0.96120507
00:25:39.210 --> 00:25:41.115 know yet is is who,
NOTE Confidence: 0.96120507
00:25:41.115 --> 00:25:42.155 You know, the letter from
NOTE Confidence: 0.96120507
00:25:42.155 --> 00:25:43.994 Yale says that a nurse
NOTE Confidence: 0.96120507
00:25:43.994 --> 00:25:45.515 had been stealing fentanyl and
NOTE Confidence: 0.96120507
00:25:45.515 --> 00:25:46.475 replace it from saline, but
NOTE Confidence: 0.96120507
00:25:46.475 --> 00:25:47.775 it doesn't name the nurse.
NOTE Confidence: 0.96120507
00:25:47.915 --> 00:25:49.675 So wait, so who was
NOTE Confidence: 0.96120507
00:25:49.675 --> 00:25:51.054 this nurse? Was she minors?
NOTE Confidence: 0.96120507
00:25:51.115 --> 00:25:52.395 So episode two, you know,
NOTE Confidence: 0.96120507
00:25:52.395 --> 00:25:53.515 we find out who who
NOTE Confidence: 0.96120507

00:25:53.515 --> 00:25:55.369 the nurse was. So then
NOTE Confidence: 0.96120507

00:25:55.369 --> 00:25:55.869 just
NOTE Confidence: 0.9656081

00:25:56.330 --> 00:25:57.929 from a storytelling perspective, we
NOTE Confidence: 0.9656081

00:25:57.929 --> 00:25:58.809 need to spend a little
NOTE Confidence: 0.9656081

00:25:58.809 --> 00:26:00.409 time understanding who the nurse
NOTE Confidence: 0.9656081

00:26:00.409 --> 00:26:01.369 was, that's what the patients
NOTE Confidence: 0.9656081

00:26:01.369 --> 00:26:02.250 are on the process of
NOTE Confidence: 0.9656081

00:26:02.250 --> 00:26:02.990 doing too.
NOTE Confidence: 0.98858875

00:26:03.929 --> 00:26:05.130 But then I did want
NOTE Confidence: 0.98858875

00:26:05.130 --> 00:26:06.570 it to move from a
NOTE Confidence: 0.98858875

00:26:06.570 --> 00:26:07.070 consideration
NOTE Confidence: 0.9647611

00:26:07.369 --> 00:26:09.309 of, okay, this wasn't just
NOTE Confidence: 0.96869045

00:26:09.935 --> 00:26:11.215 a story about what this
NOTE Confidence: 0.96869045

00:26:11.215 --> 00:26:12.815 one individual did to these
NOTE Confidence: 0.96869045

00:26:12.815 --> 00:26:14.575 patients. We're moving from a
NOTE Confidence: 0.96869045

00:26:14.575 --> 00:26:16.255 consideration of individuals to a

NOTE Confidence: 0.96869045
00:26:16.255 --> 00:26:18.415 consideration of the system. So
NOTE Confidence: 0.96869045
00:26:18.415 --> 00:26:19.615 what were the reasons this
NOTE Confidence: 0.96869045
00:26:19.615 --> 00:26:20.115 happened?
NOTE Confidence: 0.9791035
00:26:20.415 --> 00:26:21.375 What were the reasons this
NOTE Confidence: 0.9791035
00:26:21.375 --> 00:26:22.195 happened at
NOTE Confidence: 0.9750927
00:26:22.575 --> 00:26:23.615 Yale? But what were the
NOTE Confidence: 0.9750927
00:26:23.615 --> 00:26:25.540 reasons this kind of thing
NOTE Confidence: 0.9750927
00:26:25.540 --> 00:26:27.380 happens across the medical system?
NOTE Confidence: 0.9750927
00:26:27.380 --> 00:26:28.359 What are the reasons
NOTE Confidence: 0.99663657
00:26:28.740 --> 00:26:30.660 that, that pain is dismissed
NOTE Confidence: 0.99663657
00:26:30.660 --> 00:26:32.260 or not listened to? What
NOTE Confidence: 0.99663657
00:26:32.260 --> 00:26:33.880 are the reasons that drugs
NOTE Confidence: 0.99663657
00:26:34.100 --> 00:26:35.000 might be
NOTE Confidence: 0.9959393
00:26:35.300 --> 00:26:35.800 diverted?
NOTE Confidence: 0.99718124
00:26:37.375 --> 00:26:39.234 And so talking about trust
NOTE Confidence: 0.97848326

00:26:39.535 --> 00:26:41.535 and doctor patient relationships, which

NOTE Confidence: 0.97848326

00:26:41.535 --> 00:26:42.734 I think a lot of

NOTE Confidence: 0.97848326

00:26:42.734 --> 00:26:44.335 people here everyone here cares

NOTE Confidence: 0.97848326

00:26:44.335 --> 00:26:44.835 about.

NOTE Confidence: 0.96602374

00:26:45.295 --> 00:26:46.655 I think what struck me

NOTE Confidence: 0.96602374

00:26:46.655 --> 00:26:48.174 the first probably second and

NOTE Confidence: 0.96602374

00:26:48.174 --> 00:26:49.054 third time I listened to

NOTE Confidence: 0.96602374

00:26:49.054 --> 00:26:50.815 it is you go in

NOTE Confidence: 0.96602374

00:26:50.815 --> 00:26:51.315 thinking

NOTE Confidence: 0.8508526

00:26:51.855 --> 00:26:52.355 these

NOTE Confidence: 0.999736

00:26:52.700 --> 00:26:53.200 women

NOTE Confidence: 0.9996842

00:26:54.060 --> 00:26:55.200 are angry

NOTE Confidence: 0.9520953

00:26:56.300 --> 00:26:58.080 because a pain medication

NOTE Confidence: 0.98163027

00:26:58.380 --> 00:27:00.540 was withheld from them. Because

NOTE Confidence: 0.98163027

00:27:00.540 --> 00:27:01.820 when they said they were

NOTE Confidence: 0.98163027

00:27:01.820 --> 00:27:03.359 in pain, no one listened.

NOTE Confidence: 0.9589362

00:27:03.900 --> 00:27:04.720 But, actually,

NOTE Confidence: 0.986822

00:27:05.835 --> 00:27:07.034 the letter if you could

NOTE Confidence: 0.986822

00:27:07.034 --> 00:27:07.914 tell us more about the

NOTE Confidence: 0.986822

00:27:07.914 --> 00:27:09.034 letter, it seems to me

NOTE Confidence: 0.986822

00:27:09.034 --> 00:27:09.775 the letter

NOTE Confidence: 0.96440876

00:27:10.234 --> 00:27:11.434 the apology, and I put

NOTE Confidence: 0.96440876

00:27:11.434 --> 00:27:12.575 that in big quotes.

NOTE Confidence: 0.9529883

00:27:12.875 --> 00:27:14.955 The apology letter to me

NOTE Confidence: 0.9529883

00:27:14.955 --> 00:27:15.695 is what

NOTE Confidence: 0.9910605

00:27:16.395 --> 00:27:18.255 really stung the most.

NOTE Confidence: 0.99966824

00:27:18.635 --> 00:27:19.775 And do you think

NOTE Confidence: 0.9680417

00:27:20.240 --> 00:27:21.359 if that could have been

NOTE Confidence: 0.9680417

00:27:21.359 --> 00:27:23.359 handled differently, this whole thing

NOTE Confidence: 0.9680417

00:27:23.359 --> 00:27:24.420 might have been avoided,

NOTE Confidence: 0.9793031

00:27:25.040 --> 00:27:27.119 the lawsuit, the everything? And

NOTE Confidence: 0.9793031

00:27:27.119 --> 00:27:27.840 if you could tell a
NOTE Confidence: 0.9793031

00:27:27.840 --> 00:27:28.960 little bit about what the
NOTE Confidence: 0.9793031

00:27:28.960 --> 00:27:30.500 letter said. Sure.
NOTE Confidence: 0.99880195

00:27:30.960 --> 00:27:32.720 So the way that,
NOTE Confidence: 0.9802366

00:27:33.200 --> 00:27:35.325 that many patients found out
NOTE Confidence: 0.9802366

00:27:35.385 --> 00:27:37.085 that that this happened,
NOTE Confidence: 0.97937375

00:27:37.465 --> 00:27:38.345 this might have happened to
NOTE Confidence: 0.97937375

00:27:38.345 --> 00:27:39.785 them, was they received a
NOTE Confidence: 0.97937375

00:27:39.785 --> 00:27:41.244 letter in the mail,
NOTE Confidence: 0.99863195

00:27:41.865 --> 00:27:43.885 from Yale. The letter came
NOTE Confidence: 0.9804286

00:27:44.185 --> 00:27:45.705 sometime, you know, near the
NOTE Confidence: 0.9804286

00:27:45.705 --> 00:27:46.905 winter holidays was when a
NOTE Confidence: 0.9804286

00:27:46.905 --> 00:27:48.240 lot of people received it.
NOTE Confidence: 0.9804286

00:27:48.559 --> 00:27:50.179 And the letter explained
NOTE Confidence: 0.99114823

00:27:50.559 --> 00:27:51.300 what happened,
NOTE Confidence: 0.9994382

00:27:51.840 --> 00:27:53.220 but it had some language

NOTE Confidence: 0.9994382

00:27:53.440 --> 00:27:54.800 that upset a lot of

NOTE Confidence: 0.9994382

00:27:54.800 --> 00:27:55.460 the patients.

NOTE Confidence: 0.9865917

00:27:56.240 --> 00:27:58.240 I'm going to misquote it,

NOTE Confidence: 0.9865917

00:27:58.240 --> 00:27:59.859 but there were some lines

NOTE Confidence: 0.9865917

00:28:00.000 --> 00:28:00.500 like,

NOTE Confidence: 0.99620324

00:28:01.565 --> 00:28:02.684 we have no reason to

NOTE Confidence: 0.99620324

00:28:02.684 --> 00:28:04.705 believe that this had any

NOTE Confidence: 0.99620324

00:28:04.924 --> 00:28:05.984 negative effect

NOTE Confidence: 0.9905916

00:28:06.285 --> 00:28:07.804 on your health or the

NOTE Confidence: 0.9905916

00:28:07.804 --> 00:28:09.085 outcome of the care that

NOTE Confidence: 0.9905916

00:28:09.085 --> 00:28:09.744 you received.

NOTE Confidence: 0.96863484

00:28:10.445 --> 00:28:12.365 So this idea that there

NOTE Confidence: 0.96863484

00:28:12.365 --> 00:28:13.905 was no negative

NOTE Confidence: 0.99812496

00:28:14.260 --> 00:28:15.799 effect on one's outcomes

NOTE Confidence: 0.9975084

00:28:16.340 --> 00:28:16.840 was

NOTE Confidence: 0.9998218

00:28:17.140 --> 00:28:18.359 really infuriating
NOTE Confidence: 0.9932539

00:28:18.900 --> 00:28:19.880 to the patients.
NOTE Confidence: 0.98044485

00:28:20.260 --> 00:28:21.220 You know, some of them
NOTE Confidence: 0.98044485

00:28:21.220 --> 00:28:22.760 some of them questioned whether
NOTE Confidence: 0.98044485

00:28:22.820 --> 00:28:24.020 they might have gotten more
NOTE Confidence: 0.98044485

00:28:24.020 --> 00:28:24.980 eggs if they'd been in
NOTE Confidence: 0.98044485

00:28:24.980 --> 00:28:26.820 pain, but but but more
NOTE Confidence: 0.98044485

00:28:26.820 --> 00:28:27.940 than that, you know, this
NOTE Confidence: 0.98044485

00:28:27.940 --> 00:28:29.080 had been traumatic.
NOTE Confidence: 0.9928879

00:28:29.835 --> 00:28:31.115 And so to have it
NOTE Confidence: 0.9928879

00:28:31.115 --> 00:28:32.635 dismissed as having, you know,
NOTE Confidence: 0.9928879

00:28:32.635 --> 00:28:33.615 no no impact,
NOTE Confidence: 0.9497268

00:28:33.915 --> 00:28:34.875 I I think was was
NOTE Confidence: 0.9497268

00:28:34.875 --> 00:28:36.415 really disturbing. I mean,
NOTE Confidence: 0.98723507

00:28:36.875 --> 00:28:38.875 there is research, right, that
NOTE Confidence: 0.98723507

00:28:38.875 --> 00:28:40.315 shows that that after a

NOTE Confidence: 0.98723507
00:28:40.315 --> 00:28:41.934 medical error, like, it's
NOTE Confidence: 0.94888914
00:28:42.280 --> 00:28:44.520 important to apologize. You know,
NOTE Confidence: 0.94888914
00:28:44.520 --> 00:28:45.400 the one reason to do
NOTE Confidence: 0.94888914
00:28:45.400 --> 00:28:46.520 that is that you can
NOTE Confidence: 0.94888914
00:28:46.520 --> 00:28:47.020 avoid
NOTE Confidence: 0.9819608
00:28:47.400 --> 00:28:49.000 lawsuits. Right? But but that
NOTE Confidence: 0.9819608
00:28:49.000 --> 00:28:51.020 shouldn't be the the bar.
NOTE Confidence: 0.9936042
00:28:52.200 --> 00:28:53.900 As as far as whether
NOTE Confidence: 0.9883172
00:28:54.935 --> 00:28:56.235 this could have been avoided
NOTE Confidence: 0.9963751
00:28:56.535 --> 00:28:57.015 with,
NOTE Confidence: 0.9936091
00:28:57.815 --> 00:28:59.275 you know, a more fulsome,
NOTE Confidence: 0.9997918
00:29:00.455 --> 00:29:00.955 acceptance
NOTE Confidence: 0.99281144
00:29:01.255 --> 00:29:02.955 of, you know, more fulsome
NOTE Confidence: 0.99281144
00:29:03.015 --> 00:29:03.515 accountability,
NOTE Confidence: 0.94251776
00:29:03.815 --> 00:29:05.335 more fulsome apology, I mean,
NOTE Confidence: 0.94251776

00:29:05.335 --> 00:29:06.855 I I I I don't
NOTE Confidence: 0.94251776

00:29:06.855 --> 00:29:07.975 I don't know. I can't
NOTE Confidence: 0.94251776

00:29:07.975 --> 00:29:10.050 I can't answer that. But,
NOTE Confidence: 0.9994029

00:29:10.670 --> 00:29:12.350 I'm sure that everybody learned
NOTE Confidence: 0.9994029

00:29:12.350 --> 00:29:13.410 a lot of lessons
NOTE Confidence: 0.9992247

00:29:13.790 --> 00:29:15.950 on how to respond in
NOTE Confidence: 0.9992247

00:29:15.950 --> 00:29:17.390 the wake of of something
NOTE Confidence: 0.9992247

00:29:17.390 --> 00:29:18.050 like this.
NOTE Confidence: 0.9928548

00:29:18.510 --> 00:29:19.790 And how do you grapple
NOTE Confidence: 0.9928548

00:29:19.790 --> 00:29:20.290 with
NOTE Confidence: 0.9841159

00:29:20.670 --> 00:29:21.470 you you said you went
NOTE Confidence: 0.9841159

00:29:21.470 --> 00:29:23.235 into this because you're interested
NOTE Confidence: 0.9841159

00:29:23.235 --> 00:29:23.815 in addiction.
NOTE Confidence: 0.9855565

00:29:24.275 --> 00:29:25.555 So, therefore, I think that
NOTE Confidence: 0.9855565

00:29:25.555 --> 00:29:27.655 there's a compassion for those
NOTE Confidence: 0.97836024

00:29:28.435 --> 00:29:30.615 that have problems misusing,

NOTE Confidence: 0.997283
00:29:31.395 --> 00:29:33.335 whether it's drugs or alcohol.
NOTE Confidence: 0.9810988
00:29:34.035 --> 00:29:35.075 So I'm assuming you went
NOTE Confidence: 0.9810988
00:29:35.075 --> 00:29:36.899 into this with compassion. And
NOTE Confidence: 0.9810988
00:29:36.899 --> 00:29:38.200 then how did you grapple
NOTE Confidence: 0.9810988
00:29:38.419 --> 00:29:40.259 with some of Donna's decisions?
NOTE Confidence: 0.9810988
00:29:40.259 --> 00:29:41.860 And maybe you wanna explain
NOTE Confidence: 0.9810988
00:29:41.860 --> 00:29:43.620 a little more about some
NOTE Confidence: 0.9810988
00:29:43.620 --> 00:29:44.980 of the things that Donna
NOTE Confidence: 0.9810988
00:29:44.980 --> 00:29:45.940 did. And did you go
NOTE Confidence: 0.9810988
00:29:45.940 --> 00:29:46.840 back and forth
NOTE Confidence: 0.9740919
00:29:47.220 --> 00:29:48.179 even though you never got
NOTE Confidence: 0.9740919
00:29:48.179 --> 00:29:49.460 to speak with her about
NOTE Confidence: 0.9740919
00:29:49.460 --> 00:29:51.059 how you grappled what she
NOTE Confidence: 0.9740919
00:29:51.059 --> 00:29:51.559 did?
NOTE Confidence: 0.9987157
00:29:51.995 --> 00:29:53.115 So I certainly went into
NOTE Confidence: 0.9987157

00:29:53.115 --> 00:29:54.335 it with curiosity,
NOTE Confidence: 0.9897182

00:29:54.795 --> 00:29:56.395 you know, about about Donna's
NOTE Confidence: 0.9897182

00:29:56.395 --> 00:29:58.495 experience, really wanting to know
NOTE Confidence: 0.9897182

00:29:58.715 --> 00:30:00.555 what Donna's experience of addiction
NOTE Confidence: 0.9897182

00:30:00.555 --> 00:30:02.555 was. But, again, pretty early
NOTE Confidence: 0.9897182

00:30:02.555 --> 00:30:04.075 on, you know, I it
NOTE Confidence: 0.9897182

00:30:04.075 --> 00:30:05.080 was clear to me that
NOTE Confidence: 0.9897182

00:30:05.200 --> 00:30:06.320 that I wasn't going to
NOTE Confidence: 0.9897182

00:30:06.320 --> 00:30:07.840 be able to to answer
NOTE Confidence: 0.9897182

00:30:07.840 --> 00:30:08.340 that.
NOTE Confidence: 0.89521366

00:30:10.559 --> 00:30:11.460 The patients
NOTE Confidence: 0.95881516

00:30:12.000 --> 00:30:12.500 themselves,
NOTE Confidence: 0.9570224

00:30:13.919 --> 00:30:14.419 had
NOTE Confidence: 0.9565688

00:30:15.040 --> 00:30:16.635 you know, people had different
NOTE Confidence: 0.9565688

00:30:16.795 --> 00:30:17.835 feelings. Right? It depended on
NOTE Confidence: 0.9565688

00:30:17.835 --> 00:30:18.555 the patient. Some of the

NOTE Confidence: 0.9565688
00:30:18.555 --> 00:30:19.995 patients didn't think of much
NOTE Confidence: 0.9565688
00:30:19.995 --> 00:30:21.035 about Donna at all. They
NOTE Confidence: 0.9565688
00:30:21.035 --> 00:30:21.915 were really focused on the
NOTE Confidence: 0.9565688
00:30:21.915 --> 00:30:23.195 system. Some patients thought a
NOTE Confidence: 0.9565688
00:30:23.195 --> 00:30:24.635 lot about Donna. But the
NOTE Confidence: 0.9565688
00:30:24.635 --> 00:30:25.615 patients themselves
NOTE Confidence: 0.9916702
00:30:25.995 --> 00:30:28.075 really were grappling with,
NOTE Confidence: 0.9992862
00:30:28.555 --> 00:30:29.375 with the complexities
NOTE Confidence: 0.8899237
00:30:29.995 --> 00:30:31.135 here. So,
NOTE Confidence: 0.9901285
00:30:32.380 --> 00:30:33.120 for example,
NOTE Confidence: 0.9925002
00:30:33.500 --> 00:30:34.400 one patient,
NOTE Confidence: 0.921613
00:30:35.740 --> 00:30:36.240 was,
NOTE Confidence: 0.99923056
00:30:36.700 --> 00:30:37.919 is a neuroscientist
NOTE Confidence: 0.9245097
00:30:38.299 --> 00:30:39.840 and her she specializes
NOTE Confidence: 0.94468194
00:30:40.220 --> 00:30:41.360 in addiction research.
NOTE Confidence: 0.9987178

00:30:41.740 --> 00:30:43.200 And, you know, she
NOTE Confidence: 0.9995132

00:30:43.580 --> 00:30:45.440 doesn't believe in incarceration
NOTE Confidence: 0.9571241

00:30:46.299 --> 00:30:47.120 for nonviolent
NOTE Confidence: 0.9979487

00:30:47.500 --> 00:30:48.000 drug
NOTE Confidence: 0.99134487

00:30:48.355 --> 00:30:50.034 crimes. She believes in, you
NOTE Confidence: 0.99134487

00:30:50.034 --> 00:30:51.014 know, rehabilitation.
NOTE Confidence: 0.9940382

00:30:51.315 --> 00:30:52.695 She believes in in treatment.
NOTE Confidence: 0.9730738

00:30:53.554 --> 00:30:54.755 So she had to wrestle.
NOTE Confidence: 0.9730738

00:30:54.755 --> 00:30:55.255 Like,
NOTE Confidence: 0.9985864

00:30:55.634 --> 00:30:57.255 Donna was facing
NOTE Confidence: 0.9347801

00:30:57.715 --> 00:30:59.495 a five to six year
NOTE Confidence: 0.9347801

00:30:59.715 --> 00:31:00.615 prison sentence,
NOTE Confidence: 0.9853337

00:31:01.200 --> 00:31:01.679 And,
NOTE Confidence: 0.97737604

00:31:02.400 --> 00:31:04.640 this patient had been harmed
NOTE Confidence: 0.97737604

00:31:04.640 --> 00:31:05.460 by Donna,
NOTE Confidence: 0.97557

00:31:05.840 --> 00:31:06.980 yet she

NOTE Confidence: 0.991857
00:31:07.520 --> 00:31:09.200 didn't want her to to
NOTE Confidence: 0.991857
00:31:09.200 --> 00:31:10.340 go to prison. So
NOTE Confidence: 0.9369791
00:31:10.720 --> 00:31:11.679 I I guess as a
NOTE Confidence: 0.9369791
00:31:11.760 --> 00:31:12.960 it's it's a way I'm
NOTE Confidence: 0.9369791
00:31:12.960 --> 00:31:14.799 I'm answering your question, by
NOTE Confidence: 0.9369791
00:31:14.799 --> 00:31:16.400 giving an example of what
NOTE Confidence: 0.9369791
00:31:16.400 --> 00:31:18.025 a a patient felt instead
NOTE Confidence: 0.9369791
00:31:18.025 --> 00:31:19.485 of what I felt. Because
NOTE Confidence: 0.9907477
00:31:19.785 --> 00:31:20.345 at the end of the
NOTE Confidence: 0.9907477
00:31:20.345 --> 00:31:20.845 day,
NOTE Confidence: 0.94810766
00:31:21.225 --> 00:31:22.345 I am a reporter here.
NOTE Confidence: 0.94810766
00:31:22.345 --> 00:31:23.225 I could have taken a
NOTE Confidence: 0.94810766
00:31:23.225 --> 00:31:24.685 different stance in this podcast.
NOTE Confidence: 0.94810766
00:31:24.985 --> 00:31:26.025 I could have said, you
NOTE Confidence: 0.94810766
00:31:26.025 --> 00:31:26.685 know, so
NOTE Confidence: 0.9764614

00:31:27.145 --> 00:31:28.105 here's what I think, here's

NOTE Confidence: 0.9764614

00:31:28.105 --> 00:31:28.985 what I think, here's what

NOTE Confidence: 0.9764614

00:31:28.985 --> 00:31:30.265 I think. I didn't do

NOTE Confidence: 0.9764614

00:31:30.265 --> 00:31:30.585 that.

NOTE Confidence: 0.854996

00:31:31.225 --> 00:31:32.200 I don't think that's, you

NOTE Confidence: 0.854996

00:31:32.200 --> 00:31:32.940 know, would would

NOTE Confidence: 0.9779538

00:31:33.320 --> 00:31:34.280 that have been it just

NOTE Confidence: 0.9779538

00:31:34.280 --> 00:31:35.000 would have been a different

NOTE Confidence: 0.9779538

00:31:35.000 --> 00:31:35.820 a different story.

NOTE Confidence: 0.9878769

00:31:36.440 --> 00:31:38.280 I had patients who were

NOTE Confidence: 0.9878769

00:31:38.280 --> 00:31:39.560 asking those questions and doing

NOTE Confidence: 0.9878769

00:31:39.560 --> 00:31:40.440 that work for me, and

NOTE Confidence: 0.9878769

00:31:40.440 --> 00:31:41.800 so I sort of didn't

NOTE Confidence: 0.9878769

00:31:41.800 --> 00:31:42.920 need to be the one

NOTE Confidence: 0.9878769

00:31:42.920 --> 00:31:43.880 doing that work. But one

NOTE Confidence: 0.9878769

00:31:43.880 --> 00:31:44.840 of the beauties of the

NOTE Confidence: 0.9878769
00:31:44.840 --> 00:31:45.340 podcast
NOTE Confidence: 0.9956892
00:31:46.215 --> 00:31:48.315 is you do have reflective
NOTE Confidence: 0.9956892
00:31:48.375 --> 00:31:48.875 moments,
NOTE Confidence: 0.9917825
00:31:49.335 --> 00:31:50.535 which I think is wonderful.
NOTE Confidence: 0.9917825
00:31:50.535 --> 00:31:51.914 So we're not on this
NOTE Confidence: 0.96679926
00:31:52.375 --> 00:31:53.674 whirlwind of,
NOTE Confidence: 0.86700463
00:31:54.135 --> 00:31:56.054 like, a law series or
NOTE Confidence: 0.86700463
00:31:56.054 --> 00:31:56.554 whatever,
NOTE Confidence: 0.9707222
00:31:57.495 --> 00:31:59.335 that we feel smarter after
NOTE Confidence: 0.9707222
00:31:59.335 --> 00:32:00.695 listening to it because you
NOTE Confidence: 0.9707222
00:32:00.695 --> 00:32:01.674 make us smarter.
NOTE Confidence: 0.96452546
00:32:02.029 --> 00:32:02.990 And maybe, I think you
NOTE Confidence: 0.96452546
00:32:02.990 --> 00:32:04.029 have one of the clips
NOTE Confidence: 0.96452546
00:32:04.029 --> 00:32:05.309 that just shows, because I
NOTE Confidence: 0.96452546
00:32:05.309 --> 00:32:06.750 think it's interesting for people
NOTE Confidence: 0.96452546

00:32:06.750 --> 00:32:08.210 to hear in terms of
NOTE Confidence: 0.95829964

00:32:08.669 --> 00:32:10.110 your voice and how you
NOTE Confidence: 0.95829964

00:32:10.110 --> 00:32:12.269 reflect back on this. Sure.
NOTE Confidence: 0.95829964

00:32:12.269 --> 00:32:13.470 So, yes. So the, you
NOTE Confidence: 0.95829964

00:32:13.470 --> 00:32:14.875 know, this podcast has a
NOTE Confidence: 0.95829964

00:32:14.875 --> 00:32:16.235 lot of plot, it's propulsive,
NOTE Confidence: 0.95829964

00:32:16.235 --> 00:32:17.195 but there are also these
NOTE Confidence: 0.95829964

00:32:17.195 --> 00:32:18.795 moments where I step out
NOTE Confidence: 0.95829964

00:32:18.795 --> 00:32:19.195 and,
NOTE Confidence: 0.9774893

00:32:19.915 --> 00:32:21.855 reflect or introduce an idea.
NOTE Confidence: 0.9948578

00:32:22.555 --> 00:32:23.055 So
NOTE Confidence: 0.9760075

00:32:23.835 --> 00:32:24.875 the clip I'm going to
NOTE Confidence: 0.9760075

00:32:24.875 --> 00:32:25.375 play,
NOTE Confidence: 0.98399335

00:32:27.030 --> 00:32:28.230 it's it's partly an answer
NOTE Confidence: 0.98399335

00:32:28.230 --> 00:32:29.110 to that question that I
NOTE Confidence: 0.98399335

00:32:29.110 --> 00:32:30.310 said, you know, after episode

NOTE Confidence: 0.98399335
00:32:30.310 --> 00:32:31.430 one that, you know, was
NOTE Confidence: 0.98399335
00:32:31.430 --> 00:32:33.190 was among the questions I
NOTE Confidence: 0.98399335
00:32:33.190 --> 00:32:34.150 needed to answer. Right? Like,
NOTE Confidence: 0.98399335
00:32:34.150 --> 00:32:35.190 what what did the people
NOTE Confidence: 0.98399335
00:32:35.190 --> 00:32:35.990 in the room with the
NOTE Confidence: 0.98399335
00:32:35.990 --> 00:32:37.450 patients think or feel?
NOTE Confidence: 0.9955495
00:32:40.385 --> 00:32:41.044 Here we
NOTE Confidence: 0.9712615
00:32:42.225 --> 00:32:43.505 go. When a patient is
NOTE Confidence: 0.9712615
00:32:43.505 --> 00:32:44.885 in pain during a retrieval,
NOTE Confidence: 0.9956501
00:32:45.825 --> 00:32:46.784 what do the people in
NOTE Confidence: 0.9956501
00:32:46.784 --> 00:32:48.005 the room with her feel?
NOTE Confidence: 0.9990666
00:32:49.345 --> 00:32:50.485 Let's walk it through.
NOTE Confidence: 0.9342861
00:32:51.265 --> 00:32:52.705 Let's walk through the essential
NOTE Confidence: 0.9342861
00:32:52.705 --> 00:32:54.065 unit of this story about
NOTE Confidence: 0.9342861
00:32:54.065 --> 00:32:55.044 the Yale Clinic,
NOTE Confidence: 0.9945598

00:32:55.600 --> 00:32:56.340 the retrieval.
NOTE Confidence: 0.9981448

00:32:57.440 --> 00:32:58.399 Here's how it worked at
NOTE Confidence: 0.9981448

00:32:58.399 --> 00:32:59.139 Long Wharf.
NOTE Confidence: 0.9938628

00:33:00.240 --> 00:33:01.360 The doctor would walk into
NOTE Confidence: 0.9938628

00:33:01.360 --> 00:33:02.019 the room.
NOTE Confidence: 0.9900212

00:33:02.799 --> 00:33:03.779 Lights are dim.
NOTE Confidence: 0.9977309

00:33:04.159 --> 00:33:05.460 Patient already there.
NOTE Confidence: 0.9998224

00:33:07.039 --> 00:33:08.419 Once the patient was sedated,
NOTE Confidence: 0.9998224

00:33:08.639 --> 00:33:09.940 the doctor would begin.
NOTE Confidence: 0.98762864

00:33:10.755 --> 00:33:12.115 If the patient flinched, the
NOTE Confidence: 0.98762864

00:33:12.115 --> 00:33:13.175 doctor would stop,
NOTE Confidence: 0.9986833

00:33:13.795 --> 00:33:14.755 ask the nurse to give
NOTE Confidence: 0.9986833

00:33:14.755 --> 00:33:15.495 more meds,
NOTE Confidence: 0.99967027

00:33:16.035 --> 00:33:16.995 wait for them to kick
NOTE Confidence: 0.99967027

00:33:16.995 --> 00:33:17.495 in.
NOTE Confidence: 0.9734267

00:33:18.275 --> 00:33:19.475 If the meds still didn't

NOTE Confidence: 0.9734267

00:33:19.475 --> 00:33:21.015 work, the same thing again.

NOTE Confidence: 0.998798

00:33:22.035 --> 00:33:22.835 And then if there were

NOTE Confidence: 0.998798

00:33:22.835 --> 00:33:24.135 no more times to stop,

NOTE Confidence: 0.98952574

00:33:24.435 --> 00:33:25.975 no more fentanyl to give,

NOTE Confidence: 0.98952574

00:33:26.120 --> 00:33:27.240 the doctor might say something

NOTE Confidence: 0.98952574

00:33:27.240 --> 00:33:27.740 like,

NOTE Confidence: 0.9888086

00:33:28.120 --> 00:33:29.480 you have this many follicles

NOTE Confidence: 0.9888086

00:33:29.480 --> 00:33:29.980 left.

NOTE Confidence: 0.99764705

00:33:30.440 --> 00:33:31.160 Would you like me to

NOTE Confidence: 0.99764705

00:33:31.160 --> 00:33:32.700 stop or keep going?

NOTE Confidence: 0.9978706

00:33:33.560 --> 00:33:34.600 And most of the patients

NOTE Confidence: 0.9978706

00:33:34.600 --> 00:33:35.340 would say,

NOTE Confidence: 0.9984174

00:33:36.040 --> 00:33:36.780 keep going.

NOTE Confidence: 0.9485065

00:33:38.280 --> 00:33:40.600 There's competing interests, right? One

NOTE Confidence: 0.9485065

00:33:40.600 --> 00:33:42.015 Yale staffer said to me.

NOTE Confidence: 0.9957366

00:33:42.815 --> 00:33:43.635 They're uncomfortable,
NOTE Confidence: 0.99961543

00:33:44.015 --> 00:33:44.895 but they wanna have a
NOTE Confidence: 0.99961543

00:33:44.895 --> 00:33:45.395 baby.
NOTE Confidence: 0.9976667

00:33:50.735 --> 00:33:52.335 This is an impossible position
NOTE Confidence: 0.9976667

00:33:52.335 --> 00:33:53.795 for the patient, of course.
NOTE Confidence: 0.9570651

00:33:54.415 --> 00:33:56.015 The patient is saying, yes.
NOTE Confidence: 0.9570651

00:33:56.015 --> 00:33:56.820 I want this.
NOTE Confidence: 0.9996636

00:33:57.299 --> 00:33:58.340 But what else could they
NOTE Confidence: 0.9996636

00:33:58.340 --> 00:33:58.840 say?
NOTE Confidence: 0.9886758

00:33:59.460 --> 00:34:00.340 By this point in their
NOTE Confidence: 0.9886758

00:34:00.340 --> 00:34:01.539 treatment, there's already so much
NOTE Confidence: 0.9886758

00:34:01.539 --> 00:34:03.299 they've submitted to and so
NOTE Confidence: 0.9886758

00:34:03.299 --> 00:34:04.679 much control they've relinquished.
NOTE Confidence: 0.99932986

00:34:05.860 --> 00:34:07.320 And there's a time sensitivity.
NOTE Confidence: 0.99920005

00:34:08.339 --> 00:34:09.619 A doctor doesn't have all
NOTE Confidence: 0.99920005

00:34:09.619 --> 00:34:10.005 day.

NOTE Confidence: 0.9976807
00:34:10.964 --> 00:34:12.085 There's only a window of
NOTE Confidence: 0.9976807
00:34:12.085 --> 00:34:13.125 a couple hours to get
NOTE Confidence: 0.9976807
00:34:13.125 --> 00:34:13.864 this done.
NOTE Confidence: 0.9992125
00:34:14.805 --> 00:34:16.325 After that, the patient will
NOTE Confidence: 0.9992125
00:34:16.325 --> 00:34:17.924 ovulate and lose all of
NOTE Confidence: 0.9992125
00:34:17.924 --> 00:34:18.664 her eggs.
NOTE Confidence: 0.96789676
00:34:20.404 --> 00:34:21.684 There's an awareness of what's
NOTE Confidence: 0.96789676
00:34:21.684 --> 00:34:22.825 come before this.
NOTE Confidence: 0.9889622
00:34:23.364 --> 00:34:24.424 Money, time,
NOTE Confidence: 0.9881475
00:34:24.739 --> 00:34:26.039 maybe previous losses,
NOTE Confidence: 0.99349725
00:34:26.819 --> 00:34:28.020 the last shot before the
NOTE Confidence: 0.99349725
00:34:28.020 --> 00:34:29.239 insurance runs out.
NOTE Confidence: 0.9360879
00:34:30.420 --> 00:34:31.700 It's not a life saving
NOTE Confidence: 0.9360879
00:34:31.700 --> 00:34:32.200 procedure,
NOTE Confidence: 0.9669709
00:34:32.579 --> 00:34:33.940 one Yale staffer said to
NOTE Confidence: 0.9669709

00:34:33.940 --> 00:34:34.440 me,
NOTE Confidence: 0.96880186

00:34:34.980 --> 00:34:36.020 but also I don't think
NOTE Confidence: 0.96880186

00:34:36.020 --> 00:34:37.299 elective is the right word
NOTE Confidence: 0.96880186

00:34:37.299 --> 00:34:38.500 to use for something that's
NOTE Confidence: 0.96880186

00:34:38.500 --> 00:34:39.780 allowing someone to build a
NOTE Confidence: 0.96880186

00:34:39.780 --> 00:34:40.280 family
NOTE Confidence: 0.988221

00:34:40.695 --> 00:34:42.055 when they otherwise aren't able
NOTE Confidence: 0.988221

00:34:42.055 --> 00:34:42.555 to.
NOTE Confidence: 0.99907655

00:34:43.975 --> 00:34:45.255 Doctors know what the patient
NOTE Confidence: 0.99907655

00:34:45.255 --> 00:34:46.475 has put into this
NOTE Confidence: 0.9883136

00:34:46.935 --> 00:34:47.975 and what she wants out
NOTE Confidence: 0.9883136

00:34:47.975 --> 00:34:48.635 of it.
NOTE Confidence: 0.99088407

00:34:49.415 --> 00:34:50.535 Each time I'm doing a
NOTE Confidence: 0.99088407

00:34:50.535 --> 00:34:52.075 retrieval and getting follicles,
NOTE Confidence: 0.9901583

00:34:52.535 --> 00:34:53.975 a doctor from another clinic
NOTE Confidence: 0.9901583

00:34:53.975 --> 00:34:54.795 said to me,

NOTE Confidence: 0.9855648

00:34:55.410 --> 00:34:56.849 I remind myself that this

NOTE Confidence: 0.9855648

00:34:56.849 --> 00:34:57.989 egg could be the baby.

NOTE Confidence: 0.9904314

00:35:01.890 --> 00:35:03.329 But getting through a painful

NOTE Confidence: 0.9904314

00:35:03.329 --> 00:35:05.030 retrieval does not feel good.

NOTE Confidence: 0.9826389

00:35:06.130 --> 00:35:08.130 It's awful, one staffer from

NOTE Confidence: 0.9826389

00:35:08.130 --> 00:35:09.270 Yale told me.

NOTE Confidence: 0.97163445

00:35:09.684 --> 00:35:10.565 That's not why I went

NOTE Confidence: 0.97163445

00:35:10.565 --> 00:35:11.305 into medicine,

NOTE Confidence: 0.99953026

00:35:11.765 --> 00:35:13.224 to cause people pain.

NOTE Confidence: 0.9612561

00:35:16.164 --> 00:35:17.204 So what are the people

NOTE Confidence: 0.9612561

00:35:17.204 --> 00:35:17.924 in the room with a

NOTE Confidence: 0.9612561

00:35:17.924 --> 00:35:18.825 patient feeling?

NOTE Confidence: 0.99945545

00:35:19.364 --> 00:35:20.025 A lot.

NOTE Confidence: 0.9764794

00:35:20.885 --> 00:35:21.844 It's not that they aren't

NOTE Confidence: 0.9764794

00:35:21.844 --> 00:35:22.904 aware of pain.

NOTE Confidence: 0.9746969

00:35:23.390 --> 00:35:24.510 It's that they're attuned to
NOTE Confidence: 0.9746969

00:35:24.510 --> 00:35:26.210 multiple varieties of it,
NOTE Confidence: 0.9992887

00:35:27.150 --> 00:35:28.690 including the pain of longing.
NOTE Confidence: 0.99112546

00:35:31.230 --> 00:35:32.430 The patient puts up with
NOTE Confidence: 0.99112546

00:35:32.430 --> 00:35:33.630 the pain because she longs
NOTE Confidence: 0.99112546

00:35:33.630 --> 00:35:34.690 to have a child.
NOTE Confidence: 0.99309796

00:35:35.469 --> 00:35:36.670 The doctor knows the depth
NOTE Confidence: 0.99309796

00:35:36.670 --> 00:35:37.570 of that longing.
NOTE Confidence: 0.9740294

00:35:39.005 --> 00:35:40.685 Getting the eggs causes one
NOTE Confidence: 0.9740294

00:35:40.685 --> 00:35:41.505 kind of pain,
NOTE Confidence: 0.9996167

00:35:42.364 --> 00:35:43.665 but relieves another.
NOTE Confidence: 0.9635892

00:35:56.210 --> 00:35:57.910 So so that's a passage,
NOTE Confidence: 0.9084497

00:35:58.930 --> 00:35:59.969 yes. So so it is
NOTE Confidence: 0.9084497

00:35:59.969 --> 00:36:01.190 one of the more right
NOTE Confidence: 0.9084497

00:36:01.330 --> 00:36:01.830 reflective
NOTE Confidence: 0.92853177

00:36:02.210 --> 00:36:03.890 passages. They're I'm not intrude

NOTE Confidence: 0.92853177
00:36:04.050 --> 00:36:05.510 I'm not sort of advancing
NOTE Confidence: 0.9906907
00:36:05.810 --> 00:36:06.790 the the plot.
NOTE Confidence: 0.9370095
00:36:09.015 --> 00:36:10.234 This came
NOTE Confidence: 0.8484732
00:36:10.775 --> 00:36:11.275 in,
NOTE Confidence: 0.9673503
00:36:12.295 --> 00:36:12.954 an episode
NOTE Confidence: 0.9778029
00:36:13.494 --> 00:36:14.694 about what went on behind
NOTE Confidence: 0.9778029
00:36:14.694 --> 00:36:15.815 the scenes at the clinic.
NOTE Confidence: 0.9778029
00:36:15.815 --> 00:36:17.575 So like I said earlier,
NOTE Confidence: 0.9778029
00:36:17.575 --> 00:36:18.535 I didn't have a lot
NOTE Confidence: 0.9778029
00:36:18.535 --> 00:36:19.755 of tape,
NOTE Confidence: 0.97813445
00:36:20.614 --> 00:36:21.114 to
NOTE Confidence: 0.9855126
00:36:21.950 --> 00:36:22.990 to use in this episode,
NOTE Confidence: 0.9855126
00:36:22.990 --> 00:36:24.430 which is a challenge in
NOTE Confidence: 0.9855126
00:36:24.430 --> 00:36:26.190 a medium that that relies
NOTE Confidence: 0.9855126
00:36:26.190 --> 00:36:27.230 on tape. So so when
NOTE Confidence: 0.9855126

00:36:27.230 --> 00:36:28.110 you're, you know, when you're
NOTE Confidence: 0.9855126

00:36:28.110 --> 00:36:29.470 putting together something like this,
NOTE Confidence: 0.9855126

00:36:29.470 --> 00:36:30.350 you know, you're always you're
NOTE Confidence: 0.9855126

00:36:30.350 --> 00:36:31.470 kind of looking forward to
NOTE Confidence: 0.9855126

00:36:31.470 --> 00:36:32.430 the next tape. You know,
NOTE Confidence: 0.9855126

00:36:32.430 --> 00:36:33.710 your ears perk up when
NOTE Confidence: 0.9855126

00:36:33.710 --> 00:36:34.430 you get to the next
NOTE Confidence: 0.9855126

00:36:34.430 --> 00:36:35.630 tape. So it's,
NOTE Confidence: 0.9572047

00:36:36.965 --> 00:36:38.565 it's hard to put together
NOTE Confidence: 0.9572047

00:36:38.565 --> 00:36:40.485 something without tape. You'll notice
NOTE Confidence: 0.9572047

00:36:40.485 --> 00:36:41.685 in here the music came
NOTE Confidence: 0.9572047

00:36:41.685 --> 00:36:43.705 in and out. This podcast
NOTE Confidence: 0.8179358

00:36:44.325 --> 00:36:44.725 had,
NOTE Confidence: 0.941158

00:36:45.125 --> 00:36:46.185 a very prominent,
NOTE Confidence: 0.99972826

00:36:47.445 --> 00:36:47.945 score
NOTE Confidence: 0.9030493

00:36:48.245 --> 00:36:50.325 and the music became sort

NOTE Confidence: 0.9030493
00:36:50.325 --> 00:36:50.805 of,
NOTE Confidence: 0.991158
00:36:51.125 --> 00:36:51.785 sort of
NOTE Confidence: 0.6935279
00:36:52.085 --> 00:36:52.665 it functions
NOTE Confidence: 0.9953759
00:36:53.120 --> 00:36:54.960 like tape in the sequence
NOTE Confidence: 0.9953759
00:36:54.960 --> 00:36:55.860 you just heard.
NOTE Confidence: 0.99516547
00:36:56.719 --> 00:36:57.219 And
NOTE Confidence: 0.9773105
00:36:58.080 --> 00:36:58.880 by this point in the
NOTE Confidence: 0.9773105
00:36:58.880 --> 00:37:00.719 podcast, it's episode four. So
NOTE Confidence: 0.9773105
00:37:00.719 --> 00:37:02.160 the listener is already you're
NOTE Confidence: 0.9773105
00:37:02.160 --> 00:37:03.780 sort of, like, already invested.
NOTE Confidence: 0.9912969
00:37:04.400 --> 00:37:06.165 The music, like, evokes
NOTE Confidence: 0.99161005
00:37:06.485 --> 00:37:07.625 something for you.
NOTE Confidence: 0.97584313
00:37:08.085 --> 00:37:08.565 So,
NOTE Confidence: 0.9747377
00:37:08.965 --> 00:37:10.085 so so it so it
NOTE Confidence: 0.9747377
00:37:10.085 --> 00:37:11.285 works. So so I get
NOTE Confidence: 0.9747377

00:37:11.285 --> 00:37:12.485 away with it. But,
NOTE Confidence: 0.9863019

00:37:13.045 --> 00:37:14.085 but yeah. But but that
NOTE Confidence: 0.9863019

00:37:14.085 --> 00:37:15.125 was that was always a
NOTE Confidence: 0.9863019

00:37:15.125 --> 00:37:15.945 really important,
NOTE Confidence: 0.9964659

00:37:16.965 --> 00:37:18.325 section of the podcast for
NOTE Confidence: 0.9964659

00:37:18.325 --> 00:37:19.864 me. It was very important
NOTE Confidence: 0.9964659

00:37:20.005 --> 00:37:20.665 for me
NOTE Confidence: 0.9987115

00:37:21.309 --> 00:37:23.250 to I really wanted listeners
NOTE Confidence: 0.9987115

00:37:23.549 --> 00:37:24.049 to
NOTE Confidence: 0.99984

00:37:24.349 --> 00:37:24.849 understand
NOTE Confidence: 0.8930428

00:37:25.469 --> 00:37:27.069 what was going on in
NOTE Confidence: 0.8930428

00:37:27.069 --> 00:37:28.270 the room to you know,
NOTE Confidence: 0.8930428

00:37:28.270 --> 00:37:29.969 it's it's not just life
NOTE Confidence: 0.8930428

00:37:30.109 --> 00:37:31.309 like, oh, a patient's in
NOTE Confidence: 0.8930428

00:37:31.309 --> 00:37:32.289 pain and
NOTE Confidence: 0.9860769

00:37:32.670 --> 00:37:33.950 the health care providers in

NOTE Confidence: 0.9860769
00:37:33.950 --> 00:37:34.609 the room
NOTE Confidence: 0.95717865
00:37:34.989 --> 00:37:37.175 don't don't care, you know.
NOTE Confidence: 0.95717865
00:37:37.175 --> 00:37:38.215 Like, at at least among
NOTE Confidence: 0.95717865
00:37:38.215 --> 00:37:39.655 the staffers I talked to,
NOTE Confidence: 0.95717865
00:37:39.655 --> 00:37:41.035 you know, that just wasn't
NOTE Confidence: 0.95717865
00:37:41.094 --> 00:37:41.835 the experience
NOTE Confidence: 0.9978916
00:37:42.135 --> 00:37:43.035 at at all.
NOTE Confidence: 0.98921514
00:37:43.415 --> 00:37:44.455 I'm gonna open it up
NOTE Confidence: 0.98921514
00:37:44.455 --> 00:37:45.335 in a second, but I
NOTE Confidence: 0.98921514
00:37:45.335 --> 00:37:46.215 want you to play one
NOTE Confidence: 0.98921514
00:37:46.215 --> 00:37:48.160 more clip Yeah. That I
NOTE Confidence: 0.98921514
00:37:48.160 --> 00:37:49.219 loved because
NOTE Confidence: 0.9615135
00:37:50.080 --> 00:37:51.520 in again, in terms of
NOTE Confidence: 0.9615135
00:37:51.520 --> 00:37:53.440 what audio can do, this
NOTE Confidence: 0.9615135
00:37:53.440 --> 00:37:54.480 is gonna be a spoiler
NOTE Confidence: 0.9615135

00:37:54.480 --> 00:37:55.520 alert, but you should have
NOTE Confidence: 0.9615135

00:37:55.520 --> 00:37:56.500 listened anyhow.
NOTE Confidence: 0.9921824

00:37:58.640 --> 00:38:00.660 When Donna gets her license
NOTE Confidence: 0.9625998

00:38:00.960 --> 00:38:01.460 revoked,
NOTE Confidence: 0.9920303

00:38:01.920 --> 00:38:03.405 but then she gets it
NOTE Confidence: 0.9920303

00:38:03.565 --> 00:38:04.065 back.
NOTE Confidence: 0.9894034

00:38:05.165 --> 00:38:06.305 And I just
NOTE Confidence: 0.9573729

00:38:06.844 --> 00:38:08.445 listen carefully to the end
NOTE Confidence: 0.9573729

00:38:08.445 --> 00:38:09.805 of this clip, which I
NOTE Confidence: 0.9573729

00:38:09.805 --> 00:38:11.645 think is fascinating in terms
NOTE Confidence: 0.9573729

00:38:11.645 --> 00:38:12.385 of storytelling.
NOTE Confidence: 0.95228225

00:38:12.844 --> 00:38:14.305 It's obviously intentional.
NOTE Confidence: 0.9785946

00:38:14.765 --> 00:38:16.299 So so this this tape,
NOTE Confidence: 0.9643297

00:38:16.700 --> 00:38:17.579 comes at the end of
NOTE Confidence: 0.9643297

00:38:17.579 --> 00:38:19.599 a sequence. So, so Donna,
NOTE Confidence: 0.9279364

00:38:20.540 --> 00:38:21.500 there was like a now

NOTE Confidence: 0.9279364
00:38:21.500 --> 00:38:22.700 I can't remember, like, the
NOTE Confidence: 0.9279364
00:38:22.700 --> 00:38:23.200 exact
NOTE Confidence: 0.96483153
00:38:23.819 --> 00:38:24.319 exact
NOTE Confidence: 0.9560326
00:38:24.619 --> 00:38:25.819 terms, but, like, there was
NOTE Confidence: 0.9560326
00:38:25.819 --> 00:38:27.020 sort of a a temporary
NOTE Confidence: 0.9560326
00:38:27.020 --> 00:38:28.799 suspension placed on her license,
NOTE Confidence: 0.935019
00:38:29.305 --> 00:38:30.765 after all this came out.
NOTE Confidence: 0.935019
00:38:31.065 --> 00:38:31.805 And then
NOTE Confidence: 0.99395436
00:38:32.344 --> 00:38:34.125 she went to the Connecticut
NOTE Confidence: 0.93980277
00:38:34.425 --> 00:38:36.025 State Board of Nursing and
NOTE Confidence: 0.93980277
00:38:36.025 --> 00:38:37.545 there was like a hearing,
NOTE Confidence: 0.93980277
00:38:37.545 --> 00:38:38.425 like, could she get her
NOTE Confidence: 0.93980277
00:38:38.425 --> 00:38:39.725 license back or not?
NOTE Confidence: 0.9587507
00:38:40.665 --> 00:38:41.865 And it took a couple
NOTE Confidence: 0.9587507
00:38:41.865 --> 00:38:43.465 of hearings, but eventually she
NOTE Confidence: 0.9587507

00:38:43.465 --> 00:38:44.867 gets her license back. So
NOTE Confidence: 0.9587507

00:38:44.867 --> 00:38:46.786 there's there's audio of these
NOTE Confidence: 0.9587507

00:38:46.786 --> 00:38:48.705 proceedings. I have some of
NOTE Confidence: 0.9587507

00:38:48.705 --> 00:38:50.624 the audio in the podcast,
NOTE Confidence: 0.9587507

00:38:50.624 --> 00:38:52.543 and this audio is at
NOTE Confidence: 0.9587507

00:38:52.543 --> 00:38:54.462 the very end of the
NOTE Confidence: 0.9587507

00:38:54.462 --> 00:38:56.380 hearing at which she is
NOTE Confidence: 0.9587507

00:38:56.380 --> 00:38:58.299 is given her license back.
NOTE Confidence: 0.9587507

00:38:58.683 --> 00:38:59.835 The patient's note.
NOTE Confidence: 0.99784154

00:39:00.875 --> 00:39:01.375 Okay.
NOTE Confidence: 0.97449464

00:39:03.035 --> 00:39:04.015 All in favor?
NOTE Confidence: 0.93794656

00:39:05.195 --> 00:39:07.214 Aye. Aye. Aye.
NOTE Confidence: 0.87664455

00:39:08.955 --> 00:39:09.455 Opposed?
NOTE Confidence: 0.9255851

00:39:10.875 --> 00:39:11.375 Abstaining.
NOTE Confidence: 0.7459962

00:39:12.680 --> 00:39:13.880 And a motion passes. Thank
NOTE Confidence: 0.7459962

00:39:13.880 --> 00:39:14.779 you very much.

NOTE Confidence: 0.85546046
00:39:17.799 --> 00:39:20.599 Thank you. Thank you. Thank
NOTE Confidence: 0.85546046
00:39:20.599 --> 00:39:21.079 you. Yep. Thank you. Yep.
NOTE Confidence: 0.85546046
00:39:21.079 --> 00:39:21.819 Thank you.
NOTE Confidence: 0.7994426
00:39:23.400 --> 00:39:24.599 Next on the agenda is
NOTE Confidence: 0.7994426
00:39:24.599 --> 00:39:25.980 consent order made.
NOTE Confidence: 0.97125363
00:39:27.414 --> 00:39:28.134 I'm not sure if you
NOTE Confidence: 0.97125363
00:39:28.134 --> 00:39:29.674 heard that clearly, but
NOTE Confidence: 0.9753941
00:39:30.214 --> 00:39:31.734 so much tension is built
NOTE Confidence: 0.9753941
00:39:31.734 --> 00:39:32.795 up in the podcast.
NOTE Confidence: 0.97149223
00:39:33.734 --> 00:39:35.255 And what's gonna happen to
NOTE Confidence: 0.97149223
00:39:35.255 --> 00:39:36.714 Donna? What's her punishment?
NOTE Confidence: 0.98256236
00:39:37.094 --> 00:39:38.214 What do we feel about
NOTE Confidence: 0.98256236
00:39:38.214 --> 00:39:39.414 her? Is she gonna lose
NOTE Confidence: 0.98256236
00:39:39.414 --> 00:39:40.075 her license?
NOTE Confidence: 0.97092474
00:39:40.760 --> 00:39:42.359 And this clip ends with,
NOTE Confidence: 0.97092474

00:39:42.359 --> 00:39:43.400 and the next on the
NOTE Confidence: 0.97092474

00:39:43.400 --> 00:39:43.900 agenda.
NOTE Confidence: 0.9903417

00:39:44.440 --> 00:39:45.260 And I just
NOTE Confidence: 0.9830289

00:39:45.640 --> 00:39:47.160 and you just realize, like,
NOTE Confidence: 0.9830289

00:39:47.160 --> 00:39:48.680 they made her decision, and
NOTE Confidence: 0.9830289

00:39:48.680 --> 00:39:49.640 now the judge is going
NOTE Confidence: 0.9830289

00:39:49.640 --> 00:39:50.780 on to the next thing.
NOTE Confidence: 0.9830289

00:39:50.839 --> 00:39:52.520 And it's just one other
NOTE Confidence: 0.9830289

00:39:52.520 --> 00:39:54.040 case of many. We're so
NOTE Confidence: 0.9830289

00:39:54.040 --> 00:39:56.045 invested in this, but
NOTE Confidence: 0.999208

00:39:56.424 --> 00:39:57.885 it's just one little thing.
NOTE Confidence: 0.98859376

00:39:58.744 --> 00:39:59.625 So I have a lot
NOTE Confidence: 0.98859376

00:39:59.625 --> 00:40:00.665 more questions, but I'm sure
NOTE Confidence: 0.98859376

00:40:00.665 --> 00:40:01.785 you do too. So let's
NOTE Confidence: 0.98859376

00:40:01.785 --> 00:40:02.665 open it up. And,
NOTE Confidence: 0.97451717

00:40:03.305 --> 00:40:03.944 and I think it would

NOTE Confidence: 0.97451717

00:40:03.944 --> 00:40:04.984 be a good idea when

NOTE Confidence: 0.97451717

00:40:04.984 --> 00:40:06.265 you ask a question just

NOTE Confidence: 0.97451717

00:40:06.265 --> 00:40:07.145 to say who you are,

NOTE Confidence: 0.97451717

00:40:07.145 --> 00:40:08.585 what year you're in, or

NOTE Confidence: 0.97451717

00:40:08.585 --> 00:40:09.244 if you

NOTE Confidence: 0.99969053

00:40:09.650 --> 00:40:11.270 one of the fertility doctors

NOTE Confidence: 0.96814036

00:40:11.570 --> 00:40:13.030 that you wanna say anything.

NOTE Confidence: 0.96814036

00:40:13.090 --> 00:40:13.969 I don't I don't think

NOTE Confidence: 0.96814036

00:40:13.969 --> 00:40:14.630 they came.

NOTE Confidence: 0.99806595

00:40:16.930 --> 00:40:18.310 There's gotta be a question.

NOTE Confidence: 0.7128762

00:40:19.170 --> 00:40:19.670 Oh.

NOTE Confidence: 0.9271536

00:40:22.605 --> 00:40:23.725 Yeah. Do I need the

NOTE Confidence: 0.9271536

00:40:23.725 --> 00:40:25.344 microphone? Yeah. Might as well.

NOTE Confidence: 0.80234855

00:40:25.725 --> 00:40:26.225 Super.

NOTE Confidence: 0.9660771

00:40:29.645 --> 00:40:31.325 Hi. I'm Nora Seager. I'm

NOTE Confidence: 0.9660771

00:40:31.325 --> 00:40:31.725 a,
NOTE Confidence: 0.9511445

00:40:32.125 --> 00:40:33.325 palliative care doctor, so I
NOTE Confidence: 0.9511445

00:40:33.325 --> 00:40:33.885 take care of a lot
NOTE Confidence: 0.9511445

00:40:33.885 --> 00:40:34.525 of patients who are in
NOTE Confidence: 0.9511445

00:40:34.525 --> 00:40:35.025 pain.
NOTE Confidence: 0.87348026

00:40:35.885 --> 00:40:36.880 And I listen to this
NOTE Confidence: 0.87348026

00:40:36.880 --> 00:40:38.900 podcast. And the segue
NOTE Confidence: 0.99594283

00:40:39.200 --> 00:40:40.480 that you offered was kind
NOTE Confidence: 0.99594283

00:40:40.480 --> 00:40:40.980 of,
NOTE Confidence: 0.96464807

00:40:41.600 --> 00:40:42.800 related to my question and
NOTE Confidence: 0.96464807

00:40:42.800 --> 00:40:44.160 that we're sitting here at
NOTE Confidence: 0.96464807

00:40:44.160 --> 00:40:45.360 Yale, right, at Yale School
NOTE Confidence: 0.96464807

00:40:45.360 --> 00:40:46.020 of Medicine.
NOTE Confidence: 0.9982776

00:40:47.360 --> 00:40:48.640 How do you think the
NOTE Confidence: 0.9982776

00:40:48.640 --> 00:40:50.719 institution is doing in terms
NOTE Confidence: 0.9982776

00:40:50.719 --> 00:40:51.219 of,

NOTE Confidence: 0.9989493
00:40:51.775 --> 00:40:52.594 like, addressing
NOTE Confidence: 0.92246646
00:40:52.895 --> 00:40:54.435 the wrongs and,
NOTE Confidence: 0.94886804
00:40:56.415 --> 00:40:58.094 what more could we do
NOTE Confidence: 0.94886804
00:40:58.094 --> 00:40:59.535 to kind of prevent further
NOTE Confidence: 0.94886804
00:40:59.535 --> 00:41:00.035 mistreatment?
NOTE Confidence: 0.93640643
00:41:02.494 --> 00:41:03.455 The other thought that I
NOTE Confidence: 0.93640643
00:41:03.455 --> 00:41:05.055 had was that whenever I
NOTE Confidence: 0.93640643
00:41:05.055 --> 00:41:06.035 hear mistrust,
NOTE Confidence: 0.9117897
00:41:07.430 --> 00:41:08.789 I think in medicine sometimes
NOTE Confidence: 0.9117897
00:41:08.789 --> 00:41:09.289 we,
NOTE Confidence: 0.9986286
00:41:09.829 --> 00:41:11.369 like, use that as a
NOTE Confidence: 0.9903359
00:41:11.829 --> 00:41:13.510 way to further dismiss patients.
NOTE Confidence: 0.9903359
00:41:13.510 --> 00:41:14.469 Right? Like, oh, they're just
NOTE Confidence: 0.9903359
00:41:14.469 --> 00:41:15.289 really mistrustful
NOTE Confidence: 0.89922994
00:41:15.750 --> 00:41:16.250 or,
NOTE Confidence: 0.99936587

00:41:16.789 --> 00:41:17.450 you know,
NOTE Confidence: 0.9113953

00:41:17.829 --> 00:41:19.109 it's on them kind of,
NOTE Confidence: 0.9113953

00:41:19.109 --> 00:41:20.630 like, their their mistrust is
NOTE Confidence: 0.9113953

00:41:20.630 --> 00:41:21.369 on them.
NOTE Confidence: 0.94886446

00:41:21.915 --> 00:41:23.114 So whenever I hear mistrust,
NOTE Confidence: 0.94886446

00:41:23.114 --> 00:41:24.075 I always hear try to
NOTE Confidence: 0.94886446

00:41:24.075 --> 00:41:25.435 substitute in my mind, like,
NOTE Confidence: 0.94886446

00:41:25.435 --> 00:41:26.175 what mistreatment
NOTE Confidence: 0.9433115

00:41:26.475 --> 00:41:28.635 did befall them to lead
NOTE Confidence: 0.9433115

00:41:28.635 --> 00:41:29.455 to the mistrust.
NOTE Confidence: 0.9709847

00:41:30.395 --> 00:41:31.275 And so I guess my
NOTE Confidence: 0.9709847

00:41:31.275 --> 00:41:32.235 question is how do we
NOTE Confidence: 0.9709847

00:41:32.235 --> 00:41:33.755 do better to treat people
NOTE Confidence: 0.9709847

00:41:33.755 --> 00:41:34.815 better so that
NOTE Confidence: 0.95905375

00:41:35.630 --> 00:41:36.610 they trust us?
NOTE Confidence: 0.97951

00:41:37.070 --> 00:41:38.030 Yeah. I mean, those are

NOTE Confidence: 0.97951

00:41:38.030 --> 00:41:39.469 those are those are big

NOTE Confidence: 0.97951

00:41:39.469 --> 00:41:40.670 and good questions. I mean,

NOTE Confidence: 0.97951

00:41:40.670 --> 00:41:42.270 as far as as how

NOTE Confidence: 0.97951

00:41:42.270 --> 00:41:43.310 Yale is doing, I mean,

NOTE Confidence: 0.97951

00:41:43.310 --> 00:41:44.190 I think that all of

NOTE Confidence: 0.97951

00:41:44.190 --> 00:41:45.310 you in this room are

NOTE Confidence: 0.97951

00:41:45.310 --> 00:41:47.190 are likely better positioned to

NOTE Confidence: 0.97951

00:41:47.190 --> 00:41:48.750 to answer that question than

NOTE Confidence: 0.97951

00:41:48.750 --> 00:41:50.184 than than I am. I

NOTE Confidence: 0.97951

00:41:50.184 --> 00:41:51.005 mean, I I,

NOTE Confidence: 0.97321856

00:41:51.785 --> 00:41:53.085 I will say more broadly,

NOTE Confidence: 0.9945821

00:41:54.025 --> 00:41:54.825 one of the things that

NOTE Confidence: 0.9945821

00:41:54.825 --> 00:41:57.065 has been so incredibly heartening

NOTE Confidence: 0.9945821

00:41:57.065 --> 00:41:58.505 about releasing this work into

NOTE Confidence: 0.9945821

00:41:58.505 --> 00:41:59.785 the world is is how

NOTE Confidence: 0.9945821

00:41:59.785 --> 00:42:01.305 many health care providers I've
NOTE Confidence: 0.9945821

00:42:01.305 --> 00:42:02.585 been in conversation with over
NOTE Confidence: 0.9945821

00:42:02.585 --> 00:42:04.250 the past several years who
NOTE Confidence: 0.9945821

00:42:04.250 --> 00:42:05.630 have really taken,
NOTE Confidence: 0.93154466

00:42:06.410 --> 00:42:08.250 these ideas on board who,
NOTE Confidence: 0.93154466

00:42:08.250 --> 00:42:09.849 you know, it's it's who
NOTE Confidence: 0.93154466

00:42:09.849 --> 00:42:10.349 who
NOTE Confidence: 0.9920031

00:42:10.809 --> 00:42:11.710 feel passionately,
NOTE Confidence: 0.9785199

00:42:12.329 --> 00:42:14.329 right, about improving patient care
NOTE Confidence: 0.9785199

00:42:14.329 --> 00:42:16.250 and and specifically around this
NOTE Confidence: 0.9785199

00:42:16.250 --> 00:42:18.364 this area, right, about inadequately
NOTE Confidence: 0.9785199

00:42:18.585 --> 00:42:19.565 treated pain.
NOTE Confidence: 0.9807774

00:42:20.185 --> 00:42:21.145 And then as far as
NOTE Confidence: 0.9807774

00:42:21.145 --> 00:42:22.825 as mistrust and what that
NOTE Confidence: 0.9807774

00:42:22.825 --> 00:42:24.505 word evokes for you, I
NOTE Confidence: 0.9807774

00:42:24.505 --> 00:42:25.225 I know what you mean

NOTE Confidence: 0.9807774

00:42:25.225 --> 00:42:26.425 about about certain words in

NOTE Confidence: 0.9807774

00:42:26.425 --> 00:42:27.545 medicine. Sometimes I have that

NOTE Confidence: 0.9807774

00:42:27.545 --> 00:42:28.745 reaction when I'm reading about,

NOTE Confidence: 0.9807774

00:42:28.745 --> 00:42:29.864 like, a, you know, a

NOTE Confidence: 0.9807774

00:42:29.864 --> 00:42:30.364 noncompliant

NOTE Confidence: 0.9883165

00:42:31.110 --> 00:42:32.070 patient, you know, and it's

NOTE Confidence: 0.9883165

00:42:32.070 --> 00:42:32.950 this it's sort of it's

NOTE Confidence: 0.9883165

00:42:33.110 --> 00:42:34.490 there's sort of this judgment

NOTE Confidence: 0.9883165

00:42:34.550 --> 00:42:36.150 contained and, like, well, this

NOTE Confidence: 0.9883165

00:42:36.150 --> 00:42:37.430 patient isn't compliant. Well, maybe

NOTE Confidence: 0.9883165

00:42:37.430 --> 00:42:38.550 there are some reasons this

NOTE Confidence: 0.9883165

00:42:38.550 --> 00:42:40.810 person isn't taking the prescribed

NOTE Confidence: 0.9883165

00:42:40.950 --> 00:42:42.885 medication. I mean, as far

NOTE Confidence: 0.9883165

00:42:42.965 --> 00:42:44.165 as what to do to

NOTE Confidence: 0.9883165

00:42:44.165 --> 00:42:46.165 regain the trust of patients

NOTE Confidence: 0.9883165

00:42:46.165 --> 00:42:47.364 who've lost faith in the
NOTE Confidence: 0.9883165

00:42:47.364 --> 00:42:48.405 health care system, I mean,
NOTE Confidence: 0.9883165

00:42:48.405 --> 00:42:49.545 I think that's a huge
NOTE Confidence: 0.99900985

00:42:50.645 --> 00:42:52.565 problem that we're grappling with
NOTE Confidence: 0.99900985

00:42:52.565 --> 00:42:53.925 as a country right now.
NOTE Confidence: 0.99900985

00:42:53.925 --> 00:42:55.445 Right? Like, when you think
NOTE Confidence: 0.99900985

00:42:55.445 --> 00:42:56.905 of the women
NOTE Confidence: 0.97605973

00:42:57.364 --> 00:42:59.010 in this podcast who said
NOTE Confidence: 0.97605973

00:42:59.010 --> 00:43:00.130 they lost trust in the
NOTE Confidence: 0.97605973

00:43:00.130 --> 00:43:01.090 health care system, right, these
NOTE Confidence: 0.97605973

00:43:01.090 --> 00:43:03.510 are women of reproductive age.
NOTE Confidence: 0.9835535

00:43:03.969 --> 00:43:05.010 And right now, a lot
NOTE Confidence: 0.9835535

00:43:05.010 --> 00:43:06.870 of our public health policy,
NOTE Confidence: 0.9835535

00:43:07.010 --> 00:43:09.010 right, is being informed by
NOTE Confidence: 0.9835535

00:43:09.010 --> 00:43:10.610 by women of reproductive age
NOTE Confidence: 0.9835535

00:43:10.610 --> 00:43:11.969 who've who've lost faith in

NOTE Confidence: 0.9835535

00:43:11.969 --> 00:43:13.170 the medical system. So what

NOTE Confidence: 0.9835535

00:43:13.170 --> 00:43:13.969 do we do to win

NOTE Confidence: 0.9835535

00:43:13.969 --> 00:43:15.065 them back? I mean, I

NOTE Confidence: 0.9835535

00:43:15.065 --> 00:43:16.585 think it it a lot

NOTE Confidence: 0.9835535

00:43:16.585 --> 00:43:17.625 of it can take place

NOTE Confidence: 0.9835535

00:43:17.625 --> 00:43:18.904 on the level of the

NOTE Confidence: 0.9835535

00:43:18.904 --> 00:43:20.045 individual encounter.

NOTE Confidence: 0.9913138

00:43:20.344 --> 00:43:22.344 So if there's somebody whose

NOTE Confidence: 0.9913138

00:43:22.344 --> 00:43:24.025 pain was inadequately treated, whose

NOTE Confidence: 0.9913138

00:43:24.025 --> 00:43:25.144 pain was dismissed, you know,

NOTE Confidence: 0.9913138

00:43:25.144 --> 00:43:26.684 what do you do? You

NOTE Confidence: 0.9775556

00:43:27.600 --> 00:43:29.200 open up the conversation about

NOTE Confidence: 0.9775556

00:43:29.200 --> 00:43:30.880 pain. You present choices about

NOTE Confidence: 0.9775556

00:43:30.880 --> 00:43:32.640 pain. You set expectations about

NOTE Confidence: 0.9775556

00:43:32.640 --> 00:43:34.400 pain. You adequately treat that

NOTE Confidence: 0.9775556

00:43:34.400 --> 00:43:34.900 pain.
NOTE Confidence: 0.9855944

00:43:35.920 --> 00:43:37.600 And and you elicit, you
NOTE Confidence: 0.9855944

00:43:37.600 --> 00:43:39.760 know, that patient's story, what
NOTE Confidence: 0.9855944

00:43:39.760 --> 00:43:41.040 they're worried about, what they're
NOTE Confidence: 0.9855944

00:43:41.040 --> 00:43:42.255 coming in with. I mean,
NOTE Confidence: 0.9855944

00:43:42.255 --> 00:43:43.535 I don't think there's an
NOTE Confidence: 0.9855944

00:43:43.535 --> 00:43:45.375 easy answer to the question
NOTE Confidence: 0.9855944

00:43:45.375 --> 00:43:46.815 of how how you regain
NOTE Confidence: 0.9855944

00:43:46.815 --> 00:43:47.694 trust, but but I think
NOTE Confidence: 0.9855944

00:43:47.694 --> 00:43:49.075 some of it involves understanding
NOTE Confidence: 0.9855944

00:43:49.295 --> 00:43:50.335 what was behind the loss
NOTE Confidence: 0.9855944

00:43:50.335 --> 00:43:51.214 of trust in the first
NOTE Confidence: 0.9855944

00:43:51.214 --> 00:43:51.714 place.
NOTE Confidence: 0.9958868

00:43:59.510 --> 00:44:01.349 Hello. Hi. I'm Bailey. I'm
NOTE Confidence: 0.9958868

00:44:01.349 --> 00:44:02.410 a second year student.
NOTE Confidence: 0.9867142

00:44:03.109 --> 00:44:04.390 I was listening to the

NOTE Confidence: 0.9867142

00:44:04.390 --> 00:44:05.690 first season of the retrievals

NOTE Confidence: 0.9867142

00:44:05.910 --> 00:44:07.530 when I received my acceptance

NOTE Confidence: 0.9870927

00:44:08.105 --> 00:44:09.484 to Yale School of Medicine,

NOTE Confidence: 0.99401003

00:44:11.704 --> 00:44:12.605 which was complicated.

NOTE Confidence: 0.962745

00:44:13.464 --> 00:44:13.964 And

NOTE Confidence: 0.99895835

00:44:14.825 --> 00:44:16.105 since coming here, I have

NOTE Confidence: 0.99895835

00:44:16.105 --> 00:44:17.964 actually had gynecologic surgery

NOTE Confidence: 0.9978944

00:44:18.505 --> 00:44:19.625 here at Yale, and I

NOTE Confidence: 0.9978944

00:44:19.625 --> 00:44:20.285 will likely

NOTE Confidence: 0.9991174

00:44:21.180 --> 00:44:22.619 be going to that fertility

NOTE Confidence: 0.9991174

00:44:22.619 --> 00:44:23.119 clinic.

NOTE Confidence: 0.99682295

00:44:23.579 --> 00:44:25.660 So it's deeply personal for

NOTE Confidence: 0.99682295

00:44:25.660 --> 00:44:26.700 me, and thank you very

NOTE Confidence: 0.99682295

00:44:26.700 --> 00:44:27.680 much for your reporting.

NOTE Confidence: 0.9935959

00:44:28.859 --> 00:44:30.140 I'm really interested in the

NOTE Confidence: 0.9935959

00:44:30.140 --> 00:44:31.579 way that in oh, I'm
NOTE Confidence: 0.9935959

00:44:31.579 --> 00:44:33.040 also in the writing concentration,
NOTE Confidence: 0.99620074

00:44:34.005 --> 00:44:35.065 with doctor Epstein
NOTE Confidence: 0.96443176

00:44:35.364 --> 00:44:36.565 and feel really lucky about
NOTE Confidence: 0.96443176

00:44:36.565 --> 00:44:38.005 that. And I'm really interested
NOTE Confidence: 0.96443176

00:44:38.005 --> 00:44:39.204 in the way that you
NOTE Confidence: 0.96443176

00:44:39.204 --> 00:44:40.424 in all of your work
NOTE Confidence: 0.9694752

00:44:40.724 --> 00:44:41.844 go from the level of
NOTE Confidence: 0.9694752

00:44:41.844 --> 00:44:43.285 the individual to the level
NOTE Confidence: 0.9694752

00:44:43.285 --> 00:44:44.664 of the system there within
NOTE Confidence: 0.9694752

00:44:44.805 --> 00:44:46.505 to some greater theme.
NOTE Confidence: 0.97419953

00:44:48.120 --> 00:44:49.320 And I'm curious about the
NOTE Confidence: 0.97419953

00:44:49.320 --> 00:44:50.380 way you choose
NOTE Confidence: 0.96949214

00:44:51.160 --> 00:44:52.520 your examples. So I know
NOTE Confidence: 0.96949214

00:44:52.520 --> 00:44:53.480 in this case, you were
NOTE Confidence: 0.96949214

00:44:53.480 --> 00:44:54.600 scrolling your phone and you

NOTE Confidence: 0.96949214
00:44:54.600 --> 00:44:55.980 read this thing about Yale,
NOTE Confidence: 0.96949214
00:44:56.200 --> 00:44:57.320 but you ended up going
NOTE Confidence: 0.96949214
00:44:57.320 --> 00:44:58.680 on to an awesome second
NOTE Confidence: 0.96949214
00:44:58.680 --> 00:45:00.120 season where you choose a
NOTE Confidence: 0.96949214
00:45:00.120 --> 00:45:01.980 different institution to talk about
NOTE Confidence: 0.96949214
00:45:02.040 --> 00:45:03.080 pain and many of the
NOTE Confidence: 0.96949214
00:45:03.080 --> 00:45:03.820 same things,
NOTE Confidence: 0.9971951
00:45:04.944 --> 00:45:06.244 but in a different example.
NOTE Confidence: 0.99956346
00:45:06.704 --> 00:45:07.984 So I'm just really curious
NOTE Confidence: 0.99956346
00:45:07.984 --> 00:45:09.585 about how you think about
NOTE Confidence: 0.99956346
00:45:09.585 --> 00:45:10.724 what is most
NOTE Confidence: 0.9876792
00:45:11.344 --> 00:45:12.065 what is going to be
NOTE Confidence: 0.9876792
00:45:12.065 --> 00:45:13.285 the best way to illustrate
NOTE Confidence: 0.9876792
00:45:13.505 --> 00:45:14.244 the theme,
NOTE Confidence: 0.97929436
00:45:14.545 --> 00:45:15.425 not just at the level
NOTE Confidence: 0.97929436

00:45:15.425 --> 00:45:16.545 of the individual or the
NOTE Confidence: 0.97929436

00:45:16.545 --> 00:45:17.685 system, but in general.
NOTE Confidence: 0.95514315

00:45:18.140 --> 00:45:19.260 Yeah. Yeah. I mean, it
NOTE Confidence: 0.95514315

00:45:19.260 --> 00:45:20.300 it it's a great question,
NOTE Confidence: 0.95514315

00:45:20.300 --> 00:45:22.000 and it it varies. So
NOTE Confidence: 0.9995215

00:45:22.380 --> 00:45:23.420 the second season of the
NOTE Confidence: 0.9995215

00:45:23.420 --> 00:45:24.620 podcast was about,
NOTE Confidence: 0.9234648

00:45:25.020 --> 00:45:27.200 intraoperative pain during c sections.
NOTE Confidence: 0.93504363

00:45:27.980 --> 00:45:29.100 But the the way that
NOTE Confidence: 0.93504363

00:45:29.100 --> 00:45:29.840 came about,
NOTE Confidence: 0.9892009

00:45:30.844 --> 00:45:31.805 you know, it's it's sort
NOTE Confidence: 0.9892009

00:45:31.805 --> 00:45:33.244 of so I was getting
NOTE Confidence: 0.9892009

00:45:33.244 --> 00:45:35.005 a lot of emails after
NOTE Confidence: 0.9892009

00:45:35.005 --> 00:45:36.625 this first season about
NOTE Confidence: 0.9759976

00:45:37.005 --> 00:45:38.605 under undertreated pain of all
NOTE Confidence: 0.9759976

00:45:38.605 --> 00:45:40.125 kinds, and the emails about

NOTE Confidence: 0.9759976
00:45:40.125 --> 00:45:41.805 c sections really stood out
NOTE Confidence: 0.9759976
00:45:41.805 --> 00:45:43.610 because of, you know, just
NOTE Confidence: 0.9759976
00:45:43.610 --> 00:45:45.130 the intensity of of the
NOTE Confidence: 0.9759976
00:45:45.130 --> 00:45:45.630 pain.
NOTE Confidence: 0.965678
00:45:46.969 --> 00:45:48.090 And then at the same
NOTE Confidence: 0.965678
00:45:48.090 --> 00:45:49.290 time, I was getting a
NOTE Confidence: 0.965678
00:45:49.290 --> 00:45:50.330 lot of questions like, okay.
NOTE Confidence: 0.965678
00:45:50.330 --> 00:45:51.210 So how do we fix
NOTE Confidence: 0.965678
00:45:51.210 --> 00:45:52.650 this problem, like, of dismissing
NOTE Confidence: 0.965678
00:45:52.650 --> 00:45:54.410 women's pain? And I was
NOTE Confidence: 0.965678
00:45:54.410 --> 00:45:55.915 just like, well, I don't
NOTE Confidence: 0.965678
00:45:55.915 --> 00:45:57.434 know. Like, that wasn't my
NOTE Confidence: 0.965678
00:45:57.434 --> 00:45:58.395 reporting. But then I was
NOTE Confidence: 0.965678
00:45:58.395 --> 00:45:59.135 like, my
NOTE Confidence: 0.97257906
00:45:59.594 --> 00:46:00.714 god. How do we fix
NOTE Confidence: 0.97257906

00:46:00.714 --> 00:46:02.315 these problems? What are the
NOTE Confidence: 0.97257906

00:46:02.315 --> 00:46:02.815 solutions?
NOTE Confidence: 0.9643247

00:46:03.114 --> 00:46:05.055 And I became really interested
NOTE Confidence: 0.9643247

00:46:05.114 --> 00:46:06.154 in, you know, so what's
NOTE Confidence: 0.9643247

00:46:06.154 --> 00:46:07.434 a story I can do
NOTE Confidence: 0.9643247

00:46:07.434 --> 00:46:08.395 that that would get at
NOTE Confidence: 0.9643247

00:46:08.395 --> 00:46:09.850 that? And it just you
NOTE Confidence: 0.9643247

00:46:09.850 --> 00:46:10.730 know it just and so
NOTE Confidence: 0.9643247

00:46:10.730 --> 00:46:11.770 I was sort of proceeding
NOTE Confidence: 0.9643247

00:46:11.770 --> 00:46:13.130 down both these paths and
NOTE Confidence: 0.9643247

00:46:13.130 --> 00:46:14.170 you know other paths as
NOTE Confidence: 0.9643247

00:46:14.170 --> 00:46:15.369 well, but then it just
NOTE Confidence: 0.9643247

00:46:15.369 --> 00:46:16.250 so happened that,
NOTE Confidence: 0.965053

00:46:17.290 --> 00:46:19.130 intraoperative pain during c sections
NOTE Confidence: 0.965053

00:46:19.130 --> 00:46:20.570 was a problem that people
NOTE Confidence: 0.965053

00:46:20.570 --> 00:46:22.435 were actively trying to solve.

NOTE Confidence: 0.82979417
00:46:22.815 --> 00:46:23.135 And,
NOTE Confidence: 0.9975837
00:46:23.614 --> 00:46:24.915 I had encounters
NOTE Confidence: 0.95441943
00:46:25.215 --> 00:46:26.975 with with two of two
NOTE Confidence: 0.95441943
00:46:26.975 --> 00:46:28.915 of those people. And so
NOTE Confidence: 0.95441943
00:46:28.935 --> 00:46:31.135 it those two things were
NOTE Confidence: 0.95441943
00:46:31.135 --> 00:46:32.735 a marriage of, you know,
NOTE Confidence: 0.95441943
00:46:32.735 --> 00:46:33.695 the my questions. And and
NOTE Confidence: 0.95441943
00:46:33.695 --> 00:46:34.735 so that's sort of how
NOTE Confidence: 0.95441943
00:46:34.735 --> 00:46:36.114 that one came together.
NOTE Confidence: 0.97771156
00:46:37.440 --> 00:46:38.320 I think there are other
NOTE Confidence: 0.97771156
00:46:38.320 --> 00:46:39.040 ways to do it and
NOTE Confidence: 0.97771156
00:46:39.040 --> 00:46:40.000 other reporters do it other
NOTE Confidence: 0.97771156
00:46:40.000 --> 00:46:41.520 ways. Other reporters have, you
NOTE Confidence: 0.97771156
00:46:41.520 --> 00:46:42.000 know,
NOTE Confidence: 0.9832235
00:46:42.800 --> 00:46:44.239 a topic they wanna explore,
NOTE Confidence: 0.9832235

00:46:44.239 --> 00:46:45.440 and you just start calling
NOTE Confidence: 0.9832235

00:46:45.440 --> 00:46:46.560 around and sort of doing
NOTE Confidence: 0.9832235

00:46:46.560 --> 00:46:48.100 what some people call casting,
NOTE Confidence: 0.9832235

00:46:48.160 --> 00:46:49.200 you know, looking for the
NOTE Confidence: 0.9832235

00:46:49.200 --> 00:46:50.885 examples to illustrate it. And
NOTE Confidence: 0.9832235

00:46:50.885 --> 00:46:52.645 and that's a perfectly valid
NOTE Confidence: 0.9832235

00:46:52.645 --> 00:46:54.085 way of of going about
NOTE Confidence: 0.9832235

00:46:54.085 --> 00:46:54.325 it,
NOTE Confidence: 0.99975556

00:46:55.125 --> 00:46:55.864 as well.
NOTE Confidence: 0.99587595

00:47:02.244 --> 00:47:03.285 Hi. Thank you for this
NOTE Confidence: 0.99587595

00:47:03.285 --> 00:47:04.724 talk. I'm Eva. I'm a
NOTE Confidence: 0.99587595

00:47:04.724 --> 00:47:05.625 fourth year student.
NOTE Confidence: 0.875747

00:47:06.480 --> 00:47:07.200 I used to work at
NOTE Confidence: 0.875747

00:47:07.200 --> 00:47:07.600 you should
NOTE Confidence: 0.84773695

00:47:08.239 --> 00:47:09.760 University of Illinois Chicago Health.
NOTE Confidence: 0.84773695

00:47:09.760 --> 00:47:11.700 So Yeah. Both seasons were

NOTE Confidence: 0.9978802

00:47:12.239 --> 00:47:13.860 uncomfortably close to home.

NOTE Confidence: 0.9692749

00:47:15.520 --> 00:47:17.460 I am curious about you

NOTE Confidence: 0.9692749

00:47:17.600 --> 00:47:19.200 focus on both seasons on

NOTE Confidence: 0.9692749

00:47:19.200 --> 00:47:20.975 this acute experience of pain

NOTE Confidence: 0.9692749

00:47:20.975 --> 00:47:22.975 that women have. But chronic

NOTE Confidence: 0.9692749

00:47:22.975 --> 00:47:24.175 pain is also a huge

NOTE Confidence: 0.9692749

00:47:24.175 --> 00:47:25.955 issue in women's health. Endometriosis

NOTE Confidence: 0.9990484

00:47:26.335 --> 00:47:27.395 has long been

NOTE Confidence: 0.89817214

00:47:28.015 --> 00:47:28.835 under researched,

NOTE Confidence: 0.86506665

00:47:29.375 --> 00:47:29.875 misunderstood,

NOTE Confidence: 0.92435855

00:47:30.815 --> 00:47:31.315 underdiagnosed.

NOTE Confidence: 0.98870105

00:47:31.855 --> 00:47:33.480 And so I'm curious about,

NOTE Confidence: 0.9996569

00:47:34.440 --> 00:47:35.400 how do we take the

NOTE Confidence: 0.9996569

00:47:35.400 --> 00:47:37.160 picture from an acute pain

NOTE Confidence: 0.9996569

00:47:37.160 --> 00:47:37.660 experience

NOTE Confidence: 0.9549666

00:47:38.119 --> 00:47:39.000 and a loss of trust
NOTE Confidence: 0.9549666

00:47:39.000 --> 00:47:40.040 on the health care system
NOTE Confidence: 0.9549666

00:47:40.040 --> 00:47:41.400 from that to a chronic
NOTE Confidence: 0.9549666

00:47:41.400 --> 00:47:42.140 pain experience
NOTE Confidence: 0.91248083

00:47:42.920 --> 00:47:43.420 and,
NOTE Confidence: 0.95330083

00:47:43.800 --> 00:47:45.660 the complexities that that brings?
NOTE Confidence: 0.9998287

00:47:46.194 --> 00:47:47.734 Yeah. That's a great question.
NOTE Confidence: 0.99979895

00:47:48.035 --> 00:47:49.395 I mean, I haven't done
NOTE Confidence: 0.99979895

00:47:49.395 --> 00:47:50.375 enough reporting
NOTE Confidence: 0.99067646

00:47:50.755 --> 00:47:52.434 on chronic pain to to
NOTE Confidence: 0.99067646

00:47:52.434 --> 00:47:54.035 really give you a, like,
NOTE Confidence: 0.99067646

00:47:54.035 --> 00:47:55.954 a real answer on on
NOTE Confidence: 0.99067646

00:47:55.954 --> 00:47:56.934 how to do it.
NOTE Confidence: 0.98767334

00:47:57.635 --> 00:47:58.515 I will say that,
NOTE Confidence: 0.99565923

00:47:59.450 --> 00:48:00.570 I probably get the most
NOTE Confidence: 0.99565923

00:48:00.570 --> 00:48:01.850 emails about the pain of

NOTE Confidence: 0.99565923
00:48:01.850 --> 00:48:04.170 IUD insertions followed by end
NOTE Confidence: 0.99565923
00:48:04.330 --> 00:48:04.830 endometriosis.
NOTE Confidence: 0.9504545
00:48:06.650 --> 00:48:07.150 And,
NOTE Confidence: 0.985109
00:48:08.570 --> 00:48:09.690 and I have I have
NOTE Confidence: 0.985109
00:48:09.690 --> 00:48:11.130 I have been thinking about,
NOTE Confidence: 0.985109
00:48:11.130 --> 00:48:12.650 you know, is is is
NOTE Confidence: 0.985109
00:48:12.650 --> 00:48:14.190 is that what I'll address,
NOTE Confidence: 0.9992105
00:48:14.490 --> 00:48:15.150 you know,
NOTE Confidence: 0.98652774
00:48:15.505 --> 00:48:17.525 next or or soon after
NOTE Confidence: 0.84221596
00:48:17.825 --> 00:48:18.325 next?
NOTE Confidence: 0.95027447
00:48:20.785 --> 00:48:22.244 Yeah. The issues around
NOTE Confidence: 0.97446716
00:48:22.945 --> 00:48:25.265 chronic pain and, you know,
NOTE Confidence: 0.97446716
00:48:25.265 --> 00:48:27.360 visit after visit and,
NOTE Confidence: 0.9977607
00:48:28.000 --> 00:48:28.880 you know, I hear from
NOTE Confidence: 0.9977607
00:48:28.880 --> 00:48:30.000 patients who have, you know,
NOTE Confidence: 0.9977607

00:48:30.000 --> 00:48:32.020 whole, like, PowerPoint presentations
NOTE Confidence: 0.9946027

00:48:32.480 --> 00:48:34.020 that they bring to doctors
NOTE Confidence: 0.9946027

00:48:34.239 --> 00:48:35.140 to explain.
NOTE Confidence: 0.99421716

00:48:36.720 --> 00:48:37.220 It's
NOTE Confidence: 0.999866

00:48:39.040 --> 00:48:40.340 I don't have a good
NOTE Confidence: 0.999866

00:48:40.560 --> 00:48:41.060 answer
NOTE Confidence: 0.99847454

00:48:41.360 --> 00:48:42.400 to it. I wish I
NOTE Confidence: 0.99847454

00:48:42.400 --> 00:48:43.835 wish I did. Yeah.
NOTE Confidence: 0.9310188

00:48:54.135 --> 00:48:54.870 Oh, thank you.
NOTE Confidence: 0.9493028

00:48:55.510 --> 00:48:57.910 Hi, Susan. I'm Maris Antilli.
NOTE Confidence: 0.9493028

00:48:57.910 --> 00:48:59.190 I'm a master's student here,
NOTE Confidence: 0.9493028

00:48:59.190 --> 00:49:00.630 but I'm also a journalist
NOTE Confidence: 0.9493028

00:49:00.630 --> 00:49:01.590 and work a lot in
NOTE Confidence: 0.9493028

00:49:01.590 --> 00:49:03.510 this reproductive health space. So
NOTE Confidence: 0.9493028

00:49:03.510 --> 00:49:04.170 I really
NOTE Confidence: 0.9879627

00:49:04.870 --> 00:49:06.630 beyond appreciated your podcast, and

NOTE Confidence: 0.9879627

00:49:06.630 --> 00:49:07.590 it's made me think a

NOTE Confidence: 0.9879627

00:49:07.590 --> 00:49:09.994 lot about potentially branching into

NOTE Confidence: 0.9879627

00:49:10.055 --> 00:49:12.055 the audio journalism space. And

NOTE Confidence: 0.9879627

00:49:12.055 --> 00:49:12.934 so I have a question

NOTE Confidence: 0.9879627

00:49:12.934 --> 00:49:13.974 kind of going off of

NOTE Confidence: 0.9879627

00:49:13.974 --> 00:49:15.335 that, going off of season

NOTE Confidence: 0.9879627

00:49:15.335 --> 00:49:15.835 two.

NOTE Confidence: 0.9969593

00:49:17.734 --> 00:49:19.594 It really struck me how

NOTE Confidence: 0.9875424

00:49:20.214 --> 00:49:21.655 visceral is the word that

NOTE Confidence: 0.9875424

00:49:21.655 --> 00:49:22.775 I like, keeps coming to

NOTE Confidence: 0.9875424

00:49:22.775 --> 00:49:25.219 mind about how, the descriptions

NOTE Confidence: 0.9875424

00:49:25.360 --> 00:49:26.500 of the c sections.

NOTE Confidence: 0.99954706

00:49:26.800 --> 00:49:27.300 And

NOTE Confidence: 0.9353689

00:49:28.000 --> 00:49:28.960 I believe at one point

NOTE Confidence: 0.9353689

00:49:28.960 --> 00:49:29.860 you were observing

NOTE Confidence: 0.97962546

00:49:31.360 --> 00:49:33.440 in the operating room, and
NOTE Confidence: 0.97962546

00:49:33.440 --> 00:49:34.340 so I'm wondering
NOTE Confidence: 0.99813384

00:49:35.600 --> 00:49:36.820 if you could speak to
NOTE Confidence: 0.96986276

00:49:37.625 --> 00:49:39.224 how you it sounded like
NOTE Confidence: 0.96986276

00:49:39.224 --> 00:49:41.305 your connection with doctor Heather,
NOTE Confidence: 0.96986276

00:49:41.305 --> 00:49:42.825 like, was kind of the
NOTE Confidence: 0.96986276

00:49:42.825 --> 00:49:44.424 in there. And so but
NOTE Confidence: 0.96986276

00:49:44.424 --> 00:49:46.184 in general, I'm wondering, like,
NOTE Confidence: 0.96986276

00:49:46.184 --> 00:49:47.305 can you speak to the
NOTE Confidence: 0.96986276

00:49:47.305 --> 00:49:48.744 the challenges of access into
NOTE Confidence: 0.96986276

00:49:48.744 --> 00:49:51.085 medical spaces and how journalists
NOTE Confidence: 0.96986276

00:49:51.305 --> 00:49:51.545 and,
NOTE Confidence: 0.963012

00:49:52.839 --> 00:49:53.579 and physicians,
NOTE Confidence: 0.95435727

00:49:54.359 --> 00:49:55.880 medical providers in general can
NOTE Confidence: 0.95435727

00:49:55.880 --> 00:49:57.559 kind of partner together. Like,
NOTE Confidence: 0.95435727

00:49:57.559 --> 00:49:58.680 are there you know, how

NOTE Confidence: 0.95435727

00:49:58.680 --> 00:49:59.880 do we navigate these types

NOTE Confidence: 0.95435727

00:49:59.880 --> 00:50:00.380 of,

NOTE Confidence: 0.9749805

00:50:02.040 --> 00:50:03.719 relationships? And I just found

NOTE Confidence: 0.9749805

00:50:03.719 --> 00:50:05.239 that really effective. And so

NOTE Confidence: 0.9749805

00:50:05.239 --> 00:50:06.280 I'm curious if you can

NOTE Confidence: 0.9749805

00:50:06.280 --> 00:50:07.180 speak to that.

NOTE Confidence: 0.9996519

00:50:07.719 --> 00:50:10.135 Yes. So in season two,

NOTE Confidence: 0.99333125

00:50:10.594 --> 00:50:12.295 there's a moment where

NOTE Confidence: 0.97832996

00:50:12.755 --> 00:50:14.295 I go into the OR,

NOTE Confidence: 0.97832996

00:50:14.355 --> 00:50:16.455 and I'm able to observe,

NOTE Confidence: 0.9849669

00:50:17.155 --> 00:50:19.094 part of a c section.

NOTE Confidence: 0.9980994

00:50:19.475 --> 00:50:21.090 And, it was I feel

NOTE Confidence: 0.9980994

00:50:21.090 --> 00:50:22.530 really fortunate that I was

NOTE Confidence: 0.9980994

00:50:22.530 --> 00:50:23.410 able to do that. It

NOTE Confidence: 0.9980994

00:50:23.410 --> 00:50:24.610 really grounded a lot of

NOTE Confidence: 0.9980994

00:50:24.610 --> 00:50:25.270 the storytelling.
NOTE Confidence: 0.994282

00:50:26.770 --> 00:50:28.230 It is it is difficult
NOTE Confidence: 0.994282

00:50:28.370 --> 00:50:28.870 to
NOTE Confidence: 0.97701323

00:50:29.410 --> 00:50:31.190 for reporters to get access
NOTE Confidence: 0.97701323

00:50:31.489 --> 00:50:33.775 to reporting in hospitals for
NOTE Confidence: 0.97701323

00:50:33.775 --> 00:50:35.715 all kinds of understandable reasons
NOTE Confidence: 0.97701323

00:50:35.775 --> 00:50:37.715 around patient privacy, etcetera.
NOTE Confidence: 0.9991943

00:50:39.295 --> 00:50:39.795 I
NOTE Confidence: 0.9954268

00:50:40.094 --> 00:50:41.455 I do think that,
NOTE Confidence: 0.8937036

00:50:42.415 --> 00:50:43.875 you know, oftentimes institutions
NOTE Confidence: 0.97993267

00:50:44.735 --> 00:50:45.475 place restrictions
NOTE Confidence: 0.9749687

00:50:46.015 --> 00:50:46.515 on,
NOTE Confidence: 0.98873276

00:50:47.535 --> 00:50:49.589 what health care providers can
NOTE Confidence: 0.98873276

00:50:49.589 --> 00:50:50.390 say. Can you speak to
NOTE Confidence: 0.98873276

00:50:50.390 --> 00:50:51.349 the press? Do you need
NOTE Confidence: 0.98873276

00:50:51.349 --> 00:50:52.150 to go through a PR

NOTE Confidence: 0.98873276

00:50:52.150 --> 00:50:53.109 person before you speak to

NOTE Confidence: 0.98873276

00:50:53.109 --> 00:50:54.069 the press? You know, different

NOTE Confidence: 0.98873276

00:50:54.069 --> 00:50:55.530 institutions have different rules.

NOTE Confidence: 0.9962619

00:50:57.750 --> 00:50:59.030 One thing I have really

NOTE Confidence: 0.9962619

00:50:59.030 --> 00:51:00.569 learned from all this reporting

NOTE Confidence: 0.9962619

00:51:00.630 --> 00:51:02.545 is that we can't solve

NOTE Confidence: 0.9962619

00:51:02.545 --> 00:51:04.225 problems in health care unless

NOTE Confidence: 0.9962619

00:51:04.225 --> 00:51:05.844 we consider the experiences

NOTE Confidence: 0.99928856

00:51:06.145 --> 00:51:07.665 of patients and providers in

NOTE Confidence: 0.99928856

00:51:07.665 --> 00:51:08.165 tandem.

NOTE Confidence: 0.9995298

00:51:08.545 --> 00:51:10.705 So whenever there is an

NOTE Confidence: 0.9995298

00:51:10.705 --> 00:51:11.205 opportunity

NOTE Confidence: 0.9996273

00:51:11.585 --> 00:51:13.285 to talk to a journalist

NOTE Confidence: 0.99196136

00:51:13.745 --> 00:51:14.965 as a health care provider,

NOTE Confidence: 0.9846606

00:51:15.505 --> 00:51:17.050 I I, you know, I

NOTE Confidence: 0.9846606

00:51:17.050 --> 00:51:18.890 would encourage I would encourage

NOTE Confidence: 0.9846606

00:51:18.890 --> 00:51:20.250 you all to to take

NOTE Confidence: 0.9846606

00:51:20.250 --> 00:51:20.650 it because,

NOTE Confidence: 0.9873276

00:51:22.569 --> 00:51:23.849 just in the way, like,

NOTE Confidence: 0.9873276

00:51:23.849 --> 00:51:25.369 it it has an impact

NOTE Confidence: 0.9873276

00:51:25.369 --> 00:51:27.609 hearing these patient voices. It

NOTE Confidence: 0.9873276

00:51:27.609 --> 00:51:28.989 has an impact hearing,

NOTE Confidence: 0.9329228

00:51:29.369 --> 00:51:31.230 providers' voices too.

NOTE Confidence: 0.9910924

00:51:34.705 --> 00:51:35.205 Hi.

NOTE Confidence: 0.6463092

00:51:35.665 --> 00:51:36.325 How is

NOTE Confidence: 0.7451803

00:51:38.065 --> 00:51:40.165 excuse me. How is this

NOTE Confidence: 0.7451803

00:51:40.385 --> 00:51:42.085 is zone I'm a forensic

NOTE Confidence: 0.9979336

00:51:42.385 --> 00:51:42.885 psychiatrist.

NOTE Confidence: 0.95836484

00:51:43.665 --> 00:51:44.785 I just wanna come in

NOTE Confidence: 0.95836484

00:51:44.785 --> 00:51:45.825 a little bit on not

NOTE Confidence: 0.95836484

00:51:45.825 --> 00:51:47.025 the main topic of the

NOTE Confidence: 0.95836484
00:51:47.025 --> 00:51:47.790 pain, but
NOTE Confidence: 0.98618966
00:51:48.910 --> 00:51:50.350 on a derivative of the
NOTE Confidence: 0.98618966
00:51:50.350 --> 00:51:50.850 letter.
NOTE Confidence: 0.86432815
00:51:52.830 --> 00:51:54.190 I think it was certainly
NOTE Confidence: 0.86432815
00:51:54.190 --> 00:51:55.630 in advance in a certain
NOTE Confidence: 0.86432815
00:51:55.630 --> 00:51:56.130 way
NOTE Confidence: 0.9523597
00:51:56.989 --> 00:51:59.650 that hospitals finally realized that
NOTE Confidence: 0.999624
00:52:00.094 --> 00:52:00.994 it was important
NOTE Confidence: 0.999163
00:52:01.775 --> 00:52:03.934 to acknowledge mistakes when you
NOTE Confidence: 0.999163
00:52:03.934 --> 00:52:04.674 make them.
NOTE Confidence: 0.96459717
00:52:05.855 --> 00:52:07.535 I also wanna comment, though,
NOTE Confidence: 0.96459717
00:52:07.535 --> 00:52:08.434 how difficult
NOTE Confidence: 0.9970833
00:52:09.135 --> 00:52:09.875 that is.
NOTE Confidence: 0.96441114
00:52:11.934 --> 00:52:12.815 I mean, if you take
NOTE Confidence: 0.96441114
00:52:12.815 --> 00:52:14.594 an example, like, of a
NOTE Confidence: 0.9545563

00:52:14.910 --> 00:52:16.349 of a patient who commits
NOTE Confidence: 0.9545563

00:52:16.349 --> 00:52:16.849 suicide
NOTE Confidence: 0.93086696

00:52:17.630 --> 00:52:19.150 and the family calls the
NOTE Confidence: 0.93086696

00:52:19.150 --> 00:52:19.650 psychiatrist
NOTE Confidence: 0.9955878

00:52:20.510 --> 00:52:22.210 and wants to know what's
NOTE Confidence: 0.9584348

00:52:22.829 --> 00:52:23.730 what's happened,
NOTE Confidence: 0.9989395

00:52:24.190 --> 00:52:25.230 how do you deal with
NOTE Confidence: 0.9989395

00:52:25.230 --> 00:52:25.730 that?
NOTE Confidence: 0.9988253

00:52:26.109 --> 00:52:27.250 On the one hand,
NOTE Confidence: 0.98235893

00:52:27.665 --> 00:52:29.025 most patients, when they talk
NOTE Confidence: 0.98235893

00:52:29.025 --> 00:52:30.705 to a psychiatrist, don't expect
NOTE Confidence: 0.98235893

00:52:30.705 --> 00:52:32.625 their psychiatrist to tell them
NOTE Confidence: 0.98235893

00:52:32.864 --> 00:52:34.385 to tell their parents how
NOTE Confidence: 0.98235893

00:52:34.385 --> 00:52:36.005 they felt about them and
NOTE Confidence: 0.9525243

00:52:36.305 --> 00:52:37.905 all the stories about that.
NOTE Confidence: 0.9525243

00:52:37.905 --> 00:52:39.285 And yet, you have to

NOTE Confidence: 0.99946827
00:52:39.750 --> 00:52:40.650 go through this
NOTE Confidence: 0.9997002
00:52:40.950 --> 00:52:41.450 complicated
NOTE Confidence: 0.9992093
00:52:41.830 --> 00:52:42.330 course
NOTE Confidence: 0.93561727
00:52:42.870 --> 00:52:44.730 that the parents also eventually
NOTE Confidence: 0.9968227
00:52:45.110 --> 00:52:46.890 can get those records
NOTE Confidence: 0.9946256
00:52:47.670 --> 00:52:49.430 as next of kin after
NOTE Confidence: 0.9946256
00:52:49.430 --> 00:52:50.570 somebody dies.
NOTE Confidence: 0.9691048
00:52:51.270 --> 00:52:52.150 But you have to be
NOTE Confidence: 0.9691048
00:52:52.150 --> 00:52:53.510 able to try to treat
NOTE Confidence: 0.9691048
00:52:53.510 --> 00:52:54.650 people understanding
NOTE Confidence: 0.8971159
00:52:55.110 --> 00:52:56.525 what they're going through at
NOTE Confidence: 0.8971159
00:52:56.525 --> 00:52:58.305 the same time trying to
NOTE Confidence: 0.99938965
00:52:58.845 --> 00:53:00.225 manage that complicated
NOTE Confidence: 0.99789643
00:53:00.605 --> 00:53:01.105 information
NOTE Confidence: 0.9323601
00:53:02.205 --> 00:53:03.325 kind of business. And I
NOTE Confidence: 0.9323601

00:53:03.325 --> 00:53:04.305 think the hospital
NOTE Confidence: 0.9558652

00:53:04.845 --> 00:53:06.605 sounds like lawyers got in
NOTE Confidence: 0.9558652

00:53:06.605 --> 00:53:07.985 and wrote those letters
NOTE Confidence: 0.9501207

00:53:08.500 --> 00:53:10.020 because they're concerned about the
NOTE Confidence: 0.9501207

00:53:10.020 --> 00:53:11.860 lawsuits and that undercut the
NOTE Confidence: 0.9501207

00:53:11.860 --> 00:53:12.360 whole,
NOTE Confidence: 0.947747

00:53:13.940 --> 00:53:15.719 undercut the whole apology.
NOTE Confidence: 0.9970833

00:53:16.420 --> 00:53:17.880 And I think that's unfortunate.
NOTE Confidence: 0.96185964

00:53:19.219 --> 00:53:20.260 Yeah. I I I I
NOTE Confidence: 0.96185964

00:53:20.260 --> 00:53:21.219 do I do think that's
NOTE Confidence: 0.96185964

00:53:21.219 --> 00:53:22.260 hard. I mean, I think
NOTE Confidence: 0.96185964

00:53:22.260 --> 00:53:23.080 that when
NOTE Confidence: 0.99669296

00:53:23.620 --> 00:53:24.120 patients,
NOTE Confidence: 0.9970258

00:53:24.714 --> 00:53:25.994 you know, have some kind
NOTE Confidence: 0.9970258

00:53:25.994 --> 00:53:26.734 of harm
NOTE Confidence: 0.96592873

00:53:27.194 --> 00:53:28.315 some kind of harm befalls

NOTE Confidence: 0.96592873

00:53:28.315 --> 00:53:28.815 them,

NOTE Confidence: 0.98375267

00:53:30.395 --> 00:53:31.755 I think what many patients

NOTE Confidence: 0.98375267

00:53:31.755 --> 00:53:33.375 want, they want to understand

NOTE Confidence: 0.98375267

00:53:33.515 --> 00:53:34.714 what happened. You know? They

NOTE Confidence: 0.98375267

00:53:34.714 --> 00:53:36.875 want acknowledgment. They wanna understand

NOTE Confidence: 0.98375267

00:53:36.875 --> 00:53:38.529 what happened, and many of

NOTE Confidence: 0.98375267

00:53:38.529 --> 00:53:39.890 them want to know that

NOTE Confidence: 0.98375267

00:53:39.890 --> 00:53:41.489 it won't happen again. That

NOTE Confidence: 0.98375267

00:53:41.489 --> 00:53:42.469 can make

NOTE Confidence: 0.9733985

00:53:42.770 --> 00:53:44.930 people feel like what happened

NOTE Confidence: 0.9733985

00:53:44.930 --> 00:53:45.730 to me was not all

NOTE Confidence: 0.9733985

00:53:45.730 --> 00:53:46.469 for not.

NOTE Confidence: 0.99342114

00:53:46.930 --> 00:53:48.630 This this having this conversation

NOTE Confidence: 0.99342114

00:53:48.849 --> 00:53:49.890 with these people at this

NOTE Confidence: 0.99342114

00:53:49.890 --> 00:53:51.329 hospital sitting around this table,

NOTE Confidence: 0.99342114

00:53:51.329 --> 00:53:52.210 you know, is is a
NOTE Confidence: 0.99342114

00:53:52.210 --> 00:53:53.205 way of of making sure
NOTE Confidence: 0.99342114

00:53:53.205 --> 00:53:54.565 that this doesn't happen to
NOTE Confidence: 0.99342114

00:53:54.565 --> 00:53:55.545 to somebody else.
NOTE Confidence: 0.9492376

00:53:57.364 --> 00:53:57.864 Hi.
NOTE Confidence: 0.8567322

00:53:58.805 --> 00:53:59.305 Actually,
NOTE Confidence: 0.96880054

00:53:59.925 --> 00:54:01.785 you go first. Okay. Me?
NOTE Confidence: 0.6556549

00:54:02.085 --> 00:54:03.225 Yes. Okay. Have a point.
NOTE Confidence: 0.86550266

00:54:03.525 --> 00:54:04.025 Hi.
NOTE Confidence: 0.99316174

00:54:04.325 --> 00:54:06.005 Hi. I'm Cecilia. I'm a
NOTE Confidence: 0.99316174

00:54:06.005 --> 00:54:07.809 third year medical student. Similar
NOTE Confidence: 0.99316174

00:54:07.809 --> 00:54:09.170 to Bailey, I was listening
NOTE Confidence: 0.99316174

00:54:09.170 --> 00:54:10.230 to the retrievals
NOTE Confidence: 0.9969092

00:54:10.770 --> 00:54:11.670 right after
NOTE Confidence: 0.9627376

00:54:12.049 --> 00:54:13.010 after I got into the
NOTE Confidence: 0.9627376

00:54:13.010 --> 00:54:14.150 Yale School of Medicine,

NOTE Confidence: 0.929166
00:54:15.730 --> 00:54:17.010 and right before when when
NOTE Confidence: 0.929166
00:54:17.010 --> 00:54:18.230 I was moving here, actually.
NOTE Confidence: 0.9979396
00:54:19.089 --> 00:54:20.309 And I was really
NOTE Confidence: 0.99890715
00:54:20.715 --> 00:54:21.435 struck by what you were
NOTE Confidence: 0.99890715
00:54:21.435 --> 00:54:23.114 saying about having to consider
NOTE Confidence: 0.99890715
00:54:23.114 --> 00:54:23.614 the
NOTE Confidence: 0.9910687
00:54:24.075 --> 00:54:26.335 experiences of patients and providers
NOTE Confidence: 0.9910687
00:54:26.395 --> 00:54:27.135 in tandem,
NOTE Confidence: 0.9581969
00:54:27.755 --> 00:54:28.875 especially because of what you
NOTE Confidence: 0.9581969
00:54:28.875 --> 00:54:30.235 were saying about patients having
NOTE Confidence: 0.9581969
00:54:30.235 --> 00:54:32.555 a difficult time, obviously, and
NOTE Confidence: 0.9581969
00:54:32.555 --> 00:54:34.395 very understandably so losing trust
NOTE Confidence: 0.9581969
00:54:34.395 --> 00:54:35.850 in the medical system, feeling
NOTE Confidence: 0.9581969
00:54:35.850 --> 00:54:36.910 like they weren't heard.
NOTE Confidence: 0.9997484
00:54:37.210 --> 00:54:37.870 I'm wondering
NOTE Confidence: 0.99767786

00:54:38.810 --> 00:54:40.010 what kind of feedback you
NOTE Confidence: 0.99767786

00:54:40.010 --> 00:54:40.510 got
NOTE Confidence: 0.9994592

00:54:41.290 --> 00:54:41.790 after
NOTE Confidence: 0.9787197

00:54:42.090 --> 00:54:44.730 sharing this podcast that did
NOTE Confidence: 0.9787197

00:54:44.730 --> 00:54:46.650 have both the experiences of
NOTE Confidence: 0.9787197

00:54:46.650 --> 00:54:47.870 providers and patients.
NOTE Confidence: 0.8598638

00:54:49.515 --> 00:54:50.875 Because like you said, it
NOTE Confidence: 0.8598638

00:54:50.954 --> 00:54:51.694 the providers
NOTE Confidence: 0.984716

00:54:51.994 --> 00:54:53.434 were also feeling terrible in
NOTE Confidence: 0.984716

00:54:53.434 --> 00:54:54.474 this it was it was
NOTE Confidence: 0.984716

00:54:54.474 --> 00:54:54.974 not
NOTE Confidence: 0.9806685

00:54:55.515 --> 00:54:56.714 on both sides. Both people
NOTE Confidence: 0.9806685

00:54:56.714 --> 00:54:57.835 were feeling terrible, and on
NOTE Confidence: 0.9806685

00:54:57.835 --> 00:54:58.875 both sides, people came away
NOTE Confidence: 0.9806685

00:54:58.875 --> 00:55:00.075 from this feeling hurt. So
NOTE Confidence: 0.9806685

00:55:00.075 --> 00:55:00.875 I'm just wondering what kind

NOTE Confidence: 0.9806685
00:55:00.875 --> 00:55:01.755 of feedback you got either
NOTE Confidence: 0.9806685
00:55:01.755 --> 00:55:03.114 from the patients themselves or
NOTE Confidence: 0.9806685
00:55:03.114 --> 00:55:04.075 from people who heard your
NOTE Confidence: 0.9806685
00:55:04.075 --> 00:55:04.575 story.
NOTE Confidence: 0.9833535
00:55:05.170 --> 00:55:06.130 Yeah. I I mean, I
NOTE Confidence: 0.9833535
00:55:06.130 --> 00:55:07.489 do feel like yes. Right?
NOTE Confidence: 0.9833535
00:55:07.489 --> 00:55:08.770 Like, the kind of moral
NOTE Confidence: 0.9833535
00:55:08.770 --> 00:55:10.850 distress, the moral injury of,
NOTE Confidence: 0.9833535
00:55:11.250 --> 00:55:13.410 of feeling powerless, right, to,
NOTE Confidence: 0.97724503
00:55:13.969 --> 00:55:15.170 to prevent to to stop
NOTE Confidence: 0.97724503
00:55:15.170 --> 00:55:16.380 a patient's pain or,
NOTE Confidence: 0.99435824
00:55:17.424 --> 00:55:19.025 or to, you know, feel
NOTE Confidence: 0.99435824
00:55:19.025 --> 00:55:20.864 betrayed by a colleague who
NOTE Confidence: 0.99435824
00:55:20.864 --> 00:55:22.224 stole drugs. Right? There's all
NOTE Confidence: 0.99435824
00:55:22.224 --> 00:55:23.424 kinds of injuries to to
NOTE Confidence: 0.99435824

00:55:23.424 --> 00:55:24.484 the health care providers

NOTE Confidence: 0.9930326

00:55:24.785 --> 00:55:25.265 in in,

NOTE Confidence: 0.9995804

00:55:26.065 --> 00:55:27.525 in this particular story.

NOTE Confidence: 0.99491715

00:55:28.545 --> 00:55:29.844 I mean, I

NOTE Confidence: 0.9978909

00:55:30.710 --> 00:55:31.210 so

NOTE Confidence: 0.9724049

00:55:31.510 --> 00:55:32.309 do you mean as far

NOTE Confidence: 0.9724049

00:55:32.309 --> 00:55:33.849 as, like, patients and providers

NOTE Confidence: 0.9724049

00:55:34.069 --> 00:55:35.190 at Yale or patients and

NOTE Confidence: 0.9724049

00:55:35.190 --> 00:55:36.650 providers more more broadly?

NOTE Confidence: 0.9292408

00:55:37.190 --> 00:55:38.230 I think more broadly. More

NOTE Confidence: 0.9292408

00:55:38.230 --> 00:55:39.769 broadly. Yeah. So

NOTE Confidence: 0.97799253

00:55:40.069 --> 00:55:41.930 I tend to hear mostly

NOTE Confidence: 0.97799253

00:55:41.989 --> 00:55:43.305 from from patients,

NOTE Confidence: 0.99951285

00:55:44.184 --> 00:55:45.464 but I do hear from

NOTE Confidence: 0.99951285

00:55:45.464 --> 00:55:45.964 providers

NOTE Confidence: 0.9286452

00:55:46.265 --> 00:55:46.765 too.

NOTE Confidence: 0.99715555
00:55:47.145 --> 00:55:47.625 And,
NOTE Confidence: 0.9703828
00:55:48.025 --> 00:55:50.364 and oftentimes, those providers are
NOTE Confidence: 0.99795234
00:55:50.744 --> 00:55:52.344 sharing stories of, you know,
NOTE Confidence: 0.99795234
00:55:52.344 --> 00:55:53.724 their their own frustrations
NOTE Confidence: 0.9859526
00:55:54.184 --> 00:55:54.684 with,
NOTE Confidence: 0.99398714
00:55:55.400 --> 00:55:56.520 with, you know, wanting things
NOTE Confidence: 0.99398714
00:55:56.520 --> 00:55:57.320 to be better in the
NOTE Confidence: 0.99398714
00:55:57.320 --> 00:55:59.160 system, wanting to deliver better
NOTE Confidence: 0.99398714
00:55:59.160 --> 00:56:00.060 patient care,
NOTE Confidence: 0.9963416
00:56:00.360 --> 00:56:00.860 and,
NOTE Confidence: 0.9996804
00:56:01.239 --> 00:56:02.700 wanting to have conversations
NOTE Confidence: 0.9988457
00:56:03.000 --> 00:56:04.440 about what gets in the
NOTE Confidence: 0.9988457
00:56:04.440 --> 00:56:06.780 way of delivering the care
NOTE Confidence: 0.9988457
00:56:07.000 --> 00:56:08.219 they want to deliver.
NOTE Confidence: 0.99659044
00:56:08.565 --> 00:56:09.785 And, you know, again,
NOTE Confidence: 0.90125066

00:56:10.165 --> 00:56:10.964 all of you,
NOTE Confidence: 0.9744575

00:56:11.445 --> 00:56:12.325 even those of you who
NOTE Confidence: 0.9744575

00:56:12.325 --> 00:56:13.704 are still students are probably
NOTE Confidence: 0.9744575

00:56:13.765 --> 00:56:14.964 familiar with with some of
NOTE Confidence: 0.9744575

00:56:14.964 --> 00:56:16.165 those obstacles. Right? Some of
NOTE Confidence: 0.9744575

00:56:16.165 --> 00:56:18.344 those obstacles might be interpersonal,
NOTE Confidence: 0.95120835

00:56:18.645 --> 00:56:19.925 like there's a bad manager.
NOTE Confidence: 0.95120835

00:56:19.925 --> 00:56:21.224 Like, it's like any workplace
NOTE Confidence: 0.95120835

00:56:21.285 --> 00:56:22.645 workplace. Some of those might
NOTE Confidence: 0.95120835

00:56:22.645 --> 00:56:23.464 be systemic.
NOTE Confidence: 0.98626596

00:56:23.820 --> 00:56:24.620 Some of those, you know,
NOTE Confidence: 0.98626596

00:56:24.620 --> 00:56:26.160 there there are all kinds
NOTE Confidence: 0.98626596

00:56:26.380 --> 00:56:28.380 of barriers to to doing
NOTE Confidence: 0.98626596

00:56:28.380 --> 00:56:29.980 the job that, that that
NOTE Confidence: 0.98626596

00:56:29.980 --> 00:56:31.820 one wants to do. So,
NOTE Confidence: 0.97247094

00:56:34.140 --> 00:56:35.980 I I wasn't sure how

NOTE Confidence: 0.97247094
00:56:35.980 --> 00:56:37.340 health care providers would would
NOTE Confidence: 0.97247094
00:56:37.340 --> 00:56:38.780 hear the podcast, and and
NOTE Confidence: 0.97247094
00:56:38.780 --> 00:56:39.585 like I said, that's been
NOTE Confidence: 0.97247094
00:56:39.825 --> 00:56:40.785 one of the really,
NOTE Confidence: 0.99857205
00:56:42.305 --> 00:56:44.085 rewarding and interesting things
NOTE Confidence: 0.90902054
00:56:44.864 --> 00:56:45.905 to me in the years
NOTE Confidence: 0.90902054
00:56:45.905 --> 00:56:46.705 since I've been doing the
NOTE Confidence: 0.90902054
00:56:46.705 --> 00:56:47.744 supporting is to be in
NOTE Confidence: 0.90902054
00:56:47.744 --> 00:56:48.244 conversation
NOTE Confidence: 0.99269485
00:56:48.625 --> 00:56:50.705 with, with doctors and nurses
NOTE Confidence: 0.99269485
00:56:50.705 --> 00:56:52.085 and and others who
NOTE Confidence: 0.99866617
00:56:53.900 --> 00:56:55.600 who want to make positive
NOTE Confidence: 0.9791062
00:56:55.980 --> 00:56:56.480 changes.
NOTE Confidence: 0.9227137
00:56:57.180 --> 00:56:58.300 So I think Oh, we
NOTE Confidence: 0.9227137
00:56:58.300 --> 00:56:59.260 have one more. Let's do
NOTE Confidence: 0.9227137

00:56:59.260 --> 00:56:59.980 one more question and then
NOTE Confidence: 0.9227137

00:57:00.140 --> 00:57:01.260 Okay. Back to you, Rana.
NOTE Confidence: 0.9227137

00:57:01.260 --> 00:57:02.860 So, a little bit related
NOTE Confidence: 0.9227137

00:57:02.860 --> 00:57:04.160 to all of that is,
NOTE Confidence: 0.9227137

00:57:04.380 --> 00:57:05.739 you know, kind of like
NOTE Confidence: 0.9227137

00:57:05.739 --> 00:57:06.780 you, I was thinking when
NOTE Confidence: 0.9227137

00:57:06.780 --> 00:57:07.820 I was hearing that apology,
NOTE Confidence: 0.9227137

00:57:07.820 --> 00:57:09.315 there were definitely lawyers involved.
NOTE Confidence: 0.9227137

00:57:09.315 --> 00:57:10.195 That was sort of my
NOTE Confidence: 0.9227137

00:57:10.195 --> 00:57:10.855 first thought.
NOTE Confidence: 0.99572134

00:57:12.594 --> 00:57:13.494 And I think
NOTE Confidence: 0.9627705

00:57:13.955 --> 00:57:15.155 what I love about your
NOTE Confidence: 0.9627705

00:57:15.155 --> 00:57:16.355 podcast is that you do
NOTE Confidence: 0.9627705

00:57:16.355 --> 00:57:17.395 such a great job sort
NOTE Confidence: 0.9627705

00:57:17.395 --> 00:57:18.935 of taking on different perspectives,
NOTE Confidence: 0.9627705

00:57:18.994 --> 00:57:20.355 not thinking someone's coming at

NOTE Confidence: 0.9627705
00:57:20.355 --> 00:57:21.234 this from this sort of,
NOTE Confidence: 0.9627705
00:57:21.234 --> 00:57:21.510 like,
NOTE Confidence: 0.9903725
00:57:22.070 --> 00:57:24.250 evil sort of viewpoint. Right?
NOTE Confidence: 0.9903725
00:57:24.470 --> 00:57:25.830 But I was sort of
NOTE Confidence: 0.9903725
00:57:25.830 --> 00:57:27.510 curious if you had spoken
NOTE Confidence: 0.9903725
00:57:27.510 --> 00:57:28.330 with anyone
NOTE Confidence: 0.9998014
00:57:28.870 --> 00:57:29.770 who is
NOTE Confidence: 0.97473735
00:57:30.150 --> 00:57:31.270 a lawyer or is part
NOTE Confidence: 0.97473735
00:57:31.270 --> 00:57:32.490 of the kind of business
NOTE Confidence: 0.994981
00:57:32.790 --> 00:57:33.290 angle
NOTE Confidence: 0.9947353
00:57:34.070 --> 00:57:34.570 of,
NOTE Confidence: 0.8185067
00:57:34.950 --> 00:57:36.810 Yale New Haven Hospital system,
NOTE Confidence: 0.99300605
00:57:37.494 --> 00:57:38.535 because these are kind of
NOTE Confidence: 0.99300605
00:57:38.535 --> 00:57:40.155 also, like, the big stakeholders
NOTE Confidence: 0.99300605
00:57:40.214 --> 00:57:41.095 here in terms of, like,
NOTE Confidence: 0.99300605

00:57:41.095 --> 00:57:42.075 who has the money
NOTE Confidence: 0.97222716

00:57:42.615 --> 00:57:44.535 and why we're putting out
NOTE Confidence: 0.97222716

00:57:44.535 --> 00:57:46.214 these kinds of letters and
NOTE Confidence: 0.97222716

00:57:46.214 --> 00:57:47.335 why we're sort of trying
NOTE Confidence: 0.97222716

00:57:47.335 --> 00:57:48.535 to cover things up in
NOTE Confidence: 0.97222716

00:57:48.535 --> 00:57:49.275 this way.
NOTE Confidence: 0.9735244

00:57:50.349 --> 00:57:51.869 Yes. And also thinking that
NOTE Confidence: 0.9735244

00:57:51.869 --> 00:57:53.550 they're probably not individually evil
NOTE Confidence: 0.9735244

00:57:53.550 --> 00:57:55.810 people either. Right? Like Right.
NOTE Confidence: 0.9735244

00:57:56.030 --> 00:57:57.869 So as far as the,
NOTE Confidence: 0.9569232

00:57:58.430 --> 00:57:59.730 the letter in this podcast,
NOTE Confidence: 0.9569232

00:57:59.869 --> 00:58:00.369 I,
NOTE Confidence: 0.965527

00:58:00.910 --> 00:58:02.445 I think, you know, on
NOTE Confidence: 0.965527

00:58:02.685 --> 00:58:03.805 confidential source, I I think
NOTE Confidence: 0.965527

00:58:03.805 --> 00:58:04.925 I'm not gonna say a
NOTE Confidence: 0.965527

00:58:04.925 --> 00:58:06.605 lot about about that particular

NOTE Confidence: 0.965527

00:58:06.605 --> 00:58:08.525 letter. But in general, you

NOTE Confidence: 0.965527

00:58:08.525 --> 00:58:09.645 know, there is there is

NOTE Confidence: 0.965527

00:58:09.645 --> 00:58:11.245 sort of a template to

NOTE Confidence: 0.965527

00:58:11.245 --> 00:58:12.525 to follow when,

NOTE Confidence: 0.98558795

00:58:12.925 --> 00:58:15.410 when drug diversion specifically happens,

NOTE Confidence: 0.9750622

00:58:15.869 --> 00:58:16.770 at an institution.

NOTE Confidence: 0.98182803

00:58:17.230 --> 00:58:18.190 The, you know, the you

NOTE Confidence: 0.98182803

00:58:18.190 --> 00:58:19.069 know, go go on the

NOTE Confidence: 0.98182803

00:58:19.069 --> 00:58:20.510 CDC website, and there's there's,

NOTE Confidence: 0.98182803

00:58:20.510 --> 00:58:21.470 like, a model for what

NOTE Confidence: 0.98182803

00:58:21.470 --> 00:58:22.930 you should do. And,

NOTE Confidence: 0.98959166

00:58:23.549 --> 00:58:25.150 and the the letter that

NOTE Confidence: 0.98959166

00:58:25.150 --> 00:58:25.650 that,

NOTE Confidence: 0.9359825

00:58:26.430 --> 00:58:27.730 that Yale sent,

NOTE Confidence: 0.9925061

00:58:29.069 --> 00:58:30.785 checks, you know, some some

NOTE Confidence: 0.9925061

00:58:30.785 --> 00:58:31.765 of those boxes.
NOTE Confidence: 0.96888393

00:58:32.625 --> 00:58:34.724 I if I'm remembering correctly,
NOTE Confidence: 0.96888393

00:58:34.785 --> 00:58:36.065 the the example on the
NOTE Confidence: 0.96888393

00:58:36.065 --> 00:58:38.464 CDC website, maybe, like, the
NOTE Confidence: 0.96888393

00:58:38.464 --> 00:58:40.144 apology is a little more
NOTE Confidence: 0.96888393

00:58:40.144 --> 00:58:41.744 bold faced than than it
NOTE Confidence: 0.96888393

00:58:41.744 --> 00:58:42.720 was in the,
NOTE Confidence: 0.99696493

00:58:43.200 --> 00:58:45.380 letter that these Yale patients
NOTE Confidence: 0.99696493

00:58:45.440 --> 00:58:45.940 received.
NOTE Confidence: 0.96785194

00:58:47.200 --> 00:58:47.700 But
NOTE Confidence: 0.9974757

00:58:48.000 --> 00:58:49.760 I haven't done a lot
NOTE Confidence: 0.9974757

00:58:49.760 --> 00:58:50.740 of reporting
NOTE Confidence: 0.9653751

00:58:51.040 --> 00:58:52.660 on kind of, like, the
NOTE Confidence: 0.98803675

00:58:53.040 --> 00:58:53.540 the
NOTE Confidence: 0.9345241

00:58:54.160 --> 00:58:56.080 hospital legal people who are,
NOTE Confidence: 0.9345241

00:58:56.080 --> 00:58:57.280 like, thinking about it from

NOTE Confidence: 0.9345241
00:58:57.280 --> 00:58:57.825 that perspective.
NOTE Confidence: 0.9983046
00:59:11.470 --> 00:59:12.750 That I I should I
NOTE Confidence: 0.9983046
00:59:12.750 --> 00:59:13.710 should do. I don't I
NOTE Confidence: 0.9983046
00:59:13.710 --> 00:59:14.590 don't have a lot to
NOTE Confidence: 0.9983046
00:59:14.590 --> 00:59:15.570 say about that.
NOTE Confidence: 0.9476029
00:59:19.870 --> 00:59:21.390 We're so grateful that you
NOTE Confidence: 0.9476029
00:59:21.390 --> 00:59:22.130 came back
NOTE Confidence: 0.9992728
00:59:22.510 --> 00:59:23.170 to speak
NOTE Confidence: 0.9760186
00:59:23.715 --> 00:59:25.095 here about your podcast.
NOTE Confidence: 0.9921732
00:59:25.475 --> 00:59:26.915 And I think that, you
NOTE Confidence: 0.9921732
00:59:26.915 --> 00:59:27.955 know, it seems like a
NOTE Confidence: 0.9921732
00:59:27.955 --> 00:59:29.255 lot of people did listen.
NOTE Confidence: 0.99945706
00:59:29.555 --> 00:59:30.915 For those who didn't, it
NOTE Confidence: 0.99945706
00:59:30.915 --> 00:59:31.415 really
NOTE Confidence: 0.99719405
00:59:31.955 --> 00:59:32.455 is
NOTE Confidence: 0.9541365

00:59:33.635 --> 00:59:34.835 I I think it's more
NOTE Confidence: 0.9541365

00:59:34.835 --> 00:59:37.075 inspiring than anything else because
NOTE Confidence: 0.9541365

00:59:37.075 --> 00:59:38.620 you do end, like, that
NOTE Confidence: 0.9541365

00:59:38.840 --> 00:59:40.120 we can do things, especially
NOTE Confidence: 0.9541365

00:59:40.120 --> 00:59:41.240 in the c section, that
NOTE Confidence: 0.9541365

00:59:41.240 --> 00:59:42.300 there are people
NOTE Confidence: 0.9701015

00:59:43.160 --> 00:59:45.000 that are trying to listen
NOTE Confidence: 0.9701015

00:59:45.000 --> 00:59:47.100 to patients to minimize pain.
NOTE Confidence: 0.9679637

00:59:47.560 --> 00:59:49.080 And we're looking forward to
NOTE Confidence: 0.9679637

00:59:49.080 --> 00:59:50.600 your book also so as
NOTE Confidence: 0.9679637

00:59:50.600 --> 00:59:52.525 you continue to work. So
NOTE Confidence: 0.9679637

00:59:52.525 --> 00:59:53.885 thank you so much. Thanks
NOTE Confidence: 0.9679637

00:59:53.885 --> 00:59:55.345 for your time today.
NOTE Confidence: 0.7595211

01:00:01.340 --> 01:00:02.480 He wants to come
NOTE Confidence: 0.8342823

01:00:04.300 --> 01:00:04.800 up.
NOTE Confidence: 0.83222866

01:00:05.100 --> 01:00:06.700 And again, I just Thank

NOTE Confidence: 0.83222866

01:00:06.700 --> 01:00:07.980 you very much, everyone. Thank

NOTE Confidence: 0.83222866

01:00:07.980 --> 01:00:08.780 you. As you said